



Exclusive benefits for you, our valued customer.

Dear customer,

Thank you for choosing Royal Sundaram as the insurer of your vehicle. At Royal Sundaram, we pride ourselves on offering our customers responsive, competent and excellent service. You are the most important part of our business, and we work tirelessly to ensure your complete satisfaction.

*On behalf of Royal Sundaram, We welcome you as a **ValetCare** customer.*

*The **ValetCare** privilege comes with:*

- **24/7 exclusive hotline 1800 568 9999 (Toll free)**

To call us first to intimate your claim/accident damage immediately even if you want to repair or claim later.

- **24/7 Road Side Accident Assistance**

*In the event of an accident, call **1800 568 9999** to avail 24/7 Road Side Accident Assistance. Please visit <https://www.royalsundaram.in/html/24x7-Road-Side-Assistance.pdf> to know more.*

**Additionally, our service provider also offers "Break Down Assistance" as an added value* service. For more details on break down service please visit <https://asp.tvs.in/link/zj8SY6S> or call 1800 419 1931.*

- **Trusted Repair Shop (TRS)**

Royal Sundaram's Trusted Repair Shop (TRS) for accident repair to give you priority assistance and support related to your motor claims.

Thank you for trusting Royal Sundaram for your insurance needs. We wish you many years of safe motoring and we look forward to assisting you in the future.

Assuring you of our best services at all times.

Yours sincerely,

RKT Krishnan
Country Head – Motor Claims

Note: Our general Toll No.1860 425 0000 will continue to operate as usual for all other Motor policy/claim queries.

**Please note that Royal Sundaram does not hold any responsibility for the service deliveries during break down assistance provided by service provider.*



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Hotline 1800 568 9999

Exclusive 24/7 Toll Free
Claim intimation

*One Call. We take
care of the rest.*



Road Side Accident
Assistance

24/7 priority support from
our service provider

Pan India Coverage[#]*



Trusted Repair Shop (TRS)
with repair warranty for
accident repairs

No need to go to a workshop

*Pick and drop facility with
priority repairs for your vehicle*

**Refer Road Side Accident Brochure for the complete details on coverage.*

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Why Trusted Repair Shop (TRS)?

Repair made easier for accident damage vehicle.

Facilities provided at TRS



Vehicle pick-up &
delivery



Repair at
your Doorstep



Documentation at
doorstep



Priority repair for
your vehicle



Quality repairs
with genuine
spare parts



Warranty for
repairs



Cashless facility



Repair solutions
based on customer
affordability



Frequent status
updates for your
claim

Terms and conditions apply.

Disclaimer: This policy is underwritten and serviced by Royal Sundaram General Insurance Co. Limited. Please refer policy document for exact terms and conditions and specific details applicable to this Insurance. Your participation in this insurance product is purely on a voluntary basis. We advise you to take your own professional advice before you participate.