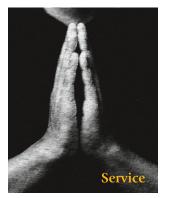
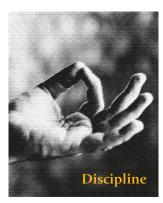


2021 – 2022 22nd Annual Report

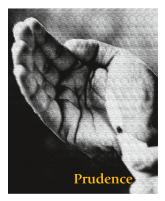




To be of service even when time is against you



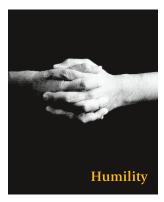
To know that discipline is your ally in all situations



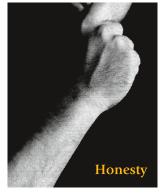
To be the voice of prudence in the midst of chaos



To stand for fair play when the odds are stacked against you



To realise that humility is the greatest virtue

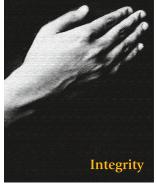


To believe that honesty is the only policy

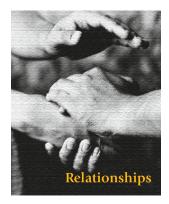


To be open to scrutiny, anywhere, anytime





To put integrity above all else



To know that we are not merely the holders of people's money; but more importantly the custodians of their trust



Described Director	0.17:::	Chairman	
Board of Directors	S Viji	Chairman Director	
	T T Srinivasaraghavan Harsha Viji	Director	
	Gary Lee Crist	Director	
	Filip A L Coremans	Director	
	S Prasad	Director	
	M S Sundara Rajan	Director	
	Radha Unni	Director	
	A V Girijakumar	Director	
	M S Sreedhar	Managing Director	
Audit Committee	S Prasad	Chairman	
	T T Srinivasaraghavan	Member	
	Harsha Viji	Member	
	M S Sundara Rajan	Member	
	Radha Unni	Member	
	A V Girijakumar	Member	
	Gary Lee Crist	Member	
Company Secretary & Compliance Officer	S R Balachandher		
Chief Financial Officer	Vaibhav Kabra		
Corporate Identification Number (CIN)	U67200TN2000PLC045611		
IRDAI Registration Number	102		
Registered Office	21, Patullos Road, Chennai 600 002		
Corporate Office	Vishranthi Melaram Towers, 2/319, Rajiv Gandhi Salai Karapakkam (OMR) Chennai 600 097 Tel: 044-7117 7117; 1860 425 0000		
Regional Office	Chennai, Gurgaon, Kolkata & Mumbai		
Joint Statutory Auditors	M/s. N C Rajagopal & Co., Chai	rtered Accountants	
	22, V.Krishnaswamy Avenue, Luz Church Road		
	Mylapore, Chennai 600 004		
	M/s. Brahmayya & Co., Charter	ed Accountants	
	48, Masilamani Road, Balaji Na	gar	
	Royapettah, Chennai 600 014		
Information Security Assurance Services	M/s. C V Ramaswamy & Co., Ch	nartered Accountants	
Concurrent Auditors (Investments)	M/s. T Selvaraj & Co., Charterec	l Accountants	
Secretarial Auditors	M/s. M Damodaran & Associates LLP		
Registrar And Share Transfer Agents (RTA)	Cameo Corporate Services Limi	ted	
	No. 1, Club House Road		
	Chennai 600 002 Tel: 044-2846 0390		
Debenture Trustee	IDBI Trusteeship Services Limit		
	17, R. Kamani Marg, Ballard Est Mumbai 400 001	ate	
	Tel: 022-4080 7000		
	10.012 1000 1000		

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BOARD'S REPORT TO MEMBERS

The directors of your company have pleasure in presenting their twenty second (22nd) Annual Report along with the Audited Financial Statements for the financial year ended March 31, 2022. This report includes the management discussion and analysis.

Snapshot of the financial results

The highlights of the financial results of your company for the year 2021-22, are as follows:

		(₹in cr.)
Particulars	2021-22	2020-21
Gross Direct Premium	2,867	2,822
Net Written Premium	2,192	2,139
Net Earned Premium	2,171	2,115
Net Incurred Claims	1,828	1,701
Net Commission Outgo/(Income)	156	141
Expenses of Management	557	496
Underwriting Profit/(Loss)	(370)	(222)
Investment Income – Policyholders	434	387
General Insurance Results Profit/(Loss)	64	165
Investment Income – Shareholders	105	91
Other Income/(Outgo)	6	(45)
Profit Before Tax	175	211
Provision for taxation	44	53
Profit After Tax	131	158

Economy and Industry overview

Continuing with the initial waves in the year 2021, the year 2022 too was impacted by the successive waves of the COVID-19 pandemic. However, the market staged a phased recovery, as lock downs were localized with limited economic impact. The increasing awareness among the public, coupled with a strong vaccine rollout helped mitigate the pandemic impact. The insurance industry experienced broad and deep impacts - financially, operationally and strategically - as COVID-19 brought the future forward, accelerating many trends that had been long underway. The global non-life insurance sector has withstood this challenge better than initially anticipated and is expected to rebound strongly in 2023.

As the Indian economy too emerges from the pandemic, several factors are setting the stage for broad-based growth across the sector. Going forward, rural demand is likely to remain resilient on better prospects for the agriculture sector. Urban demand and demand for contact-intensive services are also expected to strengthen with the spread of vaccination. The fiscal stimulus under Aatmanirbhar schemes and increased capital outlays and the investment-enhancing proposals in the Union Budget are expected to accelerate public investment.

Government's policy of insuring the uninsured has been pushing insurance penetration in the country with a proliferation of insurance schemes. The enhancement in the FDI limits in the Insurance sector is attracting more insurers especially on the General Insurance front given the lower capital requirements, high valuations and low level of penetration currently in the country. Companies have been exploring ways and means to promote digitalisation of the insurance sector which is expected to bring more people under the insurance umbrella and provide opportunities to the customers to enjoy seamless services in terms of policy issuance and claims servicing.

The insurance industry finds itself at a truly unique moment in its long history. The fundamental disruption caused by the COVID-19 pandemic equates to an opportunity for the industry to remake itself in line with new societal realities and market needs. While it will see a significant impact from the pandemic, this could well be an inflection point, with customers realising the importance and need for insurance, more particularly health.



Analysis of performance and financial results for 2021-22

The Gross Direct Premium (GDP) of the general insurance industry during the year, including the stand-alone health insurers and specialised insurers, grew from ₹1,98,724 cr., to ₹2,20,772 cr., registering a growth of 11%. The widespread vaccine deployment and easing of pandemic restrictions has helped the industry to achieve the cherished milestone of Rupees two trillion of gross premium during the year.

Your company achieved a Gross Direct Premium (GDP) of ₹2,867 cr., during 2021-22 (₹2,822 cr., in 2020-21) reflecting a marginal growth of around 1.6% compared to the previous year. The uncertainty during the first half of the year, particularly the sluggishness in the automobile sector, affected the growth of your company given the higher dependency on motor business. The Company sold over 24 lakh policies and settled more than 3.6 lakh claims in FY 2021-22. The market share however, dropped to around 1.3% during the year.

The company has always focussed on growing profitably rather than the mere pursuit of top line growth. This is achieved through (a) robust and prudent underwriting practices, (b) profitable & diversified portfolio of products & solutions, (c) generation of cash flows through strong retention of premium and judicious investments of the proceeds and (d) focus on high quality and efficient customer service and enhanced claims experience through use of technology.

Commercial Insurance

Your company's commercial insurance business recorded a GWP of ₹635 cr., during the year (₹544 cr. in 2020-21), recording a growth of 17%. In the commercial motor segment, your company underwrote a premium of ₹625 cr. as against ₹671 cr.

The continued focus on prudence in underwriting and risk management have helped it to grow the business profitably. It is expected that commercial insurance business will continue to grow, in view of the planned thrust on infrastructure investments.

Personal Insurance

Your company achieved a personal insurance GWP of ₹1689 cr., for 2021-22 (₹1661cr, in 2020-21).

Motor insurance continues to be a major source of business for your company. The auto industry is facing a severe slowdown due to supply chain disruptions, stalled production and low demand. However, COVID induced demand for personal mobility is expected to lead to a shift in vehicle ownership patterns and may create an opportunity for motor insurers.

The health insurance industry in India has undergone a sea-change over the last few years and is poised to become the largest single product line for the insurance industry. The pandemic has made everyone realise the uncertainties of life and their unpreparedness in case of any health-related emergency. The perception about health insurance and the need for enhanced cover amongst customers has been growing.

The existing health insurance products offered by your company have been well accepted by the Customers. The company was not able to achieve the desired growth in its health portfolio primarily due to the relative weakness in distribution. However, with the planned actions and strategy it is expected that your company will perform well in the health insurance portfolio in the coming years.

Rural and Social Sector obligations

Your company continued to achieve and surpass its obligations in both the Rural and Social sectors. During the year, it achieved a premium of ₹280.76 cr., under Rural sector as against the regulatory requirement of ₹200.66 cr. (7% of the Gross Written Premium). Further, in the Social sector, it covered 7,82,673. lives as against the regulatory requirement of 1,20,293 lives.

Network

As at March 31, 2022, your company had 158 branches and plans to increase its footprint in more geographies. We have a balanced distribution of branches across all regions with South contributing 42%, West 26% and East and North representing the remaining 32%.



Investments

The size of the Investment portfolio of your company as at March 31, 2022, stood at ₹7104.58 cr., (₹6484.34 cr., on March 31, 2021) with an accretion of ₹620.24 cr. The net investment income for financial year 2021-22 amounted to ₹531.69 cr. (₹470.89 cr. in 2020-21).

The portfolio yield based on net investment income was at 7.7% (2020-21:7.5%). Your company has complied with the mandatory investment requirements and limits prescribed by the IRDAI and the Investment Policy of the company, in respect of its investments as at March 31, 2022. The investments in Gilt and AAA rated and AAA equivalent instruments constituted 84.6% of the total investment portfolio.

The company had earlier classified one of the debt investments with a book value of $\gtrless60$ cr., as non-performing. Upon implementation of the Resolution Plan under Insolvency and Bankruptcy Code, the company received a full and final settlement of $\gtrless86$ cr., comprising of cash and Non-Convertible Debentures. In view of these developments, the company has written back the earlier provisions as they were no longer required. As at March 31, 2022, the company does not have any non-performing investments.

Peer Review of Actuarial Valuation

The company, as required under the regulations, had engaged the services of a qualified consulting actuary for conducting the peer review of the Actuarial Statutory Valuation as at March 31, 2022, which was coordinated by the Appointed Actuary of the company. The scope included check on data credibility, review of methodology and assumptions and reasonableness of the results. The peer reviewer has confirmed the sufficiency and adequacy of the IBNR/IBNER held by the Company as per the certification of the Appointed Actuary of the company.

Information Technology

The insurance industry continues to invest significantly in information technology, to transform the service offering both in terms of products and claims servicing capabilities. There will be a growing use of technology and digital mediums to create new opportunities, not just to acquire customers, but also in helping customer lifecycle management. If insurers have transitioned to remote sales and service teams, customers too have become quite adept in availing digital services in every step of the insurance process. Customers have now started extensively using apps and websites for accessing information and processing requests. While the pandemic situation has speeded up digitization in insurance, we expect this rise in use of digital services to be a permanent fixture in the domestic insurance industry.

Besides providing ease and speed of transactions to the customers, digitization is expected to considerably reduce the total administrative cost for general insurance companies. Also, several data-driven digital tools, usage of advanced analytics, and emergence of niche insurtechs will help the insurance sector in speeding up innovation in underwriting, processing of claims and customer acquisition and management, benefitting both customers and insurers equally.

We continue to operate on our "Fit to Purpose" philosophy thereby optimizing the investments in the areas of technology. Our intermediaries and employees continue to be our focus area and we have supported them through various technological solutions to carry out their activities securely from anywhere. The company as part of its road map is working continuously on cloud adoption, implementation of newer technology solutions including AI based Smart bots, solutions for enhancing process efficiency and servicing capability including empowerment of customers and intermediaries for self fulfilment across various channels.

We are adopting the latest technologies to enrich our services and add value to our customers and partners for business procurement and continuity.

Our HR Platform is hosted on the cloud. During the year, we moved our Disaster Recovery (DR) site and direct to customer production workloads to the cloud to ensure resilience, higher accessibility and enhanced performance.



Cyber Security

The company assigns critical importance to information and cyber security risks. Insurance business is highly information driven where information is recognized as a critical business asset. Due to emerging information and cyber security threats in the insurance industry, it is imperative that business information is protected adequately through appropriate controls and proactive measures. The Company has implemented necessary policies and procedures to detect, mitigate and prevent cyber threats.

To manage the existing and emerging information and cyber security risks, following are in place:

- (i) Board approved Information and Cyber Security Policy in line with IRDAI guidelines and Risk Mitigation Management Plan;
- (ii) Information Security Committee (ISC) to oversee governance, implementation of the security controls and adherence to the Information and Cyber Security policy;
- (iii) Enterprise-wide information security architecture and defence mechanism address security concerns at various levels;
- (iv) Awareness program for employees such as awareness mailers, simulation exercises, classroom trainings, etc., and
- (v) Vulnerability Assessment and Penetration Testing exercise on a periodic basis.

The company has had an independent assessment done for Information & Cyber Security processes to benchmark its practices. As per the results of the independent assessment exercise the company's overall Cyber & Information Security has been assessed as implemented.

Risk Management Framework

The company recognizes that risk is an integral element of insurance business and realizes the criticality of institutionalized risk management practices to meet its objectives. The company has therefore established an effective and robust enterprise wide Risk Management Framework (RMF), which addresses all relevant risks including strategic risks, operational risks, credit risks, market risks, insurance risks and information & cyber security risks.

The objective of the risk management framework of the company is to ensure that various risks are identified, measured and mitigated, and that policies, procedures and standards are established to address these risks for systemic response and adherence, aligned with our overarching objective of creating long-term value for all our stakeholders. Our RMF supports the achievement of the company's strategy by upholding an efficient and effective risk-based control environment and helps protect capital, liquidity and earnings.

Your company monitors the key risks on a regular basis and this ensures that the various risks, which in the opinion of the Management and the Risk Management Committee of the Board need constant monitoring, are identified, measured in terms of their severity and necessary steps, as required, are taken to mitigate the same.

Your company's reinsurance program defines the retention limit in respect of the various classes of business.

The company has a well-defined underwriting policy and guidelines which define the approach towards product offering and selection, the evaluation of risks, pricing, underwriting limits and risk appetite and the delegation of underwriting authority.

Your company has established a business continuity management framework for mitigating business disruption risks.

On the Investment side, the company has an elaborate Asset Liability Management policy that ensures adequate liquidity to your company and an Investment policy with impetus on generating superior risk-adjusted returns along with protection of capital.

The company has established a dedicated function for prevention, detection, correction of internal and external frauds, that supports the claims team with loss minimisation efforts.



The Actuarial Department conducts stress testing of the portfolios on a periodic basis based on projections made in respect of the Premium written, claims, investment returns and expenses, to identify and quantify the overall impact of different stress scenarios on your company's financial position.

The company has established and periodically updates its business continuity management framework and procedures for mitigating business disruption risks.

The Risk Management Committee and the Board regularly review the various risks and the management actions taken to address these risks. The Chief Risk officer is responsible for the identification, reporting and monitoring of these risks and reports to the Risk Management Committee on a quarterly basis.

Risk related to COVID-19 and related actions

The broad measures undertaken by the company to handle the crisis arising due to spread of COVID-19, covered the critical areas of employee safety, employee engagement and welfare and business continuity management.

The company also undertook a thorough risk assessment and evaluation with respect to the impact of the pandemic outbreak on various areas of enterprise risk such as financial risk, credit risk, market risk, operational risk and compliance risk.

The COVID-19 pandemic has impacted the economic growth as a whole and also the performance of the company. Your company has taken various measures to mitigate the impact by enhancing its focus on renewal business, exploring ways to augment the growth in the health portfolio and control its expenses. The company will continue evaluating the business environment to recalibrate its business plans for the future growth.

Registration

Your company had paid to the Insurance Regulatory and Development Authority of India the annual fees for the year 2022-23 as required by the IRDAI (Registration of Indian Insurance Companies) Regulations 2000.

Section 3A of the Insurance Act, 1938 has been amended by the Insurance Laws (Amendment) Act, 2015 effective from December 26, 2014, under which the process of annual renewal of certificate of registration, has been dispensed with. Accordingly, the Certificate of Registration renewed in 2014 shall continue to be in force from April 1, 2015 onwards subject to the provisions of the Insurance Act, 1938.

Human Resources

Your company is conscious that employees remain critical to its success. As on March 31, 2022, your company had an employee strength of 2413. Your company continues to attach a lot of importance to employee engagement, employee wellbeing, overall learning, professional development and employee satisfaction.

In your company, safety, well-being and security of people has always been of paramount importance. Continued employee engagement activities, training programmes, mental health initiatives and free advisory calls with accredited doctors are continuously conducted to keep up the morale and spirits of employees high.

Capital and Solvency Position

Your company's Authorised Capital is ₹500 cr., and its paid-up capital is ₹449 cr. During the year, the company has not issued any equity shares. The net worth of the company as at March 31, 2022 was ₹1,460 cr. The company's solvency ratio as at March 31, 2022 was 2.10 times as against the mandated threshold of 1.50 times.

Debentures

As at March 31, 2022, the total outstanding debt by way of NCDs is ₹126 cr. The company continues to service its interest obligations on due dates to its debenture holders.

The company had, in FY 2017-18, issued and allotted 1000 unsecured, subordinated, fully paid-up, redeemable, non-convertible debentures of face value of ₹10,00,000 /- each at par, aggregating ₹100 cr., in two tranches, on private



placement basis. The debentures had a tenure of 10 years (with a call option exercisable in September 2021 and March 2022 respectively). Pursuant to the approval received from the Insurance Regulatory and Development Authority of India, the company had exercised the call option on these debentures.

During the year, the company issued fresh unsecured, subordinated, listed, redeemable non-convertible debentures (NCDs) in two tranches totaling to ₹126 crore consisting of 1,260 NCDs of the face value of ₹10,00,000/- each. The debentures were listed on the Debt Segment of National Stock Exchange of India. Pursuant to SEBI circular SEBI/HO/DDHS/CIR/P/2018/144 dated November 26, 2018 on "Fund raising by issuance of Debt Securities by Large Entities", the Company has been identified as Large Corporate as per the framework mentioned therein.

Both the credit rating agencies, viz., ICRA and CARE have reaffirmed their credit rating of AA+ with stable outlook for the entire sub-debt programme of ₹176 cr. The Company has appointed M/s. IDBI Trusteeship Services Limited, as the Debenture Trustee for its Debentures.

Dividend

Your Directors have immense pleasure in declaring a maiden dividend of ₹0.60/- per equity share of face value of ₹10/each, for the financial year ended March 31, 2022 which is payable on obtaining the Shareholders' approval at the 22nd Annual General Meeting. The dividend payout for the current year will be ₹26.94 cr.

Public Deposits

As in the past, your company has not accepted any deposits from public under the relevant provisions of the Companies Act, 2013.

Transfer of Unclaimed Dividend to Investor Education and Protection Fund

Since your company has so far not declared any dividend (till 2020-21), there was no unpaid/unclaimed Dividend lying with your company and hence the provisions of Section 125 of the Companies Act, 2013 do not apply.

Loans, Guarantees and Investments

The company has not given any loan or guarantee to any person or body corporate. The investments of the company are in compliance with the norms prescribed by IRDAI, the Guidelines and Circulars issued by IRDAI from time to time and the Investment Policy of the company. The particulars of Investment Assets are provided in Management Discussion and Analysis Report section.

Material changes and commitments affecting the financial position

There were no material changes and commitments affecting the financial position of your company which have occurred between the end of the financial year of your company to the date of this report.

Transfer to Reserves

An amount of ₹10 cr., is proposed to be transferred to the general reserve for the financial year 2021-22, towards Debenture Redemption.

Adoption of Indian Accounting Standards (Ind AS)

IRDAI has not yet announced the implementation of the Indian Accounting Standards (Ind AS) for insurance companies.

Maintenance of Cost Records

Pursuant to Section 148 of the Companies Act, 2013 and the Rules made thereunder, the company is not required to maintain cost records.

Significant and Material Orders Passed by the Regulators/Courts

There are no significant material orders passed by the Regulators/Courts which would impact the going concern status of your company and its future operations.



Corporate Governance

Your company has complied with the Guidelines on Corporate Governance for Insurance Companies issued by the Insurance Regulatory and Development Authority of India (IRDAI) effective from April 1, 2010. The same was subsequently amended by IRDAI in May 2016 and made applicable from 2017-18 onwards. A detailed report on our compliance for the year ended March 31, 2022 is attached as part of this Report.

Board of Directors

The details regarding the number of Board Meetings held during the financial year and composition of the Audit Committee are furnished in the Corporate Governance Report.

During the year, the Board was reconstituted as Mr. B D Banerjee, Independent Director, had demitted the office of Director, upon completion of his two-year term, effective July 31, 2021.

Mr. A V Girijakumar, was appointed as an Independent Director (Additional Director) effective October 13, 2021, for a term of five (5) consecutive years, up to October 12, 2026, not liable to retire by rotation. The subject pertaining to his regularisation will be placed for the approval of the shareholders at the ensuing 22nd Annual General Meeting.

Retirement by rotation

As per the requirements of Section 152, the Independent Directors of your company have been excluded from the total number of Directors for determining the number of Directors whose period of office will be liable to retirement by rotation.

Based on the above, at the ensuing Annual General Meeting, Mr. Gary Lee Crist and Mr. Filip A L Coremans, Directors, retire by rotation and are eligible for re-appointment. Necessary resolutions are being placed at the ensuing AGM for the approval of the members.

Independent Directors

Your company currently has four (4) Independent Directors, viz., Mr. M.S Sundara Rajan, Mr. S. Prasad, Mrs. Radha Unni and Mr. A V Girijakumar who are not liable to retire by rotation.

The Board is of the opinion that the Independent Directors of the company possess requisite qualifications, experience and expertise in the core areas of insurance, banking, finance, accountancy and human resources. Further the Independent Directors hold high standards of integrity and fulfil the conditions specified in the Companies Act, 2013 and Rules made thereunder and are independent of the Management.

Declaration by Directors

The company has received declarations from all Directors confirming that they are not disqualified from being appointed as Directors under the provisions of Section 164 of the Act. Further, all the Directors have confirmed that they comply with the 'fit and proper' criteria prescribed under the Corporate Governance Guidelines issued by IRDAI vide circular dated May 18, 2016 ('Guidelines').

Declaration by independent Directors

All our Independent Directors have given necessary declarations that they meet the criteria of independence as laid down under Section 149(6) and 149 (7) of the Companies Act, 2013.

Key Managerial Personnel (KMP)

In terms of the Companies Act, 2013, Mr. M S Sreedhar, Managing Director & Chief Executive Officer, Mr. Vaibhav Kabra, Chief Financial Officer and Mr. S R Balachandher, Company Secretary are the Key Managerial Personnel of your company.

Appointed Actuary

Mr. A V Ramanan is the Appointed Actuary of your company.



Board Evaluation

As per the provisions of Section 134, Schedule IV and the rules made thereunder of the Companies Act, 2013, the Board has carried out an annual evaluation of its own performance, the directors' individual performance comprising both self and peer evaluation and the evaluation of various Committees. Your company had accordingly carried out an evaluation and the same has been explained as part of the Corporate Governance Report.

Corporate Social Responsibility (CSR) Committee and Policy

The Corporate Social Responsibility Committee comprises of Mr. Harsha Viji (Chairman), Mr. T T Srinivasaraghavan, Mrs. Radha Unni, Mr. Gary Lee Crist and Mr. M S Sreedhar.

In terms of Section 135 of the Companies Act, 2013 read with Companies (Corporate Social Responsibility Policy) Rules, 2014 as amended ("CSR Rules") and in accordance with the CSR Policy, during the year 2022, your company has spent the required two percent of the average net profits of your company during the three immediately preceding financial years.

Your company has always responded in a responsible manner to the growing needs of the society. Several enriching and enlivening activities that contribute to the community in the areas of health, education, environment and road safety have been taken up, for our participation as part of our CSR projects during the year under review.

The Annual Report on company's CSR activities in the prescribed is attached "Annexure A" and forms part of this report.

Details of Meetings of the Board/Committees held during the year

During the year the Board met six (6) times. The mandatory Committees as per the Corporate Governance Guidelines issued by IRDAI viz., Audit Committee, Investment Committee, Risk Management Committee and Policyholders Protection Committee met at least four (4) times during the year.

Details of the Meetings are provided hereunder:

Board (7.5.2021, 27.7.2021, 26.10.2021, 14.1.2022, 28.1.2022, 23.3.2022)	6
Audit Committee (6.5.2021, 26.7.2021, 25.10.2021, 27.1.2022, 23.3.2022)	5
Investment Committee (6.5.2021, 26.7.2021, 25.10.2021, 27.1.2022, 23.3.2022)	5
Risk Management Committee (6.5.2021, 26.7.2021, 25.10.2021, 27.1.2022)	4
Policyholders' Protection Committee (7.5.2021, 27.7.2021, 26.10.2021, 28.1.2022)	4
Nomination & Remuneration Committee (7.5.2021, 13.10.2021, 22.12.2021)	3
Corporate Social Responsibility Committee (27.7.2021, 23.3.2022)	2

Auditors

Internal Auditors

Your company has an in-house Internal Audit Team. They carry out an effective internal audit control and risk management measures, highlight areas that require attention and report their main findings and recommendations to the Audit Committee of the Board. The Audit Committee regularly reviews the audit findings and management actions thereon, as well as the adequacy and effectiveness of the internal systems and controls.



Statutory Auditors

M/s. N C Rajagopal & Co., Chartered Accountants, Chennai (Registration Number 003398S) and M/s. Brahmayya & Co., Chartered Accountants, Chennai (Registration Number 000511S) are the Joint Statutory Auditors of your company.

Both the auditors were respectively re-appointed for another term of 5 years' subject to the ratification by Shareholders at every Annual General Meeting. Necessary resolutions for ratifications of appointment of Auditors will be placed before the Members at the ensuing Annual General Meeting.

Concurrent Auditors for Investment

M/s. T Selvaraj & Co., Chartered Accountants, Chennai, appointed as concurrent auditors carried out the concurrent audit of the investment transactions, investment management systems, processes and transactions of your company for the year 2021-22.

Information Security Assurance Services Auditors

Your company's operations are highly automated, in line with the ever evolving advancements in modern information technology. M/s. C V Ramaswamy and Co., Chartered Accountant, Chennai, provided the required information security assurance services to your company. Their recommendations have led to the introduction of several additional safeguards in operational and IT security related areas.

Secretarial Auditors' Report

Pursuant to the provisions of Section 204 of the Companies Act, 2013 and the Companies (Appointment and Remuneration of Managerial Personnel) Rules, 2014, your company had appointed M/s. Damodaran & Associates LLP, a firm of Company Secretaries in Practice to undertake the Secretarial Audit of your company. The Report confirms that your company has complied with all the applicable provisions of various laws as mentioned in the Audit Report.

The Report of the Secretarial Auditors is annexed herewith as "Annexure B".

Secretarial Standards

The company is in compliance with the applicable Secretarial Standards issued by the Institute of Company Secretaries of India with respect to Board and General Meetings. The same has also been confirmed by the Secretarial Auditor of the company. The company has also devised necessary systems to ensure compliance with the provisions of all applicable Secretarial Standards and that such systems are adequate and operating effectively.

Explanation or comments on qualifications, reservations/adverse remarks/disclaimers made by the Auditors and the practicing Company Secretary in their Reports

There were no qualifications, reservations or adverse remarks made by either the Auditors or the Practicing Company Secretary in their respective reports.

Related Party Transactions

All transactions entered into by your company with Related Parties were in the ordinary course of business and on an arm's length pricing basis. Form AOC-2, as required under Section 134 (3) (h) of the Act, read with Rule 8 (2) of the Companies (Accounts) Rules, 2014, is attached as part of this report vide "Annexure C".

During the year under review, the company did not enter into any transaction or arrangement with related parties, which were material or not at arm's length. There were no materially significant transactions with the KMP's or their relatives that have a potential conflict with the interest of the company at large. As per Accounting Standard (AS) 18 on 'Related Party Disclosures', the details of related party transactions entered into by the company are included in the Notes to Accounts. The Audit Committee and the Board monitors and approves the said transactions on a periodical basis.



Establishment of vigil mechanism

As part of its vigil mechanism, your company has formulated a Whistle Blower Policy that provides employees and other stakeholders a platform to communicate instances of frauds/misconducts that they have come across. The Policy is uploaded on the website of the company. In terms of the Policy, any person including employees, customers and vendors may report malpractice, actual or suspected fraud, violations of the company's Code of Conduct or any other act with an intention of unethical personal gain or cause damage to the company or its employees. A Committee has been constituted to look in to complaints of any suspected or confirmed incident of fraud/misconduct reported. The Audit Committee reviews the cases referred under the Whistle Blower Policy at its quarterly meetings.

Disclosure under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013

Your company values the dignity and respect of each individual working for the organisation. It has put in place an antisexual harassment policy in line with the requirements of the sexual harassment of women at the workplace (prevention, prohibition & redressal) Act, 2013.

Necessary Committee has been set up to consider and redress complaints as and when received from the employees covered under this policy. During the year under review, the company has not received any complaints.

Management Report

In accordance with Part IV, Schedule B of the Insurance Regulatory and Development Authority (Preparation of Financial Statements and Auditor's Report of Insurance Companies) Regulations 2002, the Management Report forms part of the financial statements.

Particulars of employees

Particulars of employees pursuant to provisions of Rule 5(2) of the Companies (Appointment and Remuneration) of Managerial Personnel Rules, 2014 under the provisions of the Companies Act, 2013, the particulars of employees are set out in the annexure to the Directors' Report. The Board's Report is being sent to all the Shareholders of your company excluding the said information. The annexure is available for Inspection by the Member of your company during business hours on working days up to the date of ensuing Annual General Meeting. Any Shareholder interested in obtaining a copy of the same, may write to the Company Secretary of the company.

Information relating to particulars regarding Conservation of Energy, Technology Absorption, Foreign exchange earnings and outgo

Your company does not have any activities relating to conservation of energy or technology absorption as stated under Section 134(3)(M) of the Companies Act, 2013.

Your company had foreign exchange earnings equivalent to ₹7.54 cr. and the outgo amounted to ₹6.68 cr. for the year ended March 31, 2022.

Company's policy relating to Directors appointment, payment of remuneration and discharge of their duties

The remuneration policy for Directors, Key Managerial Personnel and other employees of the company framed in line with the requirements of the Companies Act, 2013, was reviewed during the year in light of these guidelines. The policy is annexed vide **"Annexure D"**.

The Nomination and Remuneration Committee screens the profile of the Directors and Key Managerial Personnel prior to their Appointment and recommends the proposal for the consideration of the Board of Directors.

The Managing Director is the only Executive Director on the Board. His terms of remuneration are approved by the Board based on the recommendations of the Nomination and Remuneration Committee and are subject to approval by the shareholders of the company and Insurance Regulatory and Development Authority of India.

All the Non-Executive Independent Directors of your company are paid sitting fees for attending the meeting of the Board and Committees.



During the year, the Board had proposed payment of commission to the Independent Directors. The proposal approving the payment of commission to the Independent Directors for the year 2021-22, will be placed for the approval of the Shareholders' at the ensuing 22nd Annual General Meeting. The commission will be paid at a rate computed in accordance with the provision of the Companies Act, 2013, read with relevant IRDAI guidelines. The commission to be paid will be restricted to a fixed sum within the above limit annually on the basis of their tenure in office during the financial year.

Extract of the Annual Return

As required under Section 92 (3) of the Companies Act, 2013 and Rule 12 (1) of the Companies (Management and Administration) Rules, 2014, the annual return in E-form MGT-7 is available on the website of the company at https://www.royalsundaram.in.

Subsidiaries, Joint Ventures and Associate Companies

Your company does not have any Subsidiary or Joint Venture Companies.

As per Section 2(6) of the Companies Act, 2013, your Company is considered as an "Associate" Company (Joint Venture) of Sundaram Finance Limited, by virtue of 50% of your Company's total paid up equity capital being held by them.

Shares

a. <u>Buy Back Of Securities</u>

Your company has not bought back any of its securities during the year under review.

b. Sweat Equity

Your company has not issued any Sweat Equity Shares during the year under review.

c. <u>Bonus Shares</u>

No Bonus Shares were issued during the year under review.

d. Employees Stock Option Plan

Your company currently has no Stock Option Scheme for its employees.

Corporate Identity Number (CIN)

The Corporate Identity Number (CIN), allotted by Ministry of Corporate Affairs, Government of India is U67200TN2000PLC045611.

Means of Communication

Your company's website www.royalsundaram.in serves as a key awareness platform for all its stakeholders, allowing them to access information at their convenience. It provides comprehensive information on business segment and financial performance of the company. Your company periodically publishes its financial performance in print media and hosts the same on its website under Public Disclosure. In addition, the web portal helps the Customers to purchase/renew their retail Insurance Policies online through the website.

In accordance with IRDAI circular no. IRDA/F&I/CIR/F&A/012/01/2010 dated January 28, 2010, half-yearly financial results of the company were published in print media. The published half-yearly financial statements included the information required pursuant to the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, in addition to the IRDAI requirements. The quarterly, half-yearly and annual financial information are available on the website of your company, in addition to the Annual Reports.

Registrar and Transfer Agents

Your company has appointed M/s. Cameo Corporate Services Limited as the Registrar and Transfer Agent for Equity Shares and Debentures.



All the paid-up equity shares and the Non-Convertible Debentures of your company are held in dematerialised form. Any Investor services related queries/requests/complaints be addressed to the Registrar and Transfer Agent by the Investors at the following address:

Cameo Corporate Services Limited, "Subramanian Building" No. 1, Club House Road, Chennai 600 002. Ph : 91-44 - 2846 0390, E-mail: cameo@cameoindia.com

Directors' Responsibility Statement

In accordance with the requirements of 134(5) of the Companies Act, 2013 and in accordance with the Insurance Act, 1938, with respect to Directors' Responsibility statement, it is hereby confirmed:

- a) that in the preparation of the annual accounts for the financial year ended March 31, 2022, the applicable accounting standards, principles and policies have been followed, along with a proper explanation relating to material departures if any;
- b) that the Directors had selected such accounting policies and applied them consistently and made judgments and estimates that are reasonable and prudent, so as to give a true and fair view of the state of affairs of the company at the end of the financial year and of the operating profit and the net profit of the company for the year ended March 31, 2022;
- c) that the Directors had taken proper and sufficient care for the maintenance of adequate accounting records in accordance with the applicable provisions of the Insurance Act, 1938 (4 of 1938)/Companies Act, 2013, for safeguarding the assets of the company and for preventing and detecting fraud and other irregularities;
- d) that the Directors had prepared the annual accounts on a going concern basis.
- e) that the Directors had devised proper systems to ensure compliance with the provisions of all applicable laws and that such systems were adequate and operating effectively;
- f) that an Internal Audit system, commensurate with the size and nature of the business, exists and is operating effectively.

Acknowledgement

Your Directors sincerely thank all the policyholders for their continued patronage and faith reposed in the Company. Our thanks are also due to our Bankers, Distribution Partners, Reinsurers, Agents and Brokers for all their support and co-operation extended to your company all these years which had immensely helped it to consolidate its growth.

The Directors thank the Shareholders who have been a constant source of support and encouragement.

We acknowledge with thanks the continued support and guidance of all the Members and Officials of the Insurance Regulatory and Development Authority of India (IRDAI) and the General Insurance Council.

We extend our sincere appreciation to the Management and employees of your company for their continued commitment, teamwork and contribution, in steering the company in the right direction and delivering the results in a challenging business environment.

For and on behalf of the Board

S Viji Chairman (DIN: 00139043)

Place : Chennai Date : May 6, 2022



REPORT ON CORPORATE GOVERNANCE

Your Company believes that for an effective and transparent operations, a strong Corporate Governance practice is essential. Your Company is committed to follow Corporate Governance practices and has imbibed the core values of its Promoters viz; service, discipline, prudence, fair play, honesty, integrity, humility and transparency in all dealings. All these combined with a commitment to conduct our operations with highest business standards and ethics. These values have stood your Company in good stead so far and has enabled us to earn and retain the trust and goodwill of all the stakeholders.

The Company's philosophy on corporate governance oversees business strategies and ensures fiscal accountability, ethical corporate behaviour and fairness to all stakeholders comprising regulators, employees, customers, vendors, investors and the society at large. It provides the framework for attaining the objectives and practically encompasses every sphere of management, from listing down the action plans, laying strong systems and internal controls and evaluating the performance in a transparent and ethical manner. Your Company continues to focus on the above core values to run its business based on the principles of good corporate governance.

Corporate Governance is about commitment to values and ethical business conduct. Key elements in Corporate Governance are transparency, internal controls, risk management and internal/external communications. Further it is all about how a Company is managed and involves balancing the interests and expectations of the various stakeholders viz., its Shareholders, Management, Customers, Suppliers, Regulatory Authorities and the entire community.

The corporate governance Guidelines dated May 18, 2016 for the Insurance Companies were issued by the Insurance Regulatory and Development Authority of India (IRDAI) and it clearly outlines the framework of corporate governance policies and practices to be followed in the Company. Your Company has complied with the prescribed corporate governance guidelines for the Financial Year 2021-22 and a Report is furnished hereunder: -

I. Governance Structure

The Company's Governance structure broadly comprises of the Board of Directors and the Committees of the Board at the apex level and the Management structure at the operational level. This layered structure brings about a harmonious blend in governance as the Board sets the overall corporate objectives and gives strategic guidance and direction to the Management to achieve these corporate objectives within a given framework, thereby bringing about an enabling environment for value creation through sustainable profitable growth. The Company's day to day affairs are managed by the Managing Director and his team under the overall supervision of the Board.

Board of Directors

The Board has been constituted in an appropriate manner comprising of Executive/Non-Executive and Independent Directors to ensure proper governance and management. All the Members of the Board are eminent persons with considerable expertise and varied experience in insurance, finance, transport, automobile, engineering and banking sectors. The Company stands to immensely benefit by the range of experience and skills that the Directors bring to the Board.

As on March 31, 2022, your Board consists of ten (10) members, of which nine (9) are Non-Executive Directors. A brief profile of the directors is provided elsewhere in the annual report for the information of the shareholders. The Managing Director is the only Executive Director. The Board is chaired by Mr. S Viji, a Non-Executive Director with more than five decades of experience in the Banking, Finance, Insurance & Automotive Component Manufacturing Industry.

Mr. S Prasad, Mr. M S Sundara Rajan, Mrs. Radha Unni and Mr. A V Girijakumar are the four (4) Independent Directors and the composition of the Board is in conformity with the IRDAI guidelines on Corporate Governance. As required under Section 149(3) of the Companies Act, 2013, Mrs. Radha Unni, complies with the requirements of a Woman Director on our Board.

The Company has put in a process to familiarise the Independent Directors about their roles, rights and responsibilities in the Insurance industry. Further at every Board and Committee Meetings, the developments and changes on the regulatory/ statutory fronts are provided to the Directors to ensure that they are periodically updated about the industry as well as market. All the Board Members including the Independent Directors interact with the Management team periodically.



All Directors have executed the Deed of Covenant and necessary Annual Declarations as required by the Corporate Governance guidelines issued by IRDAI are obtained.

Name of Director	Category	Qualification	Specialisation
Mr. S Viji	Chairman	B.Com, ACA, M.B.A	Banking, Finance, Insurance
(DIN: 00139043)	Non-Executive Director		& Automotive Component
			Manufacturing Industry
Mr. T T Srinivasaraghavan	Non-Executive Director	B.Com, M.B.A	Banking and Financial Services
(DIN: 00018247)			
Mr. Harsha Viji	Non-Executive Director	B.Com, ACA, M.B.A	Finance and Strategy, JV negotiations
(DIN: 00602484)			and new business development
Mr. Gary Lee Crist	Non-Executive Director	B.A. MIM	General Insurance
(DIN: 00942109)			
Mr. Filip A L Coremans	Non-Executive Director	M.B.A, Actuarial	General Insurance
(DIN: 03178684)			
Mr. S Prasad	Non-Executive	FCA	Finance and Audit
(DIN: 00063667)	Independent Director		
Mr. M S Sundara Rajan	Non-Executive	ACS, M.A, CAIIB	Banking, Finance, Insurance and
(DIN: 00169775)	Independent Director		Capital Market
Mrs. Radha Unni	Non-Executive	M.A, B.Ed., CAIIB	Banking
(DIN: 03242769)	Independent		
	Woman Director		
Mr. A V Girijakumar	Non-Executive	B.Com, M.B.A	General Insurance
(DIN: 02921377)	Independent Director		
Mr. M S Sreedhar	Managing Director	B.Com, ACS, FIII	General Insurance
(DIN: 07153983)			

Committee of Directors

The Board has constituted the following committees with a view to have a more focused attention on various facets of business, better accountability and as per regulatory requirements:

- (a) Audit Committee,
- (b) Investment Committee,
- (c) Risk Management Committee,
- (d) Policyholders Protection Committee,
- (e) Nomination and Remuneration Committee and
- (f) Corporate Social Responsibility Committee.

Each of these Committees has been mandated to operate within a given framework and terms of reference as defined by the Board from time to time. The various recommendations of the Committees are submitted to the Board for its consideration and approval as required. The Minutes of the Meetings of all the Committees are also placed periodically before the Board for its information and noting the key deliberations. In addition, Members of the senior management team are invited to participate in the Board/Committee meetings as and when necessary to provide their views on business and also on the developments in the market place.

II. Board Meetings

The Board of Directors are actively involved in formulating the broad business and operational policies and deciding on the strategic issues concerning the company. The Board periodically reviews the performance of the company from all key aspects.



During the year under review, six (6) meetings of the Board of Directors were held on 7.5.2021, 27.7.2021, 26.10.2021, 14.1.2022, 28.1.2022 and 23.3.2022.

The details of attendance at Board Meetings held during the year and details of other Directorships, Committee Chairmanships/memberships held by the Directors are as follows:

Name of Director	Board Meetings attended	Directorships in other Public Companies		Committees in which Chairman/ Member of other Companies [#]	
	attended	Chairman	Director	Chairman	Member
S Viji	6/6	1	3	1	1
T T Srinivasaraghavan	5/6	1	7	-	-
Harsha Viji	6/6	-	5	1	3
Gary Lee Crist	5/6	-	1	-	-
Filip A L Coremans	5/6	1	-	-	-
S Prasad	6/6	-	6	7	1
M S Sundara Rajan	6/6	-	4	-	1
Radha Unni	6/6	-	7	-	7
B D Banerjee*	2/2	-	-	-	-
A V Girijakumar**	3/4	-	-	-	-
M S Sreedhar	6/6	-	-	-	-

* Ceased to be a Director eff. July 31, 2021, consequent to his term ending. ** Inducted as Director eff. October 13, 2021.

(# Foreign companies, private companies and companies under Section 8 of the Companies Act, 2013 are excluded for the above said purpose. Audit Committee and Stakeholders' Relationship Committee considered.)

Mr. A V Ramanan, Appointed Actuary is a permanent invitee to the Board Meetings and other Committee Meetings as required.

III. Committee Meetings:

a. Audit Committee

Audit Committee was constituted as per the requirements of Companies Act, 2013 and IRDAI Guidelines.

Terms of Reference:

The role of the Audit Committee includes overseeing the company's financial reporting process including details of contracts outsourced, disclosure of its quarterly/half-yearly/yearly financial information to ensure that the financial statements as well as the solvency margin position statements are correct and reflect a true and fair view of the affairs of the company.

Periodical review of the internal audit reports and internal controls are also carried out by the Committee. It ensures that audit findings and recommendations are resolved by the Company in an effective and timely manner.

The Committee also reviews and recommends the appointment/re-appointment of auditor(s), and fixing their remuneration. Further the Committee reviews the financial and risk management policies including reports on frauds. It approves transactions with related parties as per the requirements of the Companies Act, 2013.

Composition:

The Composition of the Audit Committee is in line with the requirements of the Companies Act, 2013 and the Corporate Governance guidelines issued by IRDAI. The Audit Committee is chaired by Mr. S Prasad, an Independent Director.

The Committee was reconstituted with the induction of Mr. A V Girijakumar Independent Director in the place of Mr. B D Banerjee, who demitted the office of Director on completion of his term.

The Statutory Auditors and their representatives, Managing Director, Head - Internal Audit and other senior officers of the Company are invitees to the Audit Committee, based on the subjects discussed.

During the year the Committee met five (5) times. The composition along with the attendance of the members at the Committee meetings held during the year are given below:

Name of the Members		No. of meetings attended	Meeting dates
S Prasad, Independent Director	Chairman	5 / 5	
M S Sundara Rajan, Independent Director	Member	5 / 5	
Radha Unni, Independent Director	Member	4 / 5	6.5.2021, 26.7.2021,
B D Banerjee*, Independent Director	Member	2 / 2	25.10.2021, 27.1.2022,
A V Girijakumar**, Independent Director	Member	2 / 3	23.3.2022
T T Srinivasaraghavan	Member	5 / 5	(5 meetings)
Harsha Viji	Member	5 / 5	
Gary Lee Crist	Member	5 / 5	

* Ceased to be a member eff. July 31, 2021, consequent to his term ending.

** Inducted as member eff. October 13, 2021.

b. Investment Committee

The Company's Investment Committee is constituted in accordance with the IRDAI (Investment) Regulations and IRDAI (Corporate Governance) Guidelines.

Terms of Reference:

The functions of the Committee include overseeing the implementation of the investment policy as approved by the Board from time to time. Necessary modifications are made to the Investment policy to bring it in line with the regulatory requirements. The Committee also periodically reviews the investment operations and performance of the company and updates the Board, as required.

Composition:

Mr. T T Srinivasaraghavan is the Chairman of the Committee. The Committee comprises of nine members including the Chief Financial Officer (CFO), Chief Investment Officer (CIO), Appointed Actuary and Chief Risk Officer (CRO).

During the year, the committee was reconstituted, with the induction of the new Appointed Actuary (AA), effective January 14, 2022.

The Committee met five (5) times during the year. The Composition of the Investment Committee and attendance of the members at the Committee Meetings held during the year are as follows:

Name of the	e Members	No. of meetings attended	Meeting dates
T T Srinivasaraghavan	Chairman	5 / 5	
Harsha Viji	Member	5 / 5	
M S Sundara Rajan	Member	5 / 5	
Filip A L Coremans	Member	5 / 5	6.5.2021, 26.7.2021,
M S Sreedhar	Managing Director	5 / 5	25.10.2021, 27.1.2022,
Supriyo Chaki*	Appointed Actuary	1 / 1	23.3.2022
A V Ramanan**	Appointed Actuary	2 / 2	(5 meetings)
Vaibhav Kabra	Chief Financial Officer	5 / 5	
Ramu Govindan	Chief Investment Officer	5 / 5	
Jignesh Sangoi	Chief Risk Officer	5 / 5	

* Resigned on July 19 2021.

** Inducted as member eff. January 14, 2022



c. Risk Management Committee

The Risk Management Committee is constituted in accordance with the Corporate Governance Guidelines issued by IRDAI for Insurance Companies.

Terms of Reference:

The Committee reviews the quarterly risk profile statement that provides details of all types of risks faced by the Company. The functions of the Committee include assisting the Board in effective operation of the risk management programme by performing analysis and quality reviews. Ensure that the material risks facing the Company are identified and that appropriate arrangements are in place to manage and mitigate these effectively.

The Committee ensures that the Risk Management functions have an appropriate and achievable mandate to replicate the Company's risk management structure and to ensure compliance with the agreed policies and standards. The Committee also reviews and monitors the business continuity plan, solvency position, enterprise risk management, risk appetite and tolerance limits, status of implementation of the Information Security and asset liability management.

A detailed Report on Committee's views/decisions are submitted to the Board, with such recommendations as the Committee may deem appropriate.

Composition:

The Committee is chaired by Mr. M S Sundara Rajan. Along with the other members of the Committee, the Chief Risk Officer, the Appointed Actuary and the Chief Compliance Officer participate in the Committee Meetings.

The Committee met four (4) times during the year. The Composition of the Risk Management Committee and attendance of the members at the Committee Meetings held during the year are as follows:

Name of the Members		No. of meetings attended	Meeting dates
M S Sundara Rajan	Chairman	4 / 4	
T T Srinivasaraghavan	Member	3 / 4	
Harsha Viji	Member	4 / 4	6.5.2021, 26.7.2021, 25.10.2021, 27.1.2022
Filip A L Coremans	Member	4 / 4	(4 meetings)
M S Sreedhar	Member	4 / 4	(4 meenigs)
Jignesh Sangoi	Chief Risk Officer	4 / 4	

d. Policyholders' Protection Committee

The Policyholders' Protection Committee has been constituted in accordance with the Corporate Governance Guidelines issued by IRDAI for Insurance Companies.

Terms of Reference:

The broad functions of the Committee include laying down proper procedures and mechanism to monitor and resolve complaints and grievances of policyholders. The Committee also reviews the status of complaints and awards relating to Ombudsman and Consumer Forum at quarterly intervals. The Committee further reviews initiatives taken by the Company to improve the quality of Customer service.

Composition:

Mr. S Viji, is the Chairman of the Committee. The Committee met four (4) times during the year. The Composition of the Committee and attendance of the members at the Committee Meetings held during the year are as follows:

Name of the Members		No. of meetings attended	Meeting dates
S Viji	Chairman	4 / 4	
Harsha Viji	Member	4 / 4	7.5.2021,
Gary Lee Crist	Member	4 / 4	27.7.2021,
Radha Unni	Member	4 / 4	26.10.2021, 28.1.2022
B D Banerjee*	Member	2 / 2	(4 meetings)
M S Sreedhar	Member	4 / 4	(0)
M Ganesan	Representative of policyholders interest	1 / 4	

* Ceased to be a member eff. July 31, 2021, consequent to his term ending.



The Grievance Redressal Officer, Mr. T M Shyam Sunder participates as an Invitee to the Committee Meetings. As required under the Corporate Governance guidelines, Mr. M Ganesan, attends the Meetings of the Committee as a representative of Policyholders and assists in the formulation of required policies and in assessing compliance thereof.

e. Corporate Social Responsibility Committee

The Corporate Social Responsibility Committee has been constituted in accordance with the Section 135 of the Companies Act, 2013.

Terms of Reference:

The terms of reference of the Corporate Social Responsibility (CSR) Committee is to formulate the CSR policy. It also recommends to the Board, the activities to be undertaken by the Company and the amount of the expenditure to be incurred on such activities. The Committee also monitors projects and CSR initiatives undertaken by the Company. It also provides annual report to the Board on the CSR activities.

Composition:

During the period under review, the Committee was reconstituted by induction of Mr. Harsha Viji in the place of Mr. S Viji, effective 27th July 2021. Mr. Harsha Viji, was also appointed as the chairman of the Committee.

The Committee met two (2) times during the year. The Composition of the Committee and attendance of the members at the Committee Meetings held during the year are as follows:

Name of the M	lembers	No. of meetings attended	Meeting dates
S Viji*	Chairman	1 / 1	
Harsha Viji**	Chairman	1 / 1	
T T Srinivasaraghavan	Member	2 / 2	27.7.2021, 23.3.2022
Gary Lee Crist	Member	2 / 2	(2 Meetings)
Radha Unni	Member	2 / 2	
M S Sreedhar	Member	2 / 2	

* Ceased to be a member/chairman eff. July 27, 2021.

**Inducted as member and designated as Chairman eff. July 27, 2021.

f. Nomination and Remuneration Committee

The Companies Act, 2013 and the Insurance Regulatory and Development Authority of India vide its Corporate Governance Guidelines mandates the constitution of Nomination and Remuneration Committee and prescribes broadly the functions of the Committee. Accordingly, the Company had constituted the Nomination & Remuneration Committee.

Terms of Reference:

The Committee reviews the remuneration policy including any performance related pay schemes of employees and the ongoing appropriateness of the same in line with the changing market trends and other business requirements. The Committee reviews the performance and evaluation of Directors and the appointment/reappointments and the remuneration payable to the Managing Director and recommends the same for approval of the Board. The Committee assists in the identification of persons for appointment as Directors and as Key Managerial Personnel by carrying out a due diligence process to ensure that the applicant meets the fit and proper criteria. The Committee also broadly reviews the increment and performance pay payable to the other employees including the Key Managerial Personnel in the Company in addition to approving any policy changes.

The Nomination and Remuneration Committee ensures that:

a) the level and composition of the remuneration paid is reasonable and sufficient to attract, retain and motivate talent to effectively run the day-to-day management of the Company,



- b) relationship of "pay for performance" is clear and meets appropriate performance benchmarks; and
- c) the remuneration of Managing Director, Key Managerial Personnel and senior Management involves a balance between fixed and performance based incentive pay, reflecting the short and long-term performance objectives appropriate to the working of the Company and its goals.
- d) the remuneration process considers the current and future risk factors in terms of setting the targets and evaluation criteria as well. Performance criteria, aligned with the annual operating plan, are set covering quantitative measures as well as relevant qualitative and risk factors based on priorities set by the Board each year.

Composition:

The Nomination and Remuneration Committee comprises of six members. Mr. M S Sundara Rajan, Independent Director is the Chairman of the Committee.

The Committee met three (3) times during the year. The composition of the Committee and the attendance of the members are given below:

Name of the Members		No. of meetings attended	Meeting dates
M S Sundara Rajan, Independent Director	Chairman	3 / 3	
T T Srinivasaraghavan	Member	3 / 3	
S Prasad, Independent Director	Member	3 / 3	7.5.2021, 13.10.2021,
Harsha Viji	Member	3 / 3	22.12.2021 (3 meetings)
Gary Lee Crist	Member	3 / 3	
Radha Unni, Independent Director	Member	3 / 3	

IV. Independent Directors' Meeting

During the year under review, the Independent Directors met separately on March 20, 2022 to discuss and evaluate:

- (a) the performance of the non-independent Directors and the Board as a whole.
- (b) Chairperson/Chairman of the Company, considering the views of the Executive and Non-Executive Directors, and
- (c) the quality, quantity and the timelines of flow of information between the Management and the Board that is necessary for the Board to effectively and reasonably perform its duties.
- All the Independent Directors participated in the Meeting. The details of their discussions were later presented to the Board.

Company Secretary:

Mr. S R Balachandher, Company Secretary acts as Secretary for the Board and all the above Committees. He has, during the year, attended all the meetings.

V. Annual General Meetings

The following table shows the details of the last three Annual General Meetings:

Financial Year	Date of Meeting	Time	Venue
2020-21	27.7.2021	01.30 p.m	Through Virtual Mada
2019-20	27.8.2020	03.00 p.m	Through Virtual Mode
2018-19	19.7.2019	09.15 a.m	21, Patullos Road, Chennai 600 002

Broadly the subjects considered at the Annual General Meeting include the adoption of the Annual Accounts and appointment/reappointment of Directors and Statutory Auditors.



VI. Extraordinary General Meeting (EGM)

During the year, the Company has conducted one Extraordinary General Meetings. The details of which are as follows:

Sl No.	Date of the Meeting	Purpose of the Meeting
1	1 7 5 2021	Issuance of 760 unsecured, redeemable, non-convertible debentures having face value
1		of ₹10,00,000/- each aggregating to ₹76,00,00,000/- (₹ Seventy Six crore only)

VII. Evaluation Mechanism:

Pursuant to the provisions of the Companies Act, 2013, the Board has carried out the annual performance evaluation of its own performance, the Directors individually as well as the valuation of the working of its Audit, Nomination and Remuneration and the various Committees. A structured questionnaire was prepared after taking into consideration inputs received from the Directors, covering various aspects of the Board's functioning such as adequacy of the composition of the Board and its Committees, Board culture, execution and performance of specific duties, obligations and governance.

A separate exercise was carried out to evaluate the performance of individual Directors including the Chairman of the Board, who were evaluated on parameters such as level of engagement and contribution, independence of judgement, assessing the quality, quantity and timeliness of flow of information between the company management, safeguarding the interest of the Company and its minority shareholders etc. The performance evaluation of the Independent Directors was carried out by the entire Board. The performance evaluation of the Chairman and the Non-Independent Directors were carried out by the Independent Directors. The Directors expressed their satisfaction with the evaluation process.

VIII. Remuneration of Directors

The Managing Director is the only Whole-time Executive Director and his appointment is based on the recommendations of the Nomination and Remuneration Committee and are subject to approvals by the Shareholders and IRDAI.

The Independent Directors are paid sitting fees for attending meetings of the Board and Committees as detailed hereunder:

Sl No.	Name of the Independent Directors	Fee for attending Board/Committee Meetings		
1	Mr. S Prasad	₹ 3.60 Lakhs		
2	Mr. M S Sundara Rajan	₹ 5.85 Lakhs		
3	Ms. Radha Unni	₹ 4.55 Lakhs		
4	Mr. B D Banerjee	₹ 1.50 Lakhs		
5	Mr. A V Girijakumar	₹ 1.35 Lakhs		
	Total	₹ 16.85 Lakhs		

Apart from the sitting fees paid to the Independent Directors for Financial Year 2021-22, the Board had recommended payment of commission to them out of the profits of the Company. This is subject to approval of the Shareholders at the ensuing Annual General Meeting. The amount of Commission payable to each of the Independent Director is recommended taking into consideration various factors such as performance of the Company and extent of responsibilities cast on the directors.

IX. Internal Control

The Company has adopted the following Framework in accordance with the requirements laid down under Corporate Governance guidelines:

Internal Financial Controls

There is a well-established internal financial control and risk management framework, with appropriate policies and procedures, to ensure the highest standards of integrity and transparency in its operations and a strong corporate governance structure, while maintaining excellence in services to all its stakeholders. Appropriate controls are in place



to ensure: (a) the orderly and efficient conduct of business, including adherence to policies, (b) safeguarding of assets, (c) prevention and detection of frauds/errors, (d) accuracy and completeness of the accounting records and (e) timely preparation of reliable financial information.

Internal Audit Framework

The Company has established an internal audit framework. The internal audit covers auditing of processes as well as transactions. The Company has designed its internal control framework to provide reasonable assurance to ensure compliance with internal policies and procedures, regulatory matters and to safeguard reliability of the financial reporting and its disclosures. An annual audit plan is drawn up at the beginning of the year on the basis of risk profiling of the businesses/departments of the Company which is approved by the Audit Committee.

Internal Audit Department's key audit findings, recommendations and compliance status of the previous key audit findings are reported to the Audit Committee. The Audit Committee actively monitors the implementation of its recommendations. The Chairman of the Audit Committee briefs the Board on deliberations taken place at the Audit Committee Meeting in relation to the key audit findings.

Risk Management structure

The Company is subject to the impact of changes in the business environment from time to time which necessitates continuous evaluation and management of significant risks faced by it. The Company has established appropriate risk assessment and minimisation procedures.

A complete framework has been provided in the Directors' Report pertaining to Risk Management.

X. Compliance Officer

Mr. S R Balachandher, Company Secretary is the Chief Compliance Officer as per the requirements of IRDAI.

The Company is in compliance with the Corporate Governance Guidelines issued by IRDAI vide its circular dated May 18, 2016 and a certificate to this effect as provided to the Authority on an annual basis, is provided below.

For and on behalf of the Board

Place : Chennai Date : May 6, 2022 S Viji Chairman (DIN: 00139043)

Certification of compliance of the Corporate Governance Guidelines for 2021-22

I, S R Balachandher, Company Secretary and Chief Compliance Officer of Royal Sundaram General Insurance Co. Limited, hereby certify that the Company has complied with the Corporate Governance Guidelines as stated above, for insurance companies for 2021-22, as amended from time to time, and nothing has been concealed or suppressed.

Place	: Chenna	ai
Date	: May 6,	2022

S R Balachandher Company Secretary & Chief Compliance Officer



Annexure A

ANNUAL REPORT ON CORPORATE SOCIAL RESPONSIBILITY

1. A brief outline of the Company's CSR policy:

Your Company is committed towards improving the quality of the lives and safety of the people living in the community under its Corporate Social Responsibility (CSR) initiative. It aims to achieve this by working together with Organisations, NGO's and other agencies involved in social activities and who strive to improve the quality of life in the fields of road safety, improving awareness in education, environmental protection, health & safety and community living. Your Company stands committed to the causes of education, environment, rural health, road safety and development. The Company also encourages and supports its employees to take part and contribute their time, skills and resources towards the social causes they feel passionate about.

In line with its objectives, the areas that have been shortlisted for the CSR roadmap are health care, road safety, education, skill development and sustainable livelihoods, support employee volunteering in CSR activities and other areas such as disaster relief. The CSR policy is available on the company's website at https://www.royalsundaram.in.

2. Composition of the CSR Committee:

Mr. Harsha Viji, is the current Chairman of the Committee. The Composition of the Committee and attendance of the members at the Committee Meetings held during the year are as follows:

Name of the Members/Nature of Directorship	Designation	No. of meetings attended	Meeting dates	
S Viji*	Chairman	1 / 1		
(Non- executive Director)	Chairman	1 / 1		
Harsha Viji**	Chairman	1 / 1		
(Non- executive Director)	Chairman	1 / 1		
T T Srinivasaraghavan	Member	2/2		
(Non- executive Director)	Meniber	2 / 2	27.7.2021, 23.32022	
Gary Lee Crist	Member	2/2	(2 Meetings)	
(Non- executive Director)	Meniber	2 / 2		
Radha Unni	Member	2/2		
(Independent Director)	Member	2 / 2		
M S Sreedhar	Member	2/2		
(Managing Director)	Meniber	2 / 2		

* Ceased to be a member/chairman eff. July 27, 2021.

**Inducted as member and designated as Chairman eff. July 27, 2021.

- 3. The web-link of composition of CSR Committee, CSR Policy and CSR Projects approved by the Board are disclosed on the website of the Company: https://www.royalsundaram.in.
- 4. Impact assessment of CSR projects carried out in pursuance of sub-rule (3) of rule 8 of the Companies (Corporate Social Responsibility Policy) Rules, 2014: Not Applicable
- 5. Details of the amount available for set off in pursuance of sub-rule (3) of rule 7 of the Companies (Corporate Social Responsibility Policy) Rules, 2014, and amount required for set off for the financial year, if any: Not Applicable
- 6. Average net profit of the company as per Section 135 (5): ₹144 Cr.

7.	(a) Two percent of average net profit of the Company as per section 135(5):	₹289 Lakhs
	(b) Surplus arising out of the CSR projects or programmes or activities of the previous financial years:	-
	(c) Amount required to be set off for the financial year	-
	(d) Total CSR obligation for the financial year (7a+7b-7c):	₹289 Lakhs



8. (a) CSR amount spent or unspent for the financial year:

Total amount spent for the Financial Year (in ₹)	Unspent CSR	transferred to Account as per 135(6)	Amount transferred to any fund specified under Schedule VII as per second proviso to section 135(5)			
290 Lakhs	Amount	Date of transfer	Name of the Fund Amount Date of transf			
	Not ap	plicable	Not applicable			

(b) Details of CSR amount spent against ongoing projects for the financial year:

Sl. No	Name of the CSR project	Item from the list of activities in Schedule VII to the Act	Local area (Yes/ No)	Specify the State and district where projects was undertaken	Project Duration	Amount spent on the projects (₹ In Lakhs)	Amount spent in the current financial year (₹ In Lakhs)	Amount transferred to Unspent CSR Account for the project as per Section 135(6) (in ₹)	Mode of Implemen- tation Direct (Yes/ No)	Imple – T Imp	tode of ementation Fhrough lementing Agency CSR registration number
						Nil					

(c) Details of CSR amount spent against other than ongoing projects for the financial year:

Sl. No	Name of the CSR project	Item from the list of activities in	Local area (Yes/	Specify the State and district where	Amount spent on the	Mode of Implemen- tation		ementation – menting Agency
		Schedule VII to the Act	No)	projects was undertaken	projects (₹ In Lakhs)	Direct (Yes/No)	Name	CSR registration number
1	Disaster Relief Fund	Disaster Relief	Yes	Tamil Nadu	50.00	Yes	Tamil Nadu State Disaster Management Authority	NA
2	Promoting education	Education	Yes	Tamil Nadu Chennai	55.00	No	Laxmi Charities	CSR00005940
3	including special education &		Yes	Tamil Nadu Madurai	25.00	No	Lakshmi Vidya Sangam	CSR00023619
4	employment enhancing		Yes	Tamil Nadu Madurai	35.00	No	Arogya Welfare Trust	CSR00001641
5	vocational skills by providing		Yes	Tamil Nadu Chennai	50.00	No	Velammal Education Trust	
6	financial assistance to deserving & meritorious students/ educational institutions	Special Education	Yes	Tamil Nadu Chennai	10.00	No	ALERT	CSR00003321

Sl. No	Name of the CSR project	Item from the list of activities in	Local area (Yes/	Specify the State and district where	Amount spent on the	Mode of Implemen- tation	Mode of Impl Through Imple	
		Schedule VII to the Act	No)	projects was undertaken	projects (₹ In Lakhs)	Direct (Yes/No)	Name	CSR registration number
7	Promoting, preventing and general	Health	Yes	Tamil Nadu Chennai	25.00	No	The Voluntary Health Services	CSR00003444
8	healthcare		Yes	Tamil Nadu Chennai	20.00	No	Sundaram Medical Foundation	CSR00018426
9			Yes	Tamil Nadu Chennai	9.20	Yes	COVID-19 vaccination awareness campaign	NA
10			Yes	Tamil Nadu Chennai	5.00	No	Tamil Nadu Kidney Research Foundation	CSR00001422
	Total				284.20			

- (d) Amount spent in Administrative Overheads: ₹5.8 Lakhs
- (e) Amount spent on Impact Assessment: Nil
- (f) Total amount spent for the Financial Year (8b+8c+8d+8e): ₹290 Lakhs
- (g) Excess amount for set off: Nil
- 9. (a) Details of unspent CSR amount for the preceding three financial years: Nil
 - (b) Details of CSR amount spent in the financial year for ongoing projects of the preceding financial year(s): Nil
- **10.** Creation or acquisition of capital asset, furnish the details relating to the asset so created or acquired through CSR spent in the financial year: Not applicable
- **11**. Specify the reason(s), if the Company has failed to spend two percent of the average net profit as per section 135 (5): Not applicable

Place : Chennai Date : May 6, 2022 M S Sreedhar Managing Director (DIN: 07153983) Harsha Viji CSR Committee Chairman (DIN: 00602484)

Royal Sundaram

Annexure B

FORM NO. MR-3

SECRETARIAL AUDIT REPORT FOR THE FINANCIAL YEAR ENDED 31.03.2022

[Pursuant to section 204 (1) of the Companies Act, 2013 and Rule No.9 of the Companies (Appointment and Remuneration of Managerial Personnel) Rules, 2014]

То,

The Members, ROYAL SUNDARAM GENERAL INSURANCE CO. LIMITED No. 21, Patullos Road, Chennai - 600 002.

I, M. Damodaran, Managing Partner of M Damodaran & Associates LLP, Practicing Company Secretaries have conducted the Secretarial Audit of the compliance of applicable statutory provisions and the adherence to good corporate practices by M/s. ROYAL SUNDARAM GENERAL INSURANCE CO. LIMITED (CIN: U67200TN2000PLC045611) (hereinafter called the company). Secretarial Audit was conducted in a manner that provided me a reasonable basis for evaluating the corporate conducts/statutory compliances and expressing my opinion thereon.

Based on my verification of the Company's books, papers, minute books, forms and returns filed and other records maintained by the company and also the information provided by the Company, its officers, agents and authorized representatives during the conduct of secretarial audit, I hereby report that in my opinion, the company has, during the audit period covering the Financial Year ended on March 31, 2022 complied with the statutory provisions listed hereunder and also that the Company has proper Board-processes and compliance-mechanism in place to the extent, and as applicable to Company in the manner and subject to the reporting made hereinafter:

I have examined the books, papers, minute books, forms and returns filed and other records maintained by the Company for the financial year ended on March 31, 2022 according to the provisions of:

- (i) The Companies Act, 2013 (the Act) and the Rules made there under;
- (ii) The Insurance Act, 1938, together with Amendments as notified, and Insurance Regulatory and Development Authority of India Act, 1999 and the Rules framed there under including the various guidelines, directions and Regulations issued from time to time, as may applicable to the company.
- (iii) The Securities Contracts (Regulation) Act, 1956 ('SCRA') and the rules made thereunder;
- (iv) The Depositories Act, 1996 and the Regulations and Bye-laws framed thereunder;
- (v) The Company has not dealt with the matters relating to Foreign Direct Investment, Overseas Direct Investment and External Commercial Borrowings under FEMA during the year under review and hence, the question of complying with the provisions of Foreign Exchange Management Act, 1999 and the rules and regulations made thereunder does not arise;
- (vi) The Company has listed its debt securities in the National Stock Exchange of India Limited and the following provisions are applicable:
 - a) the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015; to the extent applicable
 - b) the Securities and Exchange Board of India (Registrars to an Issue and Share Transfer Agents) Regulations, 1993 regarding the Companies Act and dealing with client;



I have also examined compliance with the applicable clauses of the following Secretarial Standards;

Secretarial Standards (SS-1) – Board Meeting and Secretarial Standards (SS-2) – General Meeting issued by The Institute of Company Secretaries of India.

During the period under review the Company has complied with the applicable provisions of the Act, Rules, Regulations, Circulars, Guidelines, Standards, etc. mentioned above including the compliance of Corporate Governance Guidelines issued by the Insurance Regulatory and Development Authority of India and there were no observations to be reported by me.

I further report that

- (i) The Board of Directors of the Company is duly constituted with proper balance of Executive Director, Non-Executive Directors and Independent Directors. The changes in the composition of the Board of Directors that took place during the period under review were carried out in compliance with the provisions of the act.
- (ii) Adequate notice is given to all directors to schedule the Board Meetings, agenda and detailed notes on agenda were sent at least seven days in advance, and a system exists for seeking and obtaining further information and clarifications on the agenda items before the meeting and for meaningful participation at the meeting. Based on the verification of the records and minutes, the decisions were carried out with the consent of majority of the Board of Directors/ Committee Members and there were no dissenting Directors/Members views recorded in the minutes.

I further report that there are adequate systems and processes in the company commensurate with the size and operations of the company to monitor and ensure compliance with applicable laws, rules, regulations and guidelines.

I further report that during the audit period:

- a. the company has passed a Special Resolution under section 23, 42, 71 and all other applicable provisions of the Companies Act, 2013 at the Extra-ordinary General Meeting held on May 7, 2021 to offer, issue and allot up to 760 (Seven Hundred and Sixty only) unsecured, subordinated, redeemable, non-convertible debentures having a face value of ₹10,00,000/- (Rupees Ten Lakhs only) each for an aggregate consideration of up to ₹76,00,00,000/- (Rupees Seventy Six crore only), on a private placement basis, subject to the overall borrowing limit by way of the debentures be capped at ₹176,00,00,000/-.
- b. The company had, in FY 2017-18, issued and allotted 1000 unsecured, subordinated, fully paid-up, redeemable, non-convertible debentures of face value of Rs.10,00,000 (Rupees Ten Lakh Only) each at par, aggregating ₹100 cr., in two tranches, on private placement basis. The debentures had a tenure of 10 years (with a call option exercisable in September 2021 and March 2022 respectively). Pursuant to the approval received from the Insurance Regulatory and Development Authority of India, the company had exercised the call option on these debentures during the year.
- c. During the year, the company issued fresh unsecured, subordinated, listed, redeemable non-convertible debentures (NCDs) in two tranches totaling to ₹126 crore consisting of 1,260 NCDs of the face value of ₹10,00,000/- (Rupees Ten Lakh Only) each. The debentures were listed on the Debt Segment of National Stock Exchange of India.

For M DAMODARAN & ASSOCIATES LLP

M. DAMODARAN Managing Partner Membership No.: 5837 COP. No.: 5081 FRN: L2019TN006000 PR 1374/2021 ICSI UDIN: F005837D000277383

Place : Chennai Date : May 6, 2022



Disclaimer Certificate

To,

The Members, ROYAL SUNDARAM GENERAL INSURANCE CO. LIMITED No. 21, Patullos Road, Chennai - 600 002.

My Secretarial Audit Report of even date is to be read along with this letter.

- 1. Maintenance of secretarial records is the responsibility of the management of the company. My responsibility is to express an opinion on these secretarial records based on my audit.
- 2. I have followed the audit practices and processes as were appropriate to obtain reasonable assurance about the correctness of the contents of the Secretarial records. The verification was done on test basis to ensure that correct facts are reflected in secretarial records. I believe that the processes and practices, I followed provide a reasonable basis for my opinion.
- 3. I have not verified the correctness and appropriateness of financial records and Books of Accounts of the company.
- 4. Wherever required, I have obtained the Management representation about the compliance of laws, rules and regulations and happening of events etc.
- 5. The compliance of the provisions of Corporate and other applicable laws, rules, regulations, standards is the responsibility of management. My examination was limited to the verification of procedures on test basis.
- 6. The Secretarial Audit report is neither an assurance as to the future viability of the company nor of the efficacy or effectiveness with which the management has conducted the affairs of the company.
- 7. I have conducted online verification & examination of records, as facilitated by the Company, due to COVID-19 and subsequent lockdown situation for the purpose of issuing this Report.

For M DAMODARAN & ASSOCIATES LLP

M. DAMODARAN Managing Partner Membership No.: 5837 COP. No.: 5081 FRN: L2019TN006000 PR 1374/2021 ICSI UDIN: F005837D000277383

Place : Chennai Date : May 6, 2022

Annexure C

Form No. AOC-2

[Pursuant to clause (h) of sub-section (3) of Section 134 of the Act and Rule 8 (2) of the Companies (Accounts) Rules, 2014]

Form for disclosure of particulars of contracts/arrangements entered into by the company with related parties referred to in sub-section (1) of section 188 of the Companies Act, 2013 including certain arm's length transactions under third proviso thereto

1. Details of contracts or arrangements or transactions not at arm's length basis:

NIL – All transactions entered into by the company during the year with related parties were on arm's length basis.

2. Details of material contracts or arrangement or transactions at arm's length basis:

NIL – The transactions entered into by the company during the year the related parties on an arm's length basis were not material in nature.

Place : Chennai Date : May 6, 2022 S Viji Chairman (DIN: 00139043)



Annexure D

REMUNERATION POLICY

Objective

The objective of this policy is to put in place a framework for the remuneration payable to the employees of the Company including the key management personnel (KMPs), Company Executive and Non-Executive Directors, including Independent Directors.

Philosophy

The underlying principle of any pay for performance philosophy is "Procedural Justice" and "Distributive Justice".

Royal Sundaram's philosophy is to provide pay & benefit programs that support our objective of becoming a leading insurance company in India that attracts high performing people. This philosophy supports the principle that employees are our source of strength and that pay and benefits program should reward employee contribution to customer satisfaction, quality, efficiency, growth and teamwork.

Royal Sundaram has a Compensation Programme which provides employees with pay and benefits that, in total, are Competitive with other leading Companies.

Direct pay is the most visible compensation employees receive for the work they perform at Royal Sundaram. The Company's variable pay program is a "pay-for-performance" system. It is designed to recognize differences in job levels and to reward job performance.

How Is Competitive Pay Determined

Each year a Salary & Benefit Survey is done to view the Compensation Levels and pay practices of other relevant companies. This data helps in designing and administering compensation programs that are competitive with other leading companies for similar positions.

Royal Sundaram participates in Salary Surveys commissioned by other companies through a reputed consulting firm each year. Royal Sundaram further gathers information independently throughout the year.

The Salary Administration Programme

To help ensure fairness and consistency, Royal Sundaram's salary administration program is intended to reflect the value of the job and recognize employee's job performance. It provides:

- Incentives for employees to achieve salary increases through job performance job performance directly influences salary.
- The ability to employ people with high level qualifications needed to meet the Company's objectives.

How Value Is Measured

The employee's reward for contributions to the Company's continued success is based on two measures of value:

- The value of employee's job
- The value of employee's individual performance

The review is based on characteristics like job complexity and how much independent judgement, skills and education are needed to perform the job.

The competitive data is used to develop a salary range for each salary grade. The ranges are comparable to those for similar jobs at the companies participating in the compensation surveys reviewed.

Salary can progress in the salary grade range through merit increases, which are linked to performance.

Salary Ranges

Royal Sundaram periodically reviews salary grade ranges and may adjust them to ensure that the 2nd and 3rd quartile of comparable companies fits into our salary range. This ensures that our employees with good performance levels can get salaries equivalent to the target quartile of comparable companies. The review is done effective April each year.



Salary Grades

The salary grades have been spread within a four-level structure. The job levels are four but salary grades are 14 to factor in the progression needs of the employees. All employees within a level will have comparable profiles.

The four job levels are as follows:

- a. Officer: The positions in this level perform "analyst" roles, where the major task is analysis of information/data and implementation of policies and procedures.
- b. Manager: These positions perform "specialist" role where the major task is designing systems and monitoring performance of systems. They may also be expected to guide and supervise teams.
- c. General Manager: These positions perform "Expert" role. These positions require considerable depth of knowledge and knowhow in their domain of expertise. They may be expected to lead larger teams.
- d. Vice President: These positions head a function or profit Centre or region and are expected to be involved in Business Strategy and Strategic Planning. They are expected to lead their functions.

The Salary grades have been spread within the four levels as shown below:

- a. Officer SG01-SG04
- b. Manager SG05-SG07
- c. General Manager SG08-SG11
- d. Vice President SG12-SG14

Remuneration policy for NEDs

The key elements of remuneration for the Non-Executive Directors (NED's) will be sitting fees payable for attending the meetings of the Board and Committees. The quantum shall be determined by the Board taking into consideration the provisions of the Companies Act, 2013 and IRDAI remuneration guidelines issued from time to time and subject to approval of the Shareholders, where required. The NEDs may also be entitled to receive commission as and when the same is approved by the Board based on the performance of the Company. In addition, the Directors are entitled to seek reimbursement of the expenses incurred by them for participating in the Board and other Meetings, in accordance with the provisions of the Companies Act, 2013.

The amount of sitting fees and commission, if any, payable to the NEDs shall be approved by the Board from time to time.

Remuneration to MD/CEO/WTD

IRDAI has vide its circular dated August 5, 2016 has issued fresh guidelines on remuneration of Non-Executive Directors and Executive Directors like Managing Director/Chief Executive Officer/Whole-Time Directors. The Managing Director (MD)/Chief Executive Officer (CEO)/Whole Time Directors (WTD's) are appointed for a fixed tenure as approved by the Board, Shareholders and the Insurance Regulatory and Development Authority of India (IRDAI). Re-appointment for further tenure is also subject to necessary approvals as may be required.

The Remuneration or variation in remuneration payable to the MD/CEO/WTD shall be governed by the Insurance Act, 1938 (under Section 34A of the Act) and the Rules made thereunder or any other guidelines that are issued by IRDAI from time to time. The remuneration is subject to approvals by the Nomination and Remuneration Committee (NRC), Board, Shareholders and IRDAI.

The remuneration to MD/CEO/WTD shall mainly comprise of fixed pay and variable pay. Remuneration may include basic salary, house rent allowance, other allowances, perquisites, variable pay in the form of performance bonus, stock options, other benefits and allowances as may be approved by the NRC/Board from time to time.

Severance pay will be in accordance with the provisions of the Companies Act, 2013 and shall be constituted by accrued benefits such as gratuity, provident fund, superannuation etc.

The remuneration structure for MD/CEO/WTD is subject to revision from time to time, depending on individual contribution, the company's performance and provisions of Companies Act, 2013 and rules framed thereunder and the IRDAI guidelines/directions in this regard.

The annual increments to the MD/CEO/WTD shall be aligned to the overall performance of Company and market dynamics and as approved by the NRC/Board/Shareholders/IRDAI.



Variable Pay Composition

Total remuneration or total salary is defined to include in addition to the fixed pay, the variable pay and other perquisites payable to MD/CEO/WTD for a Financial Year. While designing the remuneration arrangements, it is ensured that there is a balance between fixed and variable pay. At higher levels of responsibility, the proportion of variable pay to fixed pay may be higher.

In terms of IRDAI's Remuneration guidelines issued on August 5, 2016, the Company may define what is 'substantial' in its remuneration policy. Where the variable pay constitutes a substantial portion of the total pay, then an appropriate portion of such variable pay to be deferred over a period of not less than 3 years.

'Substantial' portion of Total Pay for the purpose of this policy means where the variable pay or performance bonus constitutes 50% or more of the total remuneration (including such variable pay or performance bonus) as approved by the NRC/Board. In such an event, 40% of the total variable pay will be deferred and paid over the subsequent 3 years or where the term or tenure of the MD is less than 3 years consequent to his superannuation, then at such terms as may be approved by IRDAI.

Annual Increments

The annual increment including fixed and variable pay would be considered at the end of the relevant financial years based on the performance parameters set by the NRC, which will include the following:

- Topline and bottom-line targets of the Company achieved.
- Deliverables on key strategies and operational efficiencies.
- Overall financial position of the company; adherence to solvency margin ratios and expenses of management limits being adhered to.
- Satisfactory claim settlement and repudiation performance.
- Putting in place an effective grievance redressal mechanism and monitoring the same periodically.
- Overall compliance with applicable laws, Regulations and Guidelines issued by IRDAI and other Statutory provisions as applicable to Insurance Companies.

Claw-back

Where variable pay is deferred, the unpaid portion may be subject to claw back provisions in case the performance of the Company is not in line with the parameters defined by the NRC/Board. However, the decision of NRC/Board shall be after due consideration of the actual/realized performance of the Company considering any unforeseen or special circumstances.

ESOP

ESOPs granted of the Insurance Company or that of the Promoter/Group/Associate Companies, if any, shall be in line with the guidelines issued by the Authority, from time to time. ESOP as per the guidelines, is kept outside the computation of the total remuneration. The details of ESOP granted should also be disclosed in terms of the disclosure requirements stipulated for the financial statements of the Company.

Disclosures

Necessary disclosures as are required under the Companies Act, 2013 and the Rules made thereunder and the IRDAI Remuneration guidelines, shall be made in the Annual Report of the Company.

Review

This policy is subject to review at such time intervals as may be deemed necessary by the Management to incorporate any statutory changes or otherwise.



N. C. Rajagopal & Co. Chartered Accountants 22, Krishnaswamy Avenue Luz Church Road, Mylapore Chennai – 600004. Brahmayya & Co. Chartered Accountants 48, Masilamani Road Balaji Nagar, Royapettah Chennai - 600014.

INDEPENDENT AUDITORS' REPORT

TO THE MEMBERS OF ROYAL SUNDARAM GENERAL INSURANCE CO. LIMITED

Report on the Audit of Standalone Financial Statements

Opinion

- 1. We have audited the accompanying standalone financial statements of ROYAL SUNDARAM GENERAL INSURANCE CO. LIMITED ("the Company"), which comprise the Balance Sheet as at March 31, 2022, Revenue Accounts, the Profit and Loss Account and Receipts and Payments Account of the Company for the year ended, and notes to the standalone financial statements, including a summary of significant accounting policies and other explanatory information.
- 2. In accordance with the provisions of Section 11 of the Insurance Act, 1938 ("the Insurance Act") read with the Insurance Regulatory and Development Authority (Preparation of Financial Statements and Auditor's Report of Insurance Companies) Regulations, 2002 ("the Regulations") and the provision of section 129 of the Companies Act 2013 ("the Act"), the Balance Sheet, the Revenue Accounts and the Profit and Loss Account are not required to be, and are not, drawn up in accordance with Schedule III of The Act. The Balance Sheet, the Revenue Accounts, the Profit and Loss Account and Receipts and Payments Account are, therefore, drawn up in conformity with the Regulations.
- 3. In our opinion and to the best of our information and according to the explanations given to us, the aforesaid standalone financial statements are prepared in accordance with the requirements of the Insurance Act, 1938, the Insurance Regulatory and Development Act, 1999 and the Companies Act, 2013 to the extent applicable and give the information required by the Act in the manner so required and give a true and fair view in conformity with the accounting principles generally accepted in India:
 - a) in the case of the Balance Sheet, of the state of affairs of the Company as at March 31, 2022;
 - b) in the case of Revenue Accounts, of the operating profit for the year ended on that date;
 - c) in the case of Profit and Loss Account, of the profit for the year ended on that date;
 - d) in the case of Receipts and Payments Statement, of the receipts and payments for the year ended on that date.
 - e) The Accounting policies selected by the insurer are appropriate and are in compliance with the applicable Accounting Standards and with the Accounting Principles, as prescribed in the regulations or any order or direction issued by the Authority in this behalf.

Basis for Opinion

4. We conducted our audit in accordance with the Standards on Auditing (SAs) specified under Section 143(10) of the Companies Act 2013. Our responsibilities under those Standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Company in accordance with the Code of Ethics issued by the Institute of Chartered Accountants of India together with the independent requirements that are relevant to our audit of the standalone financial statements under the provisions of the Act and the Rules thereunder, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the Code of Ethics. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.



Emphasis of Matter

We draw attention to Note No. 33 of Schedule 17 of the Financial Statements, which describes the uncertainties and the impact of COVID-19, wherein based on the prudence principles applied, the company did not find any adverse impact on its Financial Statements with the available information and will continue to closely monitor developments based on the circumstances that may emerge.

Our opinion is not modified in respect of this matter.

Key Audit Matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the standalone financial statements of the current period. These matters were addressed in the context of our audit of the standalone financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters. We have determined the matters described below to be the key audit matters to be communicated in our report.

Sl. No.	Key Audit Matter	Our audit procedures related to Key Audit Matter
	Contingent Liabilities The Company has material uncertain tax positions including matters under dispute which involves significant judgement to determine the possible outcome of these disputes. Hence, we consider this as a Key Audit Matter. Total tax contingent liabilities as at March 31, 2022 is ₹8,66,188 thousand.	 Obtained from the management of the company a list of litigation cases and the changes therein as compared to previous year; also undertaken a detailed understanding of the disputes as well as reviewed the conclusions arrived by the management along with assumptions required under AS 29. We reviewed the details of pending tax demands as at March 21, 2022
	Refer Note No. 2(a) of Schedule 17 of the standalone financial statements.	 We involved our internal experts to consider legal precedence and other ruling in evaluating the company's position on these uncertain tax positions. We also reviewed Company's correspondences with tax authorities, legal counsels, grounds of appeal filed with various appellate authorities and industry position on various tax disputes. Reviewed the minutes of board meetings, including the subcommittees. Based on the legal opinion and other audit evidences obtained, while noting the inherent uncertainty with such legal, regulatory and tax litigations we have verified the tax provisions and disclosures made in respect of contingent liabilities as at March 31, 2022.

Sl. No.	Key Audit Matter	Our audit procedures related to Key Audit Matter
<u>No.</u> 2.	Key Audit Matter Valuation of investment We have considered Investment and its valuation as a Key Audit Matter since the carrying value of investments as at March 31, 2022, was ₹7,10,45,839 thousand which is approximately 87.02% of the assets of the company. The management's assessment of the value of investment as on the reporting date involves management judgement which can materially impact the impairment loss, if any and the carrying value of investment. Please refer Note No.8 to Schedule 16, Accounting policy for investments and Schedule 8 and 8A on Investments. Also refer to Note No. 5 to Schedule 17 on write off/provision for diminution of in value of investments.	With regard to investments and its valuation, we have:
3.	Valuation of outstanding claims ("OC") including claims incurred but not reported (IBNR) and claims incurred but not enough reported (IBNER) We considered this as a key audit matter because the valuation of OC including IBNR and IBNER are significant in magnitude and requires use of judgements and estimates. OC including IBNR/ IBNER are estimates for settlement of claims in future which are impacted by number of factors which includes the trends in nature of historical claims, severity of historical claims, frequency of historical claims, any change in the assumptions and IRDAI regulations. Please refer Point No. 19 of Schedule 17 of standalone financial statements.	 We have reviewed and tested the operating ellectiveness of key controls relating to the claims handling and reserving process of the claim estimates recorded. Substantive tests were performed on the amounts recorded for a sample of OC, to ensure whether claims are appropriately estimated and recorded. We have reviewed the certificate given by the Appointed Actuary and we had detailed discussions with the Actuary about the assumptions used for their valuations and accordingly relied on the certificate given by the Actuary.



Other Information

5. The Company's Board of Directors is responsible for the other information. The other information comprises the information included in the Board's report, including Annexure to Board's report, report on Corporate Governance and Management Report, but does not include the standalone financial statements and our auditor's report thereon. Our opinion on the standalone financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the standalone financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the standalone financial statements or our knowledge obtained in the course of our audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibility of Management and those charged with Governance for the Standalone Financial Statements

- 6. The Company's Board of Directors is responsible for the matters stated in Section 134(5) of the Companies Act 2013 ("the Act") with respect to the preparation of these standalone financial statements that give a true and fair view of the financial position, financial performance and Receipts and Payments Account of the Company in accordance with the accounting principles generally accepted in India, including the Accounting Standards specified under section 133 of the Act, provisions of Sub section (1) of Section 129 of the Act, provisions of Section 11 of the Insurance Act read with the IRDAI Regulations/Guidelines/Circulars/Orders. This responsibility also includes maintenance of adequate accounting records in accordance with the provisions of the Act for safeguarding the assets of the Company and for preventing and detecting frauds and other irregularities; selection and application of appropriate accounting policies; making judgments and estimates that are reasonable and prudent; and design, implementation and maintenance of adequate internal financial controls, that were operating effectively for ensuring the accuracy and completeness of the accounting records, relevant to the preparation and presentation of the standalone financial statements that give a true and fair view and are free from material misstatement, whether due to fraud or error.
- 7. In preparing the standalone financial statements, management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

The Board of Directors are also responsible for overseeing the company's financial reporting process.

Auditor's Responsibility for the Audit of the Standalone Financial Statements

- 8. Our objectives are to obtain reasonable assurance about whether the standalone financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with SAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these standalone financial statements.
- 9. As part of an audit in accordance with SAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:
 - Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances. Under section 143(3)(i) of the Companies Act, 2013, we are also responsible for expressing our opinion on whether the company has adequate internal financial controls system in place and the operating effectiveness of such controls.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the standalone financial statements, including the disclosures, and whether the standalone financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

Materiality is the magnitude of misstatements in the standalone financial statements that, individually or in aggregate, makes it probable that the economic decisions of a reasonably knowledgeable user of the financial statements may be influenced. We consider quantitative materiality and qualitative factors in (i) planning the scope of our audit work and in evaluating the results of our work and (ii) to evaluate the effect of any identified misstatements in the financial statements.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit. We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the standalone financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditors' report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

Report on Other Legal and Regulatory Requirements - As required under provisions of Section 143(3) of The Companies Act, 2013 and IRDAI regulations

- 10. We report that:
 - a) We have sought and obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purpose of our audit.
 - b) In our opinion proper books of account as required by law have been kept by the Company so far as appears from our examination of those books.
 - c) The Balance Sheet, the Revenue Accounts, Profit and Loss Account, and Receipts and Payments Account dealt with by this report are in agreement with the books of account.



- d) The financial accounting system of the Company is centralized and therefore accounting returns are not required to be submitted by branches.
- e) In our opinion, the aforesaid standalone financial statements comply with the Accounting Standards specified under section 133 of the Act, read with Rule 7 of the Companies (Accounts) Rules 2014 read together with IRDAI Regulations/Circulars/Orders.
- f) The estimate of claims Incurred But Not Reported [IBNR] and claims Incurred But Not Enough Reported [IBNER] has been certified by the Company's Appointed Actuary. The Appointed Actuary has certified to the Company that the assumptions used for such valuation are appropriate and are in accordance with the requirements of the Insurance Regulatory and Development Authority of India [IRDAI] and Actuarial Society of India in concurrence with IRDAI. We have relied on the Appointed Actuary's certificate in this regard.
- g) Investments of the Company have been valued in accordance with the Provisions of the Insurance Act and the Regulations.
- h) On the basis of written representations received from the Directors as on March 31, 2022, and taken on record by the Board of Directors, none of the Directors are disqualified as on March 31, 2022, from being appointed as a Director in terms of sub-section (2) of Section 164 of the Act.
- i) With respect to the adequacy of the internal financial controls over financial reporting of the Company and the operating effectiveness of such controls, refer to our separate Report in Annexure (A).
- j) In our opinion and to the best of our information and according to the explanations given to us, the remuneration paid/payable by the Company to its Managing Director during the year is in accordance with Section 34A of the Insurance Act. As the company is an insurance company, the provisions contained in Section 197 of the Companies Act, 2013 are not applicable.
- k) With respect to the other matters to be included in the Auditor's Report in accordance with Rule 11 of the Companies (Audit and Auditors) Rules, 2014, in our opinion and to the best of our information and according to the explanations given to us:
 - i) The Company has disclosed the impact of pending litigations on its financial position in Note No. 2 (a) of Schedule 17 to the standalone financial statements.
 - ii) The Company has made provision, as required under the applicable law or accounting standards, for material foreseeable losses, if any, on long-term contracts. The Company did not have any outstanding long term derivative contracts.
 - iii) There were no amounts which were required to be transferred to the Investor Education and Protection Fund by the Company.
 - iv) Since the information required under Additional Regulatory Information in Y(xiv) of Division I of Schedule III to the Act, is not applicable to the Company, being Insurance Company, the Company has not disclosed the same.
 - a) However, the Management has represented to us that to the best of its knowledge and belief, no funds have been advanced or loaned or invested by the Company to or in any other person(s) or entity(ies), including foreign entities ("Intermediaries"), with the understanding, whether recorded in writing or otherwise, that the Intermediary shall, directly or indirectly lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Company ("Ultimate Beneficiaries") or provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries.



- b) Further, the Management has represented, that, to the best of its knowledge and belief, no funds have been received by the Company from any person(s) or entity(ies), including foreign entities ("Funding Parties"), with the understanding, whether recorded in writing or otherwise, that the Company shall, directly or indirectly, lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Funding Party ("Ultimate Beneficiaries") or provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries.
- c) Based on the audit procedures adopted by us, nothing has come to our notice that has caused us to believe that the representations made by the management under sub-clause (a) and (b) above, contain any material misstatement.
- v) As stated in Note No. 30 of Schedule 17 to the financial statements, the Board of Directors of the Company has proposed final dividend for the year which is subject to the approval of the members at the ensuing Annual General Meeting. The amount of dividend proposed is in accordance with section 123 of the Act. Apart form this, the Company has not declared or paid any dividend during the year.

For N.C. Rajagopal & Co. Chartered Accountants Registration No. 003398S

V Chandrasekaran Partner Membership No. 024844 UDIN: 22024844AIZKMC7786 For Brahmayya & Co. Chartered Accountants Registration No. 000511S

P Babu Partner Membership No. 203358 UDIN:22203358AJGQZO7522

Place : Chennai Date : May 6, 2022



ANNEXURE (A) REFERRED TO IN PARAGRAPH (10)(i) OF OUR REPORT OF EVEN DATE

To the members of Royal Sundaram General Insurance Co. Limited

We have audited the Internal Financial Controls over financial reporting of ROYAL SUNDARAM GENERAL INSURANCE CO. LIMITED as of March 31,2022 in conjunction with our audit of the standalone financial statements of the Company for the year ended on that date.

Management's Responsibility for Internal Financial Controls

The Company's management is responsible for establishing and maintaining internal financial controls based on "the internal control over financial reporting criteria established by the Company considering the essential components of internal control stated in the Guidance Note on Audit of Internal Financial Controls over Financial Reporting issued by the Institute of Chartered Accountants of India". These responsibilities include the design, implementation and maintenance of adequate internal financial controls that were operating effectively for ensuring the orderly and efficient conduct of its business, including adherence to Company's policies, the safeguarding of its assets, the prevention and detection of frauds and errors, the accuracy and completeness of the accounting records, and the timely preparation of reliable financial information, as required under the Companies Act, 2013.

Auditors' Responsibility

Our responsibility is to express an opinion on the Company's internal financial controls over financial reporting based on our audit. We conducted our audit in accordance with the Guidance Note on Audit of Internal Financial Controls over Financial Reporting and the Standards on Auditing, issued by ICAI and deemed to be prescribed under section 143(10) of the Companies Act, 2013, to the extent applicable to an audit of internal financial controls, both applicable to an audit of Internal Financial Controls and both issued by the Institute of Chartered Accountants of India. Those Standards and the Guidance Note require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether adequate internal financial controls over financial reporting was established and maintained and if such controls operated effectively in all material respects. Our audit involves performing procedures to obtain audit evidence about the adequacy of the internal financial controls system over financial reporting and their operating effectiveness. Our audit of internal financial controls over financial reporting included obtaining an understanding of internal financial controls over financial reporting, assessing the risk that a material weakness exists and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion on the Company's internal financial controls system over financial reporting.

Meaning of Internal Financial Controls over Financial Reporting

A Company's internal financial control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A Company's internal financial control over financial reporting includes those policies and procedures that:

(1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the Company;

- (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the Company are being made only in accordance with authorisations of Management and Directors of the Company; and
- (3) provide reasonable assurance regarding prevention or timely detection of unauthorised acquisition, use, or disposition of the Company's assets that could have a material effect on the financial statements.

Inherent Limitations of Internal Financial Controls Over Financial Reporting

Because of the inherent limitations of internal financial controls over financial reporting, including the possibility of collusion or improper management override of controls, material misstatements due to error or fraud may occur and not be detected. Also, projections of any evaluation of the internal financial controls over financial reporting to future periods are subject to the risk that the internal financial control over financial reporting may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

Opinion

In our opinion, the Company has, in all material respects, an adequate internal financial controls system over financial reporting and such internal financial controls over financial reporting were operating effectively as at March 31, 2022, based on the internal control over financial reporting criteria established by the Company considering the essential components of internal control stated in the Guidance Note on Audit of Internal Financial Controls over Financial Reporting issued by the Institute of Chartered Accountants of India.

Place : Chennai Date : May 6, 2022 For N.C. Rajagopal & Co. Chartered Accountants Registration No. 003398S

V Chandrasekaran Partner Membership No. 024844 UDIN: 22024844AIZKMC7786 For Brahmayya & Co. Chartered Accountants Registration No. 000511S

P Babu Partner Membership No. 203358 UDIN: 22203358AJGQZO7522



N. C. Rajagopal & Co. Chartered Accountants 22, Krishnaswamy Avenue Luz Church Road, Mylapore Chennai– 600004. Brahmayya & Co. Chartered Accountants 48, Masilamani Road Balaji Nagar, Royapettah Chennai- 600014.

INDEPENDENT AUDITORS' CERTIFICATE

To the Members of Royal Sundaram General Insurance Co. Limited

This certificate is issued to comply with the provisions of paragraph 3 and 4 of Schedule C of the Insurance Regulatory and Development Authority (Preparation of Financial Statements and Auditor's Report of Insurance Companies) Regulation 2002, (the "IRDAI Financial Statements Regulations") read with Regulation 3 and may not be suitable for any other purpose.

1. Management's Responsibility for the statement

The Company's Board of Directors is responsible for complying with the provisions of the Insurance Act, 1938 (the "Insurance Act") as amended by the Insurance Laws (Amendment) Act, 2015, the Insurance Regulatory and Development Authority Act, 1999 (the "IRDAI Act"), the IRDAI Financial Statements Regulations, Orders/ Directions issued by the Insurance Regulatory and Development Authority of India (the "IRDAI") which includes the preparation of the Management Report. This includes collecting, collating, validating data, designing, implementing and monitoring of internal controls suitable for ensuring compliance as aforesaid.

2. Auditor's Responsibility

Our responsibility, for the purpose of this certificate, is limited to certifying matters contained in paragraphs 3 and 4 of Schedule C of the IRDAI Financial Statements Regulations. We have conducted our examination in accordance with the Guidance Note on Audit Reports and Certificates for Special Purposes issued by the Institute of Chartered Accountants of India (the 'ICAI') which include the concepts of test checks and materiality.

3. Opinion

In accordance with the information and explanations given to us and to the best of our knowledge and belief and based on our examination of the books of account and other records maintained by ROYAL SUNDARAM GENERAL INSURANCE CO. LIMITED (the 'Company') for the year ended March 31, 2022, we certify that:

- a. We have reviewed the Management Report attached to the financial statements for the financial year ended March 31, 2022 and there is no apparent mistake or material inconsistency therein with the financial statements.
- b. The Company has complied with the terms and conditions of registration stipulated by IRDAI vide their letter dated October 23, 2000.
- c. We have physically verified the cash balances at the corporate office of the Company as at March 31, 2022 and verified the cash/cheque deposit slips submitted to the banks by all the offices of the Company. Further, we have also relied upon the Management's certificate for cash/cheque balances at various offices of the company as at March 31, 2022. In respect of the investments held by the Company as at March 31, 2022, we have verified confirmations received from the custodian and/or depository participants appointed by the Company, as the case may be.
- d. The Company is not a trustee of any trust.
- e. No part of the assets of the policyholders' funds have been directly or indirectly applied in contravention of the provisions of the Insurance Act relating to application and investment of policyholders' funds.
- f. All expenses of management in respect of Fire, Marine and Miscellaneous Insurance Business have been fully debited to the respective Revenue Accounts.

For N.C. Rajagopal & Co. Chartered Accountants Registration No. 003398S

V Chandrasekaran Partner Membership No. 024844 UDIN: 22024844AIZKMC7786 For Brahmayya & Co. Chartered Accountants Registration No. 000511S

P Babu Partner Membership No. 203358 UDIN: 22203358AJGQZO7522

Place : Chennai Date : May 6, 2022

ANNUAL REPORT

2021-22

Form B - RA

REVENUE ACCOUNT FOR THE YEAR ENDED MARCH 31, 2022 (FIRE BUSINESS)

Registration No. and Date of Registration with the IRDAI: 102/23.10.2000

U	0	,		(₹ '000)
Par	ticulars	Schedule	March 31, 2022	March 31, 2021
1	Premiums earned (net)	1A	6,12,336	5,50,965
2	Profit/(Loss) on sale/redemption of investments		24,258	15,311
3	Others			
	- Coinsurance admin income		9,380	6,036
	- Investment income - Terrorism pool		43,032	44,853
4	Interest, Dividend and Rent [Net of amortisation] [Gross Interest and Dividend ₹96,264 thousand (Previous Year: ₹1,05,075 thousand)] (Refer note 17 of Schedule 17)		88,870	1,00,366
	Total (A)		7,77,876	7,17,531
1	Claims incurred (net)	2A	1,86,729	3,33,148
2	Commission	3A	(1,21,282)	(53,086)
3	Operating expenses related to insurance business	4	2,02,602	1,43,884
4	Premium deficiency		-	
	Total (B)		2,68,049	4,23,946
	Operating Profit/(Loss) C = (A-B)		5,09,827	2,93,585
	Appropriations			
	Transfer to Shareholders' Account		5,09,827	2,93,585
	Transfer to Catastrophe Reserve		-	-
	Transfer to Other Reserves		-	-
	Total (C)		5,09,827	2,93,585
	Significant accounting policies	16		
	Notes to financial statements	17		

As required by Section 40C(2) of the Insurance Act, 1938, we hereby certify that all expenses of management in respect of Fire Business have been fully debited in the Fire Business Revenue Account as expenses.

As per our report of even date attached

For N.C. Rajagopal & Co. Chartered Accountants Registration No. 003398S For Brahmayya & Co. Chartered Accountants Registration No. 000511S

V Chandrasekaran Partner Membership No. 024844

Place : Chennai

Date : May 6, 2022

P Babu Partner Membership No. 203358 For and on behalf of the Board of Directors

S Viji Chairman (DIN:00139043)

Filip A L Coremans Director (DIN:03178684)

Vaibhav Kabra Chief Financial Officer M S Sreedhar Managing Director (DIN:07153983)

S Prasad Director (DIN:00063667)



Form B - RA

REVENUE ACCOUNT FOR THE YEAR ENDED MARCH 31, 2022 (MARINE BUSINESS)

Registration No. and Date of Registration with the IRDAI: 102/23.10.2000

U	0	,		(₹ '000)
Pa	ticulars	Schedule	March 31, 2022	March 31, 2021
1	Premiums earned (net)	1B & 1C	2,19,812	1,96,551
2	Profit/(Loss) on sale/redemption of investments		4,802	2,817
3	Others			
	- Coinsurance admin income		261	224
4	Interest, Dividend and Rent [Net of amortisation] [Gross Interest and Dividend ₹19,055 thousand (Previous Year: ₹19,333 thousand)] (Refer note 17 of Schedule 17)		17,591	18,467
	Total (A)		2,42,466	2,18,059
1	Claims incurred (net)	2B & 2C	1,77,990	93,790
2	Commission	3B & 3C	33,221	25,084
3	Operating expenses related to insurance business	4	54,069	42,318
4	Premium deficiency		-	-
	Total (B)		2,65,280	1,61,192
	Operating Profit/(Loss) C = (A-B)		(22,814)	56,867
	Appropriations			
	Transfer to Shareholders' Account		(22,814)	56,867
	Transfer to Catastrophe Reserve		-	-
	Transfer to Other Reserves		-	-
	Total (C)		(22,814)	56,867
	Significant accounting policies	16		
	Notes to financial statements	17		

As required by Section 40C(2) of the Insurance Act, 1938, we hereby certify that all expenses of management in respect of Marine Business have been fully debited in the Marine Business Revenue Account as expenses.

As per our report of even date attached

For N.C. Rajagopal & Co. Chartered Accountants Registration No. 003398S For Brahmayya & Co. Chartered Accountants Registration No. 000511S

V Chandrasekaran Partner Membership No. 024844

Place : Chennai

Date : May 6, 2022

P Babu Partner Membership No. 20335**8** For and on behalf of the Board of Directors

S Viji Chairman (DIN:00139043)

Filip A L Coremans Director (DIN:03178684)

Vaibhav Kabra Chief Financial Officer M S Sreedhar Managing Director (DIN:07153983)

S Prasad Director (DIN:00063667)



Form B - RA

REVENUE ACCOUNT FOR THE YEAR ENDED MARCH 31, 2022 (MISCELLANEOUS BUSINESS)

Registration No. and Date of Registration with the IRDAI: 102/23.10.2000

,			(₹ '000)
ticulars	Schedule	March 31, 2022	March 31, 2021
Premiums earned (net)	1D	2,08,80,054	2,04,04,493
Profit/(Loss) on sale/redemption of investments		8,90,065	4,87,119
Others			
- Transfer fee and duplicate fee/Coinsurance admin income		4,229	3,068
- Investment income - Terrorism pool		10,758	11,213
Interest, Dividend and Rent [Net of amortisation] [Gross Interest and Dividend ₹35,32,069 thousand (Previous Year: ₹33,42,968 thousand)] (Refer note 17 of Schedule 17)		32,60,767	31,93,163
Total (A)		2,50,45,873	2,40,99,056
Claims incurred (net)	2D	1,79,19,227	1,65,79,474
Commission	3D	16,49,715	14,33,654
Operating expenses related to insurance business	4	53,11,296	47,78,162
Premium deficiency		-	
Total (B)		2,48,80,238	2,27,91,290
Operating Profit/(Loss) C = (A-B)		1,65,635	13,07,766
Appropriations			
Transfer to Shareholders' Account		1,65,635	13,07,766
Transfer to Catastrophe Reserve		-	-
Transfer to Other Reserves		-	
Total (C)		1,65,635	13,07,766
Significant accounting policies	16		
Notes to financial statements	17		
	Profit/(Loss) on sale/redemption of investmentsOthers- Transfer fee and duplicate fee/Coinsurance admin income- Investment income - Terrorism poolInterest, Dividend and Rent [Net of amortisation][Gross Interest and Dividend ₹35,32,069 thousand(Previous Year: ₹33,42,968 thousand)](Refer note 17 of Schedule 17)Total (A)Claims incurred (net)CommissionOperating expenses related to insurance businessPremium deficiencyTotal (B)Operating Profit/(Loss) C = (A-B)AppropriationsTransfer to Shareholders' AccountTransfer to Other ReserveTransfer to Other ReservesTotal (C)Significant accounting policies	Premiums earned (net)1DProfit/(Loss) on sale/redemption of investments0Others Transfer fee and duplicate fee/Coinsurance admin income- Investment income - Terrorism pool-Interest, Dividend and Rent [Net of amortisation][Gross Interest and Dividend ₹35,32,069 thousand(Previous Year: ₹33,42,968 thousand)](Refer note 17 of Schedule 17)Total (A)2DCommission3DOperating expenses related to insurance business4Premium deficiency7Total (B)Operating Profit/(Loss) C = (A-B)AppropriationsTransfer to Shareholders' AccountTransfer to Other ReserveTransfer to Other ReserveTransfer to Other ReservesTotal (C)Significant accounting policies16	Premiums earned (net)1D2,08,80,054Profit/(Loss) on sale/redemption of investments8,90,065Others4,229- Transfer fee and duplicate fee/Coinsurance admin income4,229- Investment income - Terrorism pool10,758Interest, Dividend and Rent [Net of amortisation]32,60,767[Gross Interest and Dividend ₹35,32,069 thousand32,504,767(Refer note 17 of Schedule 17)2DTotal (A)2,50,45,873Claims incurred (net)2DOperating expenses related to insurance business453,11,2961,649,715Operating Profit/(Loss) C = (A-B)1,65,635Appropriations1Transfer to Shareholders' Account1,65,635Transfer to Other Reserves-Total (C)1,65,635Significant accounting policies16

As required by Section 40C(2) of the Insurance Act, 1938, we hereby certify that all expenses of management in respect of Miscellaneous Business have been fully debited in the Miscellaneous Business Revenue Account as expenses.

As per our report of even date attached

For N.C. Rajagopal & Co. Chartered Accountants Registration No. 003398S For Brahmayya & Co. Chartered Accountants Registration No. 000511S

V Chandrasekaran Partner Membership No. 024844

Place : Chennai

Date : May 6, 2022

P Babu Partner Membership No. 203358 For and on behalf of the Board of Directors

S Viji Chairman (DIN:00139043)

Filip A L Coremans Director (DIN:03178684)

Vaibhav Kabra Chief Financial Officer M S Sreedhar Managing Director (DIN:07153983)

S Prasad Director (DIN:00063667)



Form B - PL

PROFIT AND LOSS ACCOUNT FOR THE YEAR ENDED MARCH 31, 2022

Registration No. and Date of Registration with the IRDAI : 102/23.10.2000

Particulars Sched	ule March 31, 2022	March 31, 202
1 OPERATING PROFIT/(LOSS)		
a) Fire Insurance	5,09,827	2,93,585
b) Marine Insurance	(22,814)	56,867
c) Miscellaneous Insurance	1,65,635	13,07,760
2 INCOME FROM INVESTMENTS		
a) Interest, Dividend and Rent [Net of amortisation]	8,27,205	7,89,267
[Gross Interest and Dividend ₹8,96,030 thousand		
(Previous Year: ₹8,96,333 thousand)]		
(Refer note 17 of Schedule 17)		
b) Profit on sale of investments	2,66,096	2,15,62
Less: Loss on sale of investments	(40,301)	(95,222
3 OTHER INCOME	, , ,	
a) Profit/(Loss) on sale of assets	76	(2)
b) Other income	245	550
Total (A)	17,05,969	25,68,442
4 PROVISIONS (Other than taxation)		
a) For diminution in the value of investments	-	
b) For doubtful debts (Refer note 12 of Schedule 17)	(79,023)	24,394
c) Others - Provision for doubtful investments (Refer note 5 of Schedule 17)	(4,00,000)	1,74,45
5 OTHER EXPENSES		
Expenses other than those related to insurance business		
a) Employees' remuneration and welfare benefits (Refer note 13 of Schedule 17)	19,588	22,770
b) Bad debts written off - Investments (Refer note 5 of Schedule 17)	1,45,909	1,00,000
c) Expenses of investment	4,438	3,458
d) CSR contribution & donations (Refer note 29 of Schedule 17)	31,500	23,300
e) Expenses related to Borrowings	6,944	
f) Bad debts written off - Others (Refer note 12 of Schedule 17)	1,11,754	
g) Penalties (Refer note 15 of Schedule 17)	-	30
h) Interest on Income Tax	590	38
i) Interest on borrowings (Refer note 28 of Schedule 17)	1,11,119	1,07,352
Total (B)	(47,181)	4,56,41
Profit/(Loss) before tax (A - B)	17,53,150	21,12,03
Provision for taxation		
a) Current tax	2,88,316	8,23,42
b) Deferred tax	1,53,995	(2,94,190
Profit/(Loss) after tax	13,10,839	15,82,79
Appropriations		
a) Interim dividends paid during the period	-	
b) Proposed final dividend	-	
c) Dividend distribution tax	-	
d) Transfer to Debenture Redemption Reserve	(2,26,000)	
Balance of Profit/(Loss) brought forward from last year	62,45,545	46,62,75
Balance carried forward to Balance Sheet	73,30,384	62,45,54
Significant accounting policies 16		
Notes to financial statements 17		
Earning per share (Basic and Diluted)	2.92	3.53

As per our report of even date attached

For N.C. Rajagopal & Co. Chartered Accountants Registration No. 003398S

V Chandrasekaran Partner Membership No. 024844

Place : Chennai

Date : May 6, 2022

Chartered Accountants Registration No. 000511S P Babu

For Brahmayya & Co.

Partner A844 Membership No. 203358 For and on behalf of the Board of Directors

S Viji Chairman (DIN:00139043)

Filip A L Coremans Director (DIN:03178684)

Vaibhav Kabra Chief Financial Officer M S Sreedhar Managing Director (DIN:07153983)

S Prasad Director (DIN:00063667)



Form B - BS

BALANCE SHEET AS AT MARCH 31, 2022

Registration No. and Date of Registration with the IRDAI : 102/23.10.2000

			(₹ ′000)
Particulars	Schedule	March 31, 2022	March 31, 2021
SOURCES OF FUNDS			
Share capital	5	44,90,000	44,90,000
Reserves and surplus	6	1,01,06,384	87,95,545
Fair value change account			
- Shareholder funds		2,02,459	1,17,099
- Policyholder funds		9,86,533	6,37,380
Borrowings	7	12,60,000	10,00,000
Total		1,70,45,376	1,50,40,024
APPLICATION OF FUNDS			
Investments - Shareholders	8	1,20,97,534	1,00,64,049
Investments - Policyholders	8A	5,89,48,305	5,47,79,372
Loans	9	-	-
Fixed assets	10	2,80,261	2,67,997
Deferred tax asset - Net (Refer note 7 of Schedule 17)		4,24,867	5,78,862
Current assets			
- Cash and bank balances	11	5,17,353	7,36,338
- Advances and other assets	12	93,78,460	89,31,684
Sub-Total (A)		98,95,813	96,68,022
Current liabilities	13	5,19,97,593	4,79,19,101
Provisions	14	1,26,03,811	1,23,99,177
Sub-Total (B)		6,46,01,404	6,03,18,278
Net current assets (C)=(A-B)		(5,47,05,591)	(5,06,50,256)
Miscellaneous expenditure	15	_	-
(to the extent not written off or adjusted)	10		
Debit balance in profit and loss account		-	-
Total		1,70,45,376	1,50,40,024
Significant accounting policies	16		
Notes to financial statements	17		

As per our report of even date attached

For N.C. Rajagopal & Co. Chartered Accountants Registration No. 003398S For Brahmayya & Co. Chartered Accountants Registration No. 000511S

V Chandrasekaran Partner Membership No. 024844 **P Babu** Partner Membership No. 203358 S Viji N

For and on behalf of the Board of Directors

Chairman (DIN:00139043)

Filip A L Coremans Director (DIN:03178684)

Vaibhav Kabra Chief Financial Officer M S Sreedhar Managing Director (DIN:07153983)

S Prasad Director (DIN:00063667)

S R Balachandher Company Secretary

Place : Chennai Date : May 6, 2022



		(₹ '000)
Particulars	March 31, 2022	March 31, 2021
SCHEDULE 1A		
PREMIUM EARNED (NET) - FIRE BUSINESS		
Premium from direct business written	29,04,581	27,25,928
Add: Premium on reinsurance accepted	7,63,864	5,36,706
Less: Premium on reinsurance ceded	(30,46,177)	(27,41,376)
Net Premium	6,22,268	5,21,258
Adjustment for change in reserve for unexpired risks	(9,932)	29,707
Total Premium Earned (Net)	6,12,336	5,50,965
SCHEDULE 1B		
PREMIUM EARNED (NET) - MARINE CARGO BUSINESS		
Premium from direct business written	4,59,652	3,52,718
Add: Premium on reinsurance accepted	(1,317)	5,900
Less: Premium on reinsurance ceded	(2,08,017)	(1,69,313)
Net Premium	2,50,318	1,89,305
Adjustment for change in reserve for unexpired risks	(30,506)	7,246
Total Premium Earned (Net)	2,19,812	1,96,551
SCHEDULE 1C		
PREMIUM EARNED (NET) - MARINE HULL BUSINESS		
Premium from direct business written	-	-
Add: Premium on reinsurance accepted	-	-
Less: Premium on reinsurance ceded	-	-
Net Premium	-	-
Adjustment for change in reserve for unexpired risks	-	-
Total Premium Earned (Net)	-	-
SCHEDULE 1D		
PREMIUM EARNED (NET) - MISCELLANEOUS BUSINESS		
Premium from direct business written	2,53,01,641	2,51,44,187
Add: Premium on reinsurance accepted	2,35,196	63,894
Less: Premium on reinsurance ceded	(44,88,761)	(45,33,093)
Net Premium	2,10,48,076	2,06,74,988
Adjustment for change in reserve for unexpired risks	(1,68,022)	(2,70,495)
Total Premium Earned (Net)	2,08,80,054	2,04,04,493

All premium written, less reinsurance, is from business in India.



SCHEDULE 2A CLAIMS INCURRED (NET) - FIRE BUSINESS Claims paid Direct 9,79,222 7,68,992 Add: Reinsurance accepted 1,16,546 99,689 Less: Reinsurance ceded (7,54,027) (6,87,094) Net Claims paid 3,41,741 1,81,587 Add: Claims outstanding at the end of the year 2,97,948 4,52,960 Less: Claims outstanding at the beginning of the year (4,82,960) (3,01,399) Total Claims Incurred 1,86,729 3,33,148 SCHEDULE 2B CLAIMS INCURRED (NET) - MARINE CARGO BUSINESS Claims paid Direct 2,92,240 2,21,153 Add: Reinsurance accepted 109 386 Less: Reinsurance ceded (1,28,513) (1,13,846) Net Claims paid 1,63,836 1,07,693 Add: Reinsurance accepted 1,63,836 1,07,693 Less: Claims outstanding at the end of the year (1,48,522) (1,42,425) Total Claims neutered 1,78,196 93,700 SCHEDULE 2C 1,78,196 206 206 Claims paid - - - <			(₹ '000)
CLAIMS INCURRED (NET) - FIRE BUSINESS Claims paid	Particulars	March 31, 2022	March 31, 2021
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Total Claims Incurred1,78,19693,790SCHEDULE 2CCLAIMS INCURRED (NET) - MARINE HULL BUSINESSClaims paidDirectAdd: Reinsurance acceptedLess: Reinsurance cededNet Claims paidAdd: Claims outstanding at the end of the yearLess: Claims outstanding at the beginning of the yearCtAIMS INCURRED (NET) - MISCELLANEOUS BUSINESSClaims paidSCHEDULE 2DCLAIMS INCURRED (NET) - MISCELLANEOUS BUSINESSClaims paidDirect1,66,93,7301,45,87,076Add: Reinsurance accepted80,95841,926			
SCHEDULE 2CCLAIMS INCURRED (NET) - MARINE HULL BUSINESSClaims paidDirectAdd: Reinsurance acceptedLess: Reinsurance cededNet Claims paidAdd: Claims outstanding at the end of the yearLess: Claims outstanding at the beginning of the year(206)Total Claims IncurredSCHEDULE 2DCLAIMS INCURRED (NET) - MISCELLANEOUS BUSINESSClaims paidDirectAdd: Reinsurance accepted1,66,93,7301,45,87,076Add: Reinsurance accepted		X	
CLAIMS INCURRED (NET) - MARINE HULL BUSINESSClaims paidDirectAdd: Reinsurance acceptedLess: Reinsurance cededNet Claims paidAdd: Claims outstanding at the end of the yearAdd: Claims outstanding at the beginning of the yearLess: Claims outstanding at the beginning of the yearClaims IncurredSCHEDULE 2DClaims paidClaims paidDirectAdd: Reinsurance acceptedAdd: Reinsurance outstanding at the det of the year1,66,93,7301,45,87,076Add: Reinsurance accepted	Total Claims Incurred	1,78,196	93,790
Claims paid-Direct-Add: Reinsurance accepted-Less: Reinsurance ceded-Net Claims paid-Add: Claims outstanding at the end of the year-Add: Claims outstanding at the beginning of the year(206)Less: Claims outstanding at the beginning of the year(206)Total Claims Incurred(206)SCHEDULE 2D-CLAIMS INCURRED (NET) - MISCELLANEOUS BUSINESS-Claims paid-Direct1,66,93,730Add: Reinsurance accepted80,958	SCHEDULE 2C		
DirectAdd: Reinsurance acceptedLess: Reinsurance cededNet Claims paidAdd: Claims outstanding at the end of the year-206Less: Claims outstanding at the beginning of the year(206)(206)Total Claims Incurred(206)-SCHEDULE 2DCLAIMS INCURRED (NET) - MISCELLANEOUS BUSINESSClaims paidDirect1,66,93,7301,45,87,076Add: Reinsurance accepted80,95841,926	CLAIMS INCURRED (NET) - MARINE HULL BUSINESS		
Add: Reinsurance acceptedLess: Reinsurance cededNet Claims paidAdd: Claims outstanding at the end of the year-206Less: Claims outstanding at the beginning of the year(206)(206)Total Claims Incurred(206)-SCHEDULE 2DCLAIMS INCURRED (NET) - MISCELLANEOUS BUSINESSClaims paidDirect1,66,93,7301,45,87,076Add: Reinsurance accepted80,95841,926	Claims paid		
Less: Reinsurance ceded-Net Claims paid-Add: Claims outstanding at the end of the year-Less: Claims outstanding at the beginning of the year(206)Less: Claims ncurred(206)SCHEDULE 2D(206)CLAIMS INCURRED (NET) - MISCELLANEOUS BUSINESS-Claims paid-Direct1,66,93,730Add: Reinsurance accepted80,958	Direct	-	-
Net Claims paidAdd: Claims outstanding at the end of the year-206Less: Claims outstanding at the beginning of the year(206)(206)Total Claims Incurred(206)-SCHEDULE 2DCLAIMS INCURRED (NET) - MISCELLANEOUS BUSINESSClaims paidDirect1,66,93,7301,45,87,076Add: Reinsurance accepted80,95841,926	Add: Reinsurance accepted	-	-
Add: Claims outstanding at the end of the year-206Less: Claims outstanding at the beginning of the year(206)(206)Total Claims Incurred(206)-SCHEDULE 2DCLAIMS INCURRED (NET) - MISCELLANEOUS BUSINESSClaims paidDirect1,66,93,7301,45,87,076Add: Reinsurance accepted80,95841,926	Less: Reinsurance ceded	-	-
Less: Claims outstanding at the beginning of the year(206)(206)Total Claims Incurred(206)-SCHEDULE 2DCLAIMS INCURRED (NET) - MISCELLANEOUS BUSINESSClaims paidDirect1,66,93,7301,45,87,076Add: Reinsurance accepted80,95841,926	Net Claims paid	-	-
Total Claims Incurred(206)SCHEDULE 2DCLAIMS INCURRED (NET) - MISCELLANEOUS BUSINESSClaims paidDirect1,66,93,7301,66,93,7301,45,87,076Add: Reinsurance accepted80,95841,926	Add: Claims outstanding at the end of the year	-	206
SCHEDULE 2DCLAIMS INCURRED (NET) - MISCELLANEOUS BUSINESSClaims paidDirect1,66,93,730Add: Reinsurance accepted80,95841,926	Less: Claims outstanding at the beginning of the year	(206)	(206)
CLAIMS INCURRED (NET) - MISCELLANEOUS BUSINESSClaims paidClaims paid1,66,93,730Direct1,66,93,730Add: Reinsurance accepted80,958	Total Claims Incurred	(206)	
Claims paid1,66,93,7301,45,87,076Direct1,66,93,7301,45,87,076Add: Reinsurance accepted80,95841,926	SCHEDULE 2D		
Direct 1,66,93,730 1,45,87,076 Add: Reinsurance accepted 80,958 41,926	CLAIMS INCURRED (NET) - MISCELLANEOUS BUSINESS		
Add: Reinsurance accepted80,95841,926	Claims paid		
	Direct	1,66,93,730	1,45,87,076
	Add: Reinsurance accepted	80,958	41,926
	Less: Reinsurance ceded	(33,59,526)	(42,44,498)
	Net Claims paid	X	1,03,84,504
			3,93,74,461
			(3,31,79,491)
		· · · · · · · · · · · · · · · · · · ·	1,65,79,474

All claims paid, less reinsurance, are to claimants in India.



Particulars	March 21 2022	(₹ ′000)
	March 31, 2022	March 31, 2021
SCHEDULE 3A		
COMMISSION - FIRE BUSINESS		
Commission paid	2 27 226	
Direct	3,37,936	3,25,541
Total	3,37,936	3,25,541
Add: Commission on reinsurance accepted	90,159	56,280
Less: Commission on reinsurance ceded	(5,49,377)	(4,34,907)
Net Commission	(1,21,282)	(53,086)
Break-up of the expenses (Gross) incurred to procure business:		
Agents	38,826	35,791
Brokers	2,99,064	2,86,898
Corporate Agency	(141)	2,409
Referral	-	-
Others	187	443
Total	3,37,936	3,25,541
SCHEDULE 3B		
COMMISSION - MARINE CARGO BUSINESS		
Commission paid		
Direct	70,552	53,729
Total	70,552	53,729
Add: Commission on reinsurance accepted	(10)	168
Less: Commission on reinsurance ceded	(37,281)	(28,582)
Net Commission	33,261	25,315
Break-up of the expenses (Gross) incurred to procure business:		
Agents	27,401	16,399
Brokers	43,101	37,307
Corporate Agency	50	23
Referral	_	_
Others	_	-
Total	70,552	53,729



		(₹ ′000)
Particulars	March 31, 2022	March 31, 2021
SCHEDULE 3C		
COMMISSION - MARINE HULL BUSINESS		
Commission paid		
Direct	-	
Total	-	-
Add: Commission on reinsurance accepted	-	-
Less: Commission on reinsurance ceded	(40)	(231)
Net Commission	(40)	(231)
Break-up of the expenses (Gross) incurred to procure business:		
Agents	-	-
Brokers	-	-
Corporate Agency	-	-
Referral	-	-
Others	-	
Total	-	
SCHEDULE 3D		
COMMISSION - MISCELLANEOUS BUSINESS		
Commission paid		
Direct	25,52,397	25,03,622
Total	25,52,397	25,03,622
Add: Commission on reinsurance accepted	13,492	4,865
Less: Commission on reinsurance ceded	(9,16,174)	(10,74,833)
Net Commission	16,49,715	14,33,654
Break-up of the expenses (Gross) incurred to procure business:		
Agents	4,06,654	3,63,098
Brokers	14,15,521	13,38,922
Corporate Agency	3,05,435	3,50,830
Referral	-	-
Others	4,24,787	4,50,772
Total	25,52,397	25,03,622

	Fire Revenue Account	e Account		~	Marine Revenue Account	e Account									Mis	Miscellaneous Revenue Account	nue Account								Canad To	-
	Fire	~	Marine Cargo	Cargo	Marine Hull		Total Marine	nine	Total Motor		Workmen's Compensation, Employers Liability		Total Public/Product Liability	t Liability	Engineering	ling	Total Personal Accident	ident	Total Health Insurance	ance	Others		Miscellaneous Total	Total	Grand lotal	ai
Premium Eamed (Net)	March 31, 2022	March 31, 2021	March 31, 2022	March 31, M 2021	March 31, 2022	March 31, 2021	March 31, 2022	March 31, 2021	March 31, 2022	March 31, N 2021	March 31, N	March 31, 1 2021	March 31, 2022	March 31, 2021	March 31, 1	March 31, March 31, March 31, March 302 March	March 31, 2022	March 31, 2021	March 31, March 31, March 31, March 30, 20, 20, 20, 20, 20, 20, 20, 20, 20, 2	March 31, N	March 31, N 2022	March 31, Ma 2021 2	March 31, M 2022	March 31, N 2021	March 31, March 31, March 30 20 20	March 31, 2021
Premium from direct business written	29,04,581	27,25,928	4,59,652	3,52,718			4,59,652	3,52,718	2,02,59,609	1,97,86,139	57,905	60,542	91,167	60,339	5,49,691	6,20,077	4,59,203	5,18,531	37,98,020	34,36,786	86,046	6,61,773 2,5	2,53,01,641 2,	2,51,44,187	2,86,65,874	2,82,22,833
Add: Premium on reinsurance accepted	7,63,864	5,36,706	(1,317)	5,900			(1,317)	5,900					10		73,492	45,995	1,59,453	17,736			2,241	163	2,35,196	63,894	9,97,743	6,06,500
Less: Premium on reinsurance ceded	(30,46,177)	(27,41,376)	(2,08,017)	(1,69,313)			(2,08,017)	(1,69,313)	(30,78,012)	(30,95,138)	(6,256)	(6,058)	(61,306)	(34,132)	(5,17,251)	(5,66,616)	(1,95,138)	(95,209)	(5,79,648)	(6,89,331)	(51,150)	(46,609) (44	(44,88,761) (4	(45,33,093)	(77,42,955)	(74,43,782)
Net Premium	6,22,268	5,21,258	2,50,318	1,89,305			2,50,318	1,89,305	1,71,81,597	1,66,91,001	51,649	54,484	29,871	26,207	1,05,932	99,456	4,23,518	4,41,058	32,18,372	27,47,455	37,137	6,15,327 2,1	2,10,48,076 2,	2,06,74,988	2,19,20,662	2,13,85,551
Adjustment for change in reserve for unexpired risks	(9,932)	29,707	(30,506)	7,246		·	(30,506)	7,246	(69,156)	(4,81,333)	2,570	(1,433)	(1,705)	2,243	(3,571)	1,748	13,470	22,013	(1,08,987)	1,80,532	(643)	5,735 (1	(1,68,022)	(2,70,495)	(2,08,460)	(2,33,542)
Total Premium Eamed (Net)	6,12,336	5,50,965	2,19,812	1,96,551			2,19,812	1,96,551	1,71,12,441	1,62,09,668	54,219	53,051	28,166	28,450	1,02,361	1,01,204	4,36,988	4,63,071	31,09,385	29,27,987	36,494	6,21,062 2,0	2,08,80,054 2,	2,04,04,493	2,17,12,202	2,11,52,009
Claims Incurred (Net)																										
Claims paid	9,79,222	7,68,992	2,92,240	2,21,153			2,92,240	2,21,153	1,22,83,364	95,72,727	12,634	5,470	7,325	3,205	2,16,624	1,93,307	2,52,008	1,88,517	35,82,997	24,06,092	3,38,778	22,17,758 1,6	1,66,93,730 1,	1,45,87,076	1,79,65,192	1,55,77,221
Add: Reinsurance accepted	1,16,546	99,689	109	386			109	386							23,611	6,619	52,079	29,529			5,268	5,778	80,958	41,926	1,97,613	1,42,001
Less: Reinsurance ceded	(7,54,027)	(6,87,094)	(1,28,513)	(1,13,846)			(1,28,513)	(1,13,846)	(22,72,527)	(20,21,456)	(63.2)	(274)	(2,400)	(160)	(1,96,219)	(1,78,242)	(92,623)	(34,468)	(5,58,894)	(4,69,911)	(2,36,231) ((15,39,987) (35	(33,59,526)	(42,44,498) (((42,42,066)	(50,45,438)
Net Claims paid	3,41,741	1,81,587	1,63,836	1,07,693			1,63,836	1,07,693	1,00,10,837	75,51,271	12,002	5,196	4,925	3,045	44,016	21,684	2,11,464	1,83,578	30,24,103	19,36,181	1,07,815	6,83,549 1,3	1,34,15,162 1,	1,03,84,504	1,39,20,739	1,06,73,784
Add: Claims remaining unpaid at the end of the year	2,97,948	4,52,960	1,62,882	1,48,522		206	1,62,882	1,48,728	4,24,14,363	3,77,49,435	37,460	40,914	6,028	11,341	85,542	92,256	2,35,343	2,46,450	7,14,551	7,39,538	3,85,239	4,94,527 4,3	4,38,78,52.6 3,	3,93,74,461 4	4,43,39,356	3,99,76,149
Less: Claims remaining unpaid at the beginning of the year	(4,52,960)	(3,01,399)	(1,48,522)	(1,62,425)	(206)	(206)	(1,48,728)	(1,62,631)	(3,77,49,435)	(3,10,54,532)	(40,914)	(41,920)	(11,341)	(9,818)	(92,256)	(64,227)	(2,46,450)	(2,31,950)	(7,39,538)	(5,72,082)	(4,94,527) (1	(12,04,962) (3,93	(3,93,74,461) (3,3	(3,31,79,491) (3,	(3,99,76,149) (3.	(3,36,43,521)
Total Claims Incurred	1,86,729	3,33,148	1,78,196	93,790	(206)		1,77,990	93,790	1,46,75,765	1,42,46,174	8,548	4,190	(388)	4,568	37,302	49,713	2,00,357	1,98,078	29,99,116	21,03,637	(1,473)	(26,886) 1,7	1,79,19,227	1,65,79,474	1,82,83,946	1,70,06,412
Commissions																										
Commission paid																										
Commission paid - Direct	3,37,936	3,25,541	70,552	53,729			70,552	53,729	19,75,113	19,28,064	8,123	8,228	8,222	4,877	166'12	77,677	51,798	68,184	4, 19, 173	4,02,972	11,977	13,620 2	25,52,397	25,03,622	29,60,885	28,82,892
Total	3,37,936	3,25,541	70,552	53,729			70,552	53,729	19,75,113	19,28,064	8,123	8,228	8,222	4,877	166'12	77,677	51,798	68,184	4, 19, 173	4,02,972	11,977	13,620 2	25,52,397	25,03,622	29,60,885	28,82,892
Add: Commission on reinsurance accepted	90,159	56,280	(10)	168			(10)	168							7,510	4,443	5,712	414			270	80	13,492	4,865	1,03,641	61,313
Less: Commission on reinsurance ceded	(5,49,377)	(4,34,907)	(37,281)	(28,582)	(40)	(231)	(37,321)	(28,813)	(5,74,229)	(6,60,421)	(1,732)	(866)	(8,434)	(7,697)	(1,54,912)	(1,61,144)	(41,875)	(21,005)	(1,03,878)	(2,10,032)	(31,114)	(13,536) (9	(9,16,174)	(10,74,833) ((15,02,872)	(15,38,553)
Net commission	(1,21,282)	(53,086)	33,261	25,315	(40)	(231)	33,221	25,084	14,00,884	12,67,643	6,391	7,230	(212)	(2,820)	(69,411)	(79,024)	15,635	47,593	3,15,295	1,92,940	(18,867)	92 1	16,49,715	14,33,654	15,61,654	14,05,652
Operating Expenses	2,02,602	1,43,884	54,069	42,318			54,069	42,318	44,94,615	39,78,974	9,371	9,718	4,849	4,279	28,765	23,128	96,000	1,26,807	6,71,291	6,15,882	6,405	19,374 5	53,11,296	47,78,162	55,67,967	49,64,364





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			(₹ ′000)
Part	iculars	March 31, 2022	March 31, 2021
SCH	IEDULE 4		
OPF	ERATING EXPENSES RELATED TO INSURANCE BUSINESS		
1	Employees' remuneration and welfare benefits	19,83,466	18,47,612
2	Travel, conveyance and vehicle running expenses	46,062	26,868
3	Training expenses	3,679	3,090
4	Rents, rates and taxes	2,00,583	1,77,978
5	Repairs and maintenance	64,725	57,637
6	Printing and stationery	31,345	33,879
7	Communication	64,308	72,589
8	Legal and professional charges	17,678	15,151
9	Auditors' fees and expenses:		
	(a) as auditors	3,600	3,000
	(b) as adviser or in any other capacity, in respect of:		
	(i) Taxation matters	360	300
	(ii) Insurance matters	-	-
	(iii) Management services	-	-
	(c) in any other capacity - certification	1,440	1,335
	(d) out of pocket expenses	234	192
10	Advertisement and publicity	10,62,323	5,27,646
11	Bank charges	79,406	64,343
12	Others:		
	(a) Data processing and outsourcing expenses	5,42,153	5,27,380
	(b) Marketing and related expenses	9,14,481	10,32,791
	(c) Software and hardware maintenance charges	3,40,300	3,56,590
	(d) Policy stamp expenses	2,858	2,604
	(e) Directors sitting fees and commission	3,285	1,775
	(f) Miscellaneous expenses	76,515	72,091
13	Depreciation	1,26,283	1,33,818
14	Goods and services tax on premium (Net)	2,883	5,695
	Total	55,67,967	49,64,364
	Allocation of expenses		
	Revenue account - Fire business	2,02,602	1,43,884
	Revenue account - Marine business	54,069	42,318
	Revenue account - Miscellaneous business	53,11,296	47,78,162
	Total	55,67,967	49,64,364



			(₹ ′000)
Par	ticulars	March 31, 2022	March 31, 2021
SCH	IEDULE 5		
SHA	ARE CAPITAL		
1	Authorised Capital		
	50,00,00,000 (March 31, 2021- 50,00,00,000) equity shares of ₹10/- each	50,00,000	50,00,000
2	Issued Capital		
	44,90,00,000 (March 31, 2021- 44,90,00,000) equity shares of ₹10/- each, fully paid up	44,90,000	44,90,000
3	Subscribed Capital		
	44,90,00,000 (March 31, 2021- 44,90,00,000) equity shares of ₹10/- each, fully paid up	44,90,000	44,90,000
4	Called-up Capital		
	44,90,00,000 (March 31, 2021- 44,90,00,000) equity shares of ₹10/- each, fully paid up	44,90,000	44,90,000
	Less: Calls unpaid	-	-
	Add: Equity Shares forfeited (Amount originally paid-up)	-	-
	Less: Par value of equity shares bought back	-	-
	Less: Preliminary expenses (to the extent not written off)	-	-
	Total	44,90,000	44,90,000

SCHEDULE 5A

SHARE CAPITAL

PATTERN OF SHAREHOLDING

[As certified by the Management]

Particulars	March 31, 2022		March 31, 2021	
	Number of Shares	% of holding	Number of Shares	% of holding
Shareholder				
Promoters				
Indian	26,94,00,000	60%	26,94,00,000	60%
Foreign	17,96,00,000	40%	17,96,00,000	40%
	44,90,00,000	100%	44,90,00,000	100%
Others	-	-	-	-
Total	44,90,00,000	100%	44,90,00,000	100%

Dar	ticulars	March 31, 2022	(₹ ′000) March 31, 2021
	HEDULE 6		
	SERVES AND SURPLUS		
1	Capital reserve	_	_
2	Capital redemption reserve	_	-
3	Share premium	25,50,000	25,50,000
4	General reserves	- / /	_ , ,
	Opening Balance	_	-
	Less: Debit balance in Profit and Loss Account	-	-
	Less: Amount utilized for Buy-back	-	-
	Add: Transfer from Debenture redemption reserve	1,00,000	-
	Closing Balance	1,00,000	-
5	Catastrophe reserve	-	-
6	Debenture Redemption Reserve		
	Opening Balance	-	-
	Add: Appropriation from Profit & Loss Account	2,26,000	-
	Less: Transfer to General reserve	(1,00,000)	-
	Closing Balance	1,26,000	-
7	Balance of profit in Profit & Loss Account	73,30,384	62,45,545
	Total	1,01,06,384	87,95,545
SCH	HEDULE 7		
BO	RROWINGS		
1	Debentures/Bonds (Refer note 28 of Schedule 17)	12,60,000	10,00,000
2	Banks	-	-
3	Financial institutions	-	-
4	Others	-	
	Total	12,60,000	10,00,000



			(₹ ′000)
	iculars	March 31, 2022	March 31, 2021
	IEDULE 8		
	ESTMENTS - SHAREHOLDERS		
	NG TERM INVESTMENTS		
1	Government securities and Government guaranteed bonds including treasury bills	45,06,719	42,79,274
2	Other approved securities	-	-
3	Other approved investments		
	(a) Shares		
	(aa) Equity	-	-
	(bb)Preference	-	-
	(b) Mutual funds	-	-
	(c) Derivative instruments	-	-
	(d) Debentures/Bonds	19,46,349	17,64,907
	(e) Other securities - InvITs	14,346	-
	(f) Subsidiaries	-	-
	(g) Investment in properties - Real estate	-	-
	(h) Fixed deposits with banks	-	-
4	Investments in infrastructure and social sector	24,32,095	18,41,779
5	Other investments - Alternative investment funds/Corporate debentures	2,77,074	3,03,859
	Less: Provision for doubtful investments	-	(43,458)
н	DRT TERM INVESTMENTS		
1	Government securities and Government guaranteed bonds including treasury bills	1,71,168	-
2	Other approved securities	-	-
3	Other approved investments		
	(a) Shares		
	(aa) Equity	7,79,350	6,37,750
	(bb)Preference	-	-
	(b) Mutual funds	2,13,548	1,78,698
	(c) Derivative instruments	-	-
	(d) Debentures/Bonds	10,58,966	7,49,781
	(e) Other securities - TREP	1,29,375	58,335
	(f) Subsidiaries	-	-
	(g) Investment in properties - Real estate	-	-
	(h) Fixed deposits with banks	-	-
4	Investments in infrastructure and social sector	3,41,555	1,86,052
5	Other investments - Corporate debentures/Equity/Alternative Investment Funds	2,26,989	1,25,697
	Less: Provision for doubtful investments	-	(18,625)
	Total	1,20,97,534	1,00,64,049
	Aggregate market value of quoted investments other than equity shares, mutual funds, InvITs and AIF	1,04,86,550	90,39,412
	Aggregate book value of quoted investments other than equity shares, mutual funds, InvITs and AIF	1,04,82,395	89,38,196
	Historical cost of equity shares valued on fair value basis	7,84,066	5,87,099
	Historical cost of AIFs, InvITs and mutual funds valued on fair value basis	4,99,240	3,63,318
	Aggregate book value of unquoted investments	1,29,375	58,335



			(₹ ′000)
Par	iculars	March 31, 2022	March 31, 2021
SCH	IEDULE 8A		
INV	ESTMENTS - POLICYHOLDERS		
LOI	NG TERM INVESTMENTS		
1	Government securities and Government guaranteed bonds including	2,19,60,130	2,32,92,414
	treasury bills		
2	Other approved securities	-	-
3	Other approved investments		
	(a) Shares		
	(aa) Equity	-	-
	(bb)Preference	-	-
	(b) Mutual funds	-	-
	(c) Derivative instruments	-	-
	(d) Debentures/Bonds	94,84,078	96,06,518
	(e) Other securities - InvITs	69,904	-
	(f) Subsidiaries	-	-
	(g) Investment in properties - Real estate(b) Fixed deposite with healway	-	-
4	(h) Fixed deposits with banks	-	-
4	Investments in infrastructure and social sector	1,18,51,000	1,00,24,936
5	Other investments - Alternative investment funds/Corporate debentures Less: Provision for doubtful investments	13,50,114	16,53,930 (2,36,542)
	Less: Provision for doubtful investments	-	(2,30,342)
SН	DRT TERM INVESTMENTS		
1	Government securities and Government guaranteed bonds including	8,34,060	_
1	treasury bills	0,54,000	-
2	Other approved securities	-	-
3	Other approved investments		
	(a) Shares		
	(aa) Equity	37,97,582	34,71,313
	(bb)Preference	-	-
	(b) Mutual funds	10,40,565	9,72,669
	(c) Derivative instruments	-	-
	(d) Debentures/Bonds	51,60,084	40,81,111
	(e) Other securities - TREP	6,30,411	3,17,525
	(f) Subsidiaries	-	-
	(g) Investment in properties - Real estate	-	-
	(h) Fixed deposits with banks	-	-
4	Investments in infrastructure and social sector	16,64,311	10,12,693
5	Other investments - Corporate debentures/Equity/Alternative	11,06,066	6,84,180
	Investment Funds	11,00,000	0,04,100
	Less: Provision for doubtful investments	-	(1,01,375)
	Total	5,89,48,305	5,47,79,372
	Aggregate market value of quoted investments other than equity shares, mutual funds, InvITs and AIF	5,10,98,376	4,92,02,203
	Aggregate book value of quoted investments other than equity shares, mutual funds, InvITs and AIF	5,10,78,126	4,86,51,278
	Historical cost of equity shares valued on fair value basis	38,20,563	31,95,623
	Historical cost of AIFs, InvITs and mutual funds	24,32,672	19,77,567
	valued on fair value basis		
	Aggregate book value of unquoted investments	6,30,411	3,17,525



			(₹ ′000)
	culars	March 31, 2022	March 31, 2021
	EDULE 9		
LOA			
1	Security-wise classification		
	Secured		
	(a) On mortgage of property	-	-
	(aa) In India	-	-
	(bb)Outside India	-	-
	(b) On Shares, Bonds, Government securities	-	-
	(c) Others	-	-
	Unsecured	-	
	Total	-	
2	Borrower-wise classification		
	(a) Central and State Governments	-	-
	(b) Banks and financial institutions	-	-
	(c) Subsidiaries	-	-
	(d) Industrial undertakings	-	-
	(e) Others	-	
	Total	-	
3	Performance-wise classification		
	(a) Loans classified as standard	-	-
	(aa) In India	-	-
	(bb)Outside India	-	-
	(b) Non-performing loans less provisions	-	-
	(aa) In India	-	-
	(bb)Outside India	-	-
	Total	-	
4	Maturity-wise classification		
	(a) Short-term	-	-
	(b) Long-term	-	-
	Total	_	-

SCHEDULE 10

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FIXED ASSETS

										(000, ≩)
		Cost/Gro	Cost/Gross Block			Depreciation	iation		Net Block	łlock
Particulars	Opening as at April 1, 2021	Additions	Deductions	Closing as at March 31, 2022	Upto March 31, 2021	For the year	On sales	Upto March 31, 2022	As at March 31, 2022	As at March 31, 2021
Goodwill	I	I	I	I	I	I	I	I	I	I
Intangibles-Information technology software	4,28,431	96,743	I	5,25,174	3,37,843	55,747	1	3,93,590	1,31,584	90,588
Furniture and fittings	27,907	186	12	28,081	18,394	2,063	2	20,450	7,631	9,513
Improvements to leased premises	2,68,226	3,216	1,664	2,69,778	2,28,438	23,888	1,664	2,50,662	19,116	39,788
Information technology equipment- Server	1,25,705	17,553	I	1,43,258	55,213	20,225	1	75,438	67,820	70,492
Information technology equipment- Others	1,12,185	19,760	54	1,31,891	81,418	17,633	49	99,002	32,889	30,767
Vehicles	11,714	I	2,794	8,920	9,169	1,019	2,515	7,673	1,247	2,545
Office equipment	68,952	1,718	319	70,351	53,504	5,708	198	59,014	11,337	15,448
Total	10,43,120	1,39,176	4,843	11,77,453	7,83,979	1,26,283	4,433	9,05,829	2,71,624	2,59,141
Work in progress	8,856	6,358	6,577	8,637	I	I	I	I	8,637	8,856
Grand Total	10,51,976	1,45,534	11,420	11,86,090	7,83,979	1,26,283	4,433	9,05,829	2,80,261	2,67,997
As at March 31, 2021	16,79,228	89,636	7,16,888	10,51,976	13,64,977	1,33,817	7,14,815	7,83,979	2,67,997	



		(₹ ′000)
Particulars	March 31, 2022	March 31, 2021
SCHEDULE 11		
CASH AND BANK BALANCES		
1 Cash (including cheques, drafts and stamps)	65,000	53,144
2 Bank balances		
(a) Deposit accounts		
(aa) Short-term (due within 12 months)	-	-
(bb)Others	-	-
(b) Current accounts	4,52,353	6,83,194
(c) Others	-	-
3 Money at call and short notice		
(a) With banks	-	-
(b) With other institutions	-	-
4 Others	-	-
Total	5,17,353	7,36,338



Part	iculars	March 31, 2022	March 31, 2021
SCH	IEDULE 12		
ADV	/ANCES AND OTHER ASSETS		
ADV	/ANCES		
1	Reserve deposits with ceding companies	-	-
2	Application money for investments	-	-
3	Prepayments	1,03,368	71,965
4	Advances to Directors/Officers	-	-
5	Advance tax paid and taxes deducted at source net of provision for tax) [Net of provision for tax amounting to ₹ 35,23,581 thousand (Previous Year: ₹ 32,34,675 thousand)]	22,20,868	22,23,702
6	Others		
	- Deposits for premises	94,079	91,288
	- Goods & service tax unutilised credit/Advance payments	10,64,433	9,17,505
	- Other advances	20,632	30,810
	Total (A)	35,03,380	33,35,270
OTH	HER ASSETS		
1	Income accrued on investments	17,53,871	16,72,887
2	Outstanding premiums	24,84,286	25,36,894
3	Agents' balances	-	-
4	Foreign agencies balances	-	-
5	Due from other entities carrying on insurance business (including reinsurers)	2,57,566	2,12,425
6	Due from Subsidiaries/Holding company	-	-
7	Deposit with Reserve Bank of India		_
	[Pursuant to Section 7 of the Insurance Act, 1938]		
8	Others		
	- Balance with terrorism pool	12,93,811	10,95,714
	- Unclaimed amount of policyholders - Assets	70,913	65,746
	- Investment Income accruing on unclaimed amount of policyholders	14,616	11,842
	- Investment related receivables	17	906
	Total (B)	58,75,080	55,96,414
	Total (A+B)	93,78,460	89,31,684



	EDULE 13		
1	RENT LIABILITIES		
	Agents' balances	3,17,494	2,69,401
2	Balances due to other insurance companies (including reinsurers)	35,00,720	37,93,414
3	Deposits held on re-insurance ceded	-	-
4	Premiums received in advance	13,09,794	14,42,415
5	Unallocated premium	86,381	83,695
6	Sundry creditors	18,57,935	19,71,925
7	Unclaimed amount of policyholders	71,149	65,991
8	Investment Income accruing on unclaimed amount	14,616	11,842
9	Due to Subsidiaries/Holding company	-	-
10	Claims outstanding	4,43,39,356	3,99,76,149
11	Due to Officers/Directors	-	-
12	Others		
	- Goods & service tax payable	1,23,399	77,109
	- Claims approved under settlement	3,76,749	2,27,160
	Total	5,19,97,593	4,79,19,101
SCH	EDULE 14		
	VISIONS		
1	Reserve for unexpired risk	1,25,92,606	1,23,84,146
2	For taxation (less advance tax paid and taxes deducted at source)	1,23,52,000	1,23,01,110
3	For proposed dividends	_	_
4	For dividend distribution tax	_	_
5	Others		
5	- Employee benefits - Gratuity	_	-
	- Leave compensated absence	11,205	15,031
	Total	1,26,03,811	1,23,99,177
	ioui	1,20,03,011	1,23,33,177
SCH	EDULE 15		
	CELLANEOUS EXPENDITURE		
`	he extent not written off or adjusted)		
1	Discount allowed in issue of shares/debentures	-	-
2	Others Total	-	

SCHEDULE 16 SIGNIFICANT ACCOUNTING POLICIES

1. Background

Royal Sundaram General Insurance Co. Limited ('the Company') was incorporated on August 22, 2000 as a company under the Companies Act, 1956. The Company is registered with Insurance Regulatory and Development Authority of India ('IRDAI') and is in the business of underwriting general insurance policies relating to Fire, Marine and Miscellaneous segments (including Motor, Engineering, Health, etc.) and holds a valid certificate of registration.

2. Basis of preparation of financial statements

- a) The financial statements are prepared under the historical cost convention, in accordance with the generally accepted accounting practices and accounting requirements prescribed by the Insurance Regulatory and Development Authority (Preparation of Financial Statements and Auditor's Report of Insurance Companies) Regulations, 2002 ('the Accounting Regulations') and amendments if any, the Insurance Act, 1938, the Insurance Regulatory and Development Authority Act, 1999, Orders/Circulars/Notifications issued by IRDAI from time to time, the Accounting Standards issued by the Institute of Chartered Accountants of India under Section 133 of the Companies Act, 2013 read with Rule 7 of the Companies (Accounts) Rules 2014 and the other requirements of the said Act, to the extent applicable.
- b) The preparation of the financial statements in conformity with generally accepted accounting principles requires the use of estimates and assumptions that affect the reported amount of assets and liabilities as at the Balance Sheet date, reported amounts of revenues and expenses during the year and disclosure of contingent liabilities as at that date. The estimates and assumptions used in these financial statements are based upon the management's evaluation of the relevant facts and circumstances as of the date of the financial statements. Actual results may differ from those estimates, and any changes arising there from are accounted for prospectively.
- c) The Company follows the mercantile system of accounting and recognizes items of income and expenditure on accrual basis.

3. Revenue recognition for insurance business

- a) Premium (net of goods and service tax) is recognized as income over the contract period or period of risk, as appropriate and for installment cases, it is recognized on installment due dates after adjusting for unearned premium (unexpired risk) and premium deficiency, if any. Subsequent revisions to or cancellations of premium are accounted for in the year in which they occur. Premium received in advance represents premium received prior to commencement of the risk.
- b) Premium deficiency is recognized whenever expected claims cost, related expenses and maintenance cost exceed related reserve for unexpired risk in Fire, Marine and Miscellaneous Revenue accounts.
- c) The reserve for unexpired risks represents the proportion of premium written relating to periods of insurance subsequent to the Balance Sheet date, calculated principally on a daily pro-rata basis as stipulated in the IRDAI circular no. IRDA/F&A/CIR/CPM/056/03/2016. However, in respect of Marine Cargo and Marine Hull business a fixed percentage of 50 and 100 respectively on net written premium of the year, is considered.

4. Claims

- a) Claims paid include claims settlement costs, comprising survey, legal and other directly attributable expenses.
- b) Estimated liability for outstanding claims in respect of direct business is provided on the basis of claims reported till the end of the year.
- c) Estimated liability for claims incurred but not reported ('IBNR') and claims incurred but not enough reported ('IBNER') is based on available statistical data and is as certified by the Appointed Actuary.
- d) Premium deficiency, if any, is calculated based on actuarial valuation duly certified by the Appointed Actuary.
- e) Salvage is accounted for, on realisable basis.



5. Acquisition cost

Acquisition costs, defined as costs that vary with, and are primarily related to, the acquisition of new and renewal of insurance contracts viz., commission and rewards, which are charged to profit or loss for the year in which they are incurred. In case of new long term motor insurance policies, commission is charged off on the basis of premium allocated for each year.

6. Reinsurance

- a) Reinsurance premium ceded is accounted for in the year in which the risk commences and over the period of risk in accordance with the treaty arrangements with the reinsurers. Unearned premium on reinsurance ceded is carried forward to the year of risk and set off against related unearned premium.
- b) Premium on excess of loss reinsurance cover is accounted as per the reinsurance arrangements.
- c) Claims recoverable from reinsurers are accounted for in the same year as claims.
- d) Commission on reinsurance ceded is recognized as income during the year in which the reinsurance premium is ceded. Profit commission is accounted as income when due.

7. Indian Market Terrorism Risk Insurance Pool

- a) The Company has subscribed to a pool created by Indian non-life insurers for insurance of terrorism risk ('the Pool') from April 1, 2002, managed by General Insurance Corporation of India ('the Pool Manager'). In terms of the Pool agreement, the Company reinsures the entire terrorism risk underwritten by it with the Pool and the Pool Manager is required to protect the portfolio for common account and retrocede it back to all Pool members including the Pool Manager, in proportion to their accepted share.
- b) Accordingly, based on statements received from the Pool Manager up to the finalisation of financial statements, the Company combines its proportionate retrocession share of the Pool's income and expenses with similar items in its financial statements, on a line-by-line basis.
- c) A reserve for unexpired risks is recorded at 100 per cent of the net premium retroceded to the Company from the Pool during the year.

8. Investments

- a) Investments are made in accordance with the Insurance Act, 1938 and the Insurance Regulatory & Development Authority of India (Investment) Regulations, 2016.
- b) Investments maturing within or intended to be held for a period of less than twelve months from the Balance Sheet date are classified as 'Short term investments' while those maturing beyond or intended to be held for a period of twelve months or above are classified as 'Long term investments'.
- c) Investments are recorded at cost including acquisition charges (such as brokerage, transfer stamps etc), if any, and exclude interest paid on purchase.
- d) Investments are not separately earmarked, but notionally allocated between the Policyholders' funds and Shareholders' funds at the end of the year as prescribed by IRDAI.
- e) Debt securities & Preference shares:
 - i. Debt securities, which include government securities are considered as 'held-to-maturity' and are measured at historical cost. The premium/discount, if any, on purchase of debt securities is amortised over the period to maturity based on their intrinsic yield.
 - ii. The net realised gains or losses on debt securities are the differences between the net sale consideration and the amortized cost, which is computed on a weighted average basis.
 - iii. The difference between the acquisition price and the maturity value of money market instruments are recognized as income in the Revenue accounts or the Profit and Loss account, as the case may be, over the remaining term of these instruments on a yield to maturity basis.



- iv. At each Balance Sheet date, the Company assesses, whether any impairment by way of diminution, other than temporary in value of its investments has occurred, and recognizes the resultant impairment as an expenses in the Profit and Loss account respectively.
- f) Equity securities that are traded in active markets:
 - i. Measured at each Balance Sheet date at the fair value, being the last quoted closing prices available on the National Stock Exchange.
 - ii. Any unrealised gains or losses arising due to changes in the fair value at each Balance Sheet date are accounted in "Fair value change account Shareholders' funds" and "Fair value change account Policyholders' funds" as the case may be and carried to the Balance Sheet.
 - iii. Profit/Loss on actual sale of a particular security shall include the accumulated fair value change thereof and is recycled to the Revenue accounts and Profit and Loss account.
 - iv. At each Balance Sheet date, the Company assesses impairment if any in the value, by examining if the investee company has been making losses continuously for the last three years and also its net worth is eroded, and recognizes the resultant impairment as an expense in the Profit and Loss account.
- g) Mutual funds Liquid Funds/Gilts/Debt Funds:
 - i. Measured at each Balance Sheet date at the fair value, being the realisable Net Asset Value.
 - ii. Any unrealised gains or losses arising due to changes in the fair value at each Balance Sheet date are accounted in "Fair value change account – Shareholders' funds" and "Fair value change account - Policyholders' funds" as the case may be and carried to the Balance Sheet.
 - iii. Profit/Loss on actual sale of units of a particular mutual fund shall include the accumulated fair value change thereof and is recycled to the Revenue accounts and Profit and Loss account.
 - iv. At each Balance Sheet date, the Company assesses impairment if any in the value, by examining if the realisable net asset value of each mutual fund is lower than the weighted average cost thereof, and recognizes such impairment as an expense in the Profit and Loss account.
- h) Alternative Investment Funds:
 - i. Investments in Alternative Investment Funds (AIFs) are valued at latest available Net Asset Value.
 - ii. Unrealised gains or losses arising due to change in the fair value of Alternative Investment Funds (AIFs) are recognized in the Balance Sheet under "Fair value change account Shareholders' funds" and "Fair value change account Policyholders' funds" as the case may be.

9. Investment income

- a) Investment income other than that from pool accounts (including profit/loss on sale of investments) is allocated to the respective Revenue accounts and the Profit and Loss account based on the ratio of average "Policyholders' funds" and "Shareholders' funds" respectively (average of funds at the beginning and end of the year).
- b) 'Policyholders' funds' are the aggregate of outstanding claims, estimates for IBNR (including IBNER), reserve for unexpired risk, premium deficiency, catastrophe reserve and other liabilities net off other assets excluding the technical funds relating to pool accounts. "Shareholders' Funds" are the aggregate of funds available to the Company's shareholders, i.e., Share Capital plus Reserve & Surplus.
- c) Investment income arising from pool accounts is allocated directly to respective Revenue accounts.
- d) Dividend is accounted for as income as and when the right to receive is established.

10. Borrowing cost

Borrowing costs represents interest and other charges which are charged to Profit and Loss account in the year in which they are incurred.



11. Fixed assets and depreciation

- a) Depreciation on tangible assets is provided on straight line method over the useful lives of assets estimated by the management. The management estimates the useful lives of assets as under.
- b) Useful Life and Depreciation:

Asset	Method of Depreciation	Useful Life (in years)	Rate per annum
Furniture and Fittings	Straight Line Method	10	10%
Improvements to leased premises	Straight Line Method	lease initially agree	aximum period of the d upon and in case of isting leased premises, se period. *
Information Technology Software	Straight Line Method	3	33.33%
Information Technology Equipment- Servers	Straight Line Method	6	16.67%
Information Technology Equipment- Other Hardware	Straight Line Method	3	33.33%
Vehicles	Straight Line Method	4	25% on 90% of the cost *
Office Equipment	Straight Line Method	5	20.00%

* For these class of assets, based on internal assessment, the management believes that the useful lives as given above best represent the period over which the Company expects to use these assets. Hence the useful lives of these assets is different from the useful lives as prescribed under Part C of Schedule II of the Companies Act 2013.

c) Capital work in progress:

Capital work in progress includes assets not ready for the intended use and are carried at cost, comprising direct cost and related incidental expenses.

d) Assets costing up to ₹5,000 (per unit), shall not be capitalized and charged as expenses in books of accounts in the same year.

12. Impairment of assets other than investments

The carrying amounts of assets are reviewed at each Balance Sheet date to ascertain impairment based on internal/ external factors. An impairment loss is recognized when the carrying amount of an asset exceeds its recoverable amount. The recoverable amount is higher of the net selling price of the assets and their value in use.

13. Operating expenses

- a) Operating expenses in the nature of acquisition costs, are expensed as incurred.
- b) Operating expenses relating to insurance business are allocated/apportioned to respective business segments as follows:
 - i. Expenses directly identifiable to the business segments are allocated on an actual basis.
 - ii. Other expenses, which are not directly identifiable, are apportioned on the basis of the Net Written Premium Direct in each business segment during the year.

14. Operating leases

Leases of assets under which all the risks and rewards of ownership are effectively retained by the lessor are classified as operating leases. Lease payments for the non-cancellable period of the operating leases are recognized as an expense over the lease term.



15. Employee benefits

- a) Defined Contribution Plans- superannuation, employee state insurance and provident fund contributions are charged to as expenses on accrual.
- b) Defined Benefit Plans- Retirement gratuity liability is funded with an insurance company through contributions to an approved gratuity trust. Liability therefore at each Balance Sheet date is arrived at by external actuarial valuation by the fund manager using the projected unit credit method. Differential liability is recognized in the accounts each year.
- c) Costs of the Company's accumulating compensated absence plans are valued and accounted for based on actuarial assumptions at each Balance Sheet date.
- d) Actuarial gains/losses are recognized in the Revenue account.

16. Income-tax

- a) Tax expense comprises current and deferred tax. Current income-tax is measured at the amount expected to be paid to the tax authorities in accordance with the Income-tax Act, 1961. Deferred income-tax reflects the impact of current year timing difference between taxable income and accounting income for the year and reversal of timing differences of earlier years.
- b) Deferred tax is measured based on the tax rates and the tax laws enacted or substantively enacted at the Balance Sheet date. Deferred tax assets are recognized on carried forward unabsorbed depreciation and tax losses only if there is a virtual certainty that such deferred tax assets can be realised against future taxable profits. Other deferred tax assets of earlier years are reassessed and recognized to the extent that it has become reasonably certain that future taxable income will be available against which, such deferred tax assets can be realised.

17. Goods and Service Tax

Goods and Service Tax ("GST") collected (net of refunds) is considered as a liability against which GST paid for eligible input services, to the extent claimable, is adjusted and the net liability is remitted to the appropriate authority. Balance of GST paid for eligible input services (GST Input), if any, are carried forward under "Other Assets" and disclosed in Schedule 12 for adjustment in subsequent periods. At the end of every reporting period, the company assesses whether the GST Input credits are eligible for carrying forward as per the related legal provisions. Any ineligible GST Input credit is expensed on such determination. GST liability to be remitted to the appropriate authority is disclosed under "Others - GST Liability" in Schedule 13.

18. Transactions in foreign exchange

- a) Transactions in foreign currency are recorded at the rate of exchange on the date of the transaction. Monetary assets and liabilities denominated in foreign currencies are translated using the closing rate of exchange at the year-end.
- b) Exchange differences arising on foreign currency transactions are recognized as income or expense in the year in which they arise.

19. Provision for contingencies

In accordance with Accounting Standard 29 – 'Provisions, Contingent Liabilities and Contingent Assets', to the extent applicable to the Company, provisions are created in respect of obligations as a result of past events and it is probable that an outflow of resources will be required to settle the obligations, in respect of which a reliable estimate can be made. Provisions are not discounted to their present value and are determined based on management estimate required to settle the obligation at the Balance Sheet date. These will be reviewed at each Balance Sheet date and adjusted to reflect the current management estimates.

20. Earnings per share

Basic earnings per share are calculated by dividing the net profit or loss for the year attributable to equity shareholders by the weighted average number of equity shares outstanding during the year.



(₹ ′000)

SCHEDULE 17 NOTES TO FINANCIAL STATEMENTS

1. The assets of the Company are free from encumbrances.

2. a) Contingent liabilities:

		(* 000)
Particulars	March 31, 2022	March 31, 2021
Partly paid investments	11,813*	-
Underwriting commitments relating to investment activities	Nil	Nil
Claims, other than those under policies, not acknowledged as debts	Nil	Nil
Guarantees given by or issued on behalf of the Company	Nil	Nil
Statutory demands/liabilities in dispute, not provided for:		
- Disputed Income Tax Liability	8,58,589**	8,58,589**
- Disputed Service Tax Liability***	7,599	7,599
Reinsurance obligations, to the extent not provided for in the accounts	Nil	Nil
Others	6,853****	6,853****

- * Uncalled portion of partly paid shares invested in by the Company on rights basis.
- ** The contested Income Tax demands have been ascertained on the basis of the relief allowed by the Commissioner of Income Tax (Appeals) and the principles adopted vide orders of CIT (Appeals) on similar disputed issues in the earlier assessment years.

Based on the Directorate General of Central Excise Intelligence (DGCEI) Order, in respect of certain payments, the Income Tax Department made certain additions for earlier years. This has resulted in the additional tax demand of ₹44,56,590 thousand (previous year: ₹44,56,590 thousand), which has not been considered as a contingent liability on the basis of expert legal advice that the demands are not sustainable and the likelihood of outflow of resources on this account is remote.

The Company has paid ₹19,96,700 thousand based on the directions of Income tax appellate tribunal (ITAT) and the Income tax department for the purpose of obtaining a stay for various demands.

- *** Based on the Show Cause Notice issued by Directorate General of Central Excise Intelligence (DGCEI), the Commissioner Service Tax LTU, Chennai has confirmed the disallowance of certain input credits availed by the Company for earlier years and demanded service tax inclusive of penalty and interest. The Company has not considered the demand of ₹16,96,964 thousand (tax and penalty) as a contingent liability on the basis of expert legal advice and similar decisions of jurisdictional court in favour of the assessees that the demands are not sustainable and the likelihood of outflow of resources is remote.
- **** The company is of the view that retrospective payment of bonus is not appropriate and accordingly for bonus computation such retrospective amendment has not been taken into consideration. The additional liability on account of retrospective amendment is ₹6,853 thousand. The retrospective amendment is being challenged by various parties in the High court and based on the final outcome on determination of court cases, it would be accounted for on that date.

During the year, pending show-cause/adjudication, the Company has paid ₹1,00,000 thousand under protest pursuant to a GST proceeding on account of contentious input tax credit claim of ₹2,25,539 thousand on motor claims during the period from July 2017 to December 2021. The Company has been advised by the tax experts that its tax position on the matter is legally valid and that the Company should not be liable to pay the said amount. Accordingly, the Company has treated the amount paid as 'deposit under protest' and shown as "Advances and Other Assets" as at March 31, 2022. Further the Company will file refund for these amounts in due course.



NOTES TO FINANCIAL STATEMENTS

b) Commitments made for Investments and Fixed Assets:		(₹ ′000)
Particulars	March 31, 2022	March 31, 2021
Commitments made and outstanding for Loans and Investments	12,06,534	1,93,245
Estimated amount of contracts remaining to be executed on capital account and not provided for (net of advances)	53,965	42,508

c) Service tax advance payments under "Advances & Other Assets" (Sch.12) includes ₹24,200 thousand (previous year ₹24,200 thousand) of cenvat credit reversed and held under protest with service tax authorities. Pending finality on this matter, the said amount is considered good and recoverable based on the legal opinion obtained by the Company.

3.	3. The disclosures in respect of operating leases are as follows:				(₹ ′000)
	Particulars		March 3	1, 2022	March 31, 2021
	Lease payments debited to the Profit and Loss account	1	,81,416	1,60,210	
	Future minimum lease payments				
	- Not later than one year			,39,348	1,54,477
	- Later than 1 year but not later than 5 years	3	,26,920	3,93,289	
	- Later than 5 years			51,843	30,873
4.	Ageing of gross outstanding claims: (₹ '000)				
	Particulars	March 31, 2		22 March 31, 2021	
	Paruculars	Nos.	Amount	No	s. Amount
	Claims outstanding for a period exceeding six months	18,430	1,14,68,567	23,23	6 1,35,08,753
	Other Claims (less than 6 months)	10,196	23,59,394	14,18	38,67,943
	Grand Total	36,966	1,80,46,824	37,42	1,73,76,696

The claims were outstanding predominantly due to non-submission of essential documents by the insured and in respect of motor third party claims, these are due to legal process not concluded. As at the year end March 31, 2022, there are Nil claims (Previous Year - Nil) outstanding for a period exceeding six months from the date when settlement has been agreed.

- -

5.	Investments:		(₹ ′000)
	Particulars	March 31, 2022	March 31, 2021
	Contracts for sales where payments are overdue	Nil	Nil
	Contracts for purchases due for delivery	Nil	Nil
	Non-Performing Investment	Nil	10,00,000

The Company had an outstanding Non - Performing Investment by way of Non-Convertible Debentures of Dewan Housing Finance Limited of ₹10,00,000 thousand at the beginning of the Financial Year as against which, the Company had carried a provision of ₹4,00,000 thousand. During the year ended March 31, 2022, upon implementation of the Resolution Plan under Insolvency and Bankruptcy Code, the Company received a full & final settlement of ₹8,54,091 thousand comprising of ₹3,87,974 thousand by way of credit in bank account and the balance of ₹4,66,117 thousand by way of Non-Convertible Debentures of Piramal Capital and Housing Finance Limited. In view of these developments, the Company has written back the provision of ₹4,00,000 thousand made in the earlier years as the same was no longer required and also written off ₹1,45,909 thousand as bad and doubtful debts which is no longer recoverable.



6. A) Employee Benefits - Gratuity

Disclosures as required under Accounting Standard 15 "Employee Benefits - Gratuity".

a) The amounts recognized in the Balance Sheet:		(₹ ′000)
Particulars	March 31, 2022	March 31, 2021
Present value of obligations as at the end of the year	2,31,693	2,09,419
Fair value of plan assets as at the end of the year	2,62,740	2,19,911
Unrecognized past service cost	-	-
Funded status Asset/(Liability)	31,047	10,492
Net Asset/(Liability) recognized in the Balance Sheet	31,047	10,492
b) Expenses recognized in Revenue Accounts:		(₹ ′000
Particulars	March 31, 2022	March 31, 2021
Current Service cost	27,180	25,306
Past Service cost	-	-
Interest Cost	14,198	12,290
Expected return on plan assets	(15,061)	(12,978)
Net Actuarial loss/(gain) recognized in the year	(7,664)	5,799
Expenses to be recognized in Revenue Accounts	18,652	30,417
c) Reconciliation of Benefit Obligation & Plan Assets for the period:		(₹ ′000
Particulars	March 31, 2022	March 31, 2021
Changes in present value of obligations		
Present value of obligations as at the beginning of the year	2,09,420	1,78,379
Interest cost	14,198	12,290
Current Service Cost	27,180	25,306
Past Service Cost	-	-
Liabilities assumed on acquisition/(Settled on divestiture)	4402	572
Benefits Paid	(17,086)	(11,839)
Actuarial (gain)/loss on obligation	6,420	4,711
Present value of obligations as at the end of the year	2,31,693	2,09,420
		(₹ ′000
Particulars	March 31, 2022	March 31, 2021
Changes in the fair value of plan assets – LIC Fund		
Fair value of plan assets at the beginning of the year	2,19,911	1,77,643
Expected return on plan assets	15,061	12,978
Contributions	39,208	41,645
Liabilities assumed on acquisition/(Settled on divestiture)	4,402	572
Benefits paid	(17,086)	(11,839)
Actuarial gain/(loss) on plan assets	1,244	(1,088)
Fair value of plan assets at the end of the year	2,62,740	2,19,911

d) Asset information:

	Ended					
Category of Assets (% Allocation)	March 31, 2022	March 31, 2021	March 31, 2022	March 31,2021		
	%	%	(₹′000)	(₹′000)		
Government of India Securities	-	-	-	-		
Corporate Bonds	-	-	-	-		
Special Deposit Scheme	-	-	-	-		
Equity Shares of Listed Companies	-	-	-	-		
Property	-	-	-	-		
Insurer Managed Funds	100%	100%	2,62,740	2,19,911		
Others	-	-	-	-		
Grand Total	100%	100%	2,62,740	2,19,911		
e) Experience adjustments:						

(₹′000)

e) Experience adjustments:

Particulars	Year Ended						
Fatticulais	March 31, 2018	March 31, 2019	March 31, 2020	March 31, 2021	March 31, 2022		
Defined benefit obligation	1,26,760	1,57,751	1,78,379	2,09,419	2,31,693		
Plan Assets	1,09,784	1,54,079	1,77,643	2,19,911	2,62,740		
Surplus/(Deficit)	(16,976)	(3,672)	(736)	10,492	31,047		
Exp. Adj. on Plan Liabilities	(6,311)	9,973	1,263	3,676	(4,771)		
Exp. Adj. on Plan Assets	(419)	1,067	(1,913)	(1,088)	1,244		

f) Assumptions:

Part	iculars	March 31, 2022	March 31, 2021
i)	Discount rate	6.25%	6.40%
ii)	Salary Escalation	7.00%	7.00%
iii)	Expected return on plan assets	7.00%	7.00%

iv) Mortality has been considered as per the published rates under the Indian Assured Lives Mortality (2012-14) Ult table

v) Rates of leaving service has been assumed as under

Rates (p.a.)	Age (Years)
31.42%	21-30
24.12%	31-40
12.36%	41-50
13.70%	51-59



B) Employee Benefits – Compensated absence

The present value of obligations towards compensated absences as at March 31, 2022 as per Actuarial Certificate is ₹11,205 thousand (Previous Year: ₹15,031 thousand) and is provided for in the books of accounts. The basis of provision for compensated absences is as follows:

		(₹ ′000)
Particulars	March 31, 2022	March 31, 2021
Changes in present value of obligations		
Present value of obligations as at the beginning of the year	15,031	12,456
Interest cost	-	-
Current Service Cost	(3,826)	2,575
Benefits Paid	-	-
Actuarial (gain)/loss on obligation	-	-
Present value of obligations as at the end of the year	11,205	15,031

Assumptions

Particulars	March 31, 202	2 March 31, 2021
Discount rate	6.25%	6.40%
Salary escalation	7.00%	7.00%
Earned leave	As per C	ompany rules
Retirement age	60 Years	60 Years
Mortality rate table	IALM	IALM
Monality face table	(2012-2014)	(2012-2014)

7. Deferred tax

Deferred tax (₹			
Particulars	March 31, 2022	March 31, 2021	
Reserve for unexpired risk	3,85,312	4,16,959	
Depreciation	29,660	27,097	
Accumulating compensated absence	2,820	3,783	
Provision for investments	-	1,00,680	
Provision for doubtful debts	5,997	30,343	
Others	1,078	-	
Net Deferred tax asset	4,24,867	5,78,862	

8. Participation in Indian Terrorism Risk Insurance Pool

The Company has accounted for the retro cession for four quarters up to December 2021 during the year.

Particulars		March 31,	2022	March	31, 2021
Due from the Pool Manager, beginning of the year		10,9	5,714		9,84,741
Premium on reinsurance accepted		1,7	0,886		71,606
nvestment Income		53	3,789		56,066
Premium on reinsurance ceded		(5	,422)		(6,054)
Claims paid on reinsurance accepted			2,466		(624)
Commission/Brokerage paid on reinsurance accepted		(21	,922)		(9,306)
Operating expenses related to insurance business		(1	,701)		(717)
Profit Commission on XL			Nil		Nil
Due from the Pool Manager, end of the year		12,9	3,811	1	0,95,714
Claims outstanding, end of the year			(75)		(119)
Reserve for Unexpired risk, end of the year		(1,65,464)		· · · ·	
Reserve for Unexpired risk, beginning of the year		65,552			75,263
olatium Fund:					(₹ ′000
Particulars		March 31,	2022	March	31, 2021
Contribution to the Solatium Fund @ 0.1% of the Gross Writ Motor Third Party Business	ten Premium of	10,334			9,825
he Sector-wise Gross Direct Premium:					
Rural Sector					(₹ ′000)
Particulars	March 3	31, 2022 N		March 31, 2021	
	Amoun	t %	A	mount	%
Rural Sector (including Social Sector)	28,07,60	5 9.79	35	,14,380	12.45
Other Sectors	2,58,58,16	3 90.21	2,47	,08,451	87.55
Total Gross Direct Premium	2,86,65,76	<mark>8 100.00</mark> 2,82,		,22,831	100.00
Social Sector					
		March 31,	2022	March	31, 2021
Particulars					
Particulars No. of Lives Covered		7,82	2,673		3,01,421

The business written under rural/social sector is higher than the stipulated target set out in the IRDAI Regulations.

11. a) Premium Recognition on Varying Risk Pattern:

Premium income recognised based on varying risk pattern is Nil (Previous Year: Nil)

b) Risk retention/reinsurance:

Particulars	March 31, 2022	March 31, 2021
Risk retained (%)	74	74
Risk reinsured (%)	26	26

12. During the financial year, the Company has provided/written off a sum of ₹32,731 thousand (Previous year: ₹24,394 thousand) for doubtful recoveries on premium receivable from Government & other receivables.



,		aging Director (as approv	• •		00' ₹)
	culars		March 31,		ch 31, 202
Salar	•			7,638	7,14
	vances and perquisite	S		3,040	12,10
Varia	ble pay			3,910	18,528
Total			3	4,588	37,77
Less:-	Transferred to Reven	ue account	1	5,000	15,00
Balar	nce transferred to P&I	account	1	9,588	22,77
	mount paid was ₹12,043 t				
	muneration to Non-	executive Directors			(₹ ′0
Partic			March 31		ch 31, 20
Sitting	0			1,685	1,77
Comr	nission			1,600	
Relate	d Party Transactions	:			
Vature	e of relationship				
. Joi	int Promoters/Invest	ors			
	Sundaram Finance Li		nce International N.V.		
,	ey Management perso	, e			
	, , ,				
Μ	Ir. M S Sreedhar	Managing	Director		
ransa	actions with related j	parties and balances:			(₹ ′0
Sl	Name of the	Nature of Relationship	Description of Transactions	2021-22	2020-
No.	Related Party Sundaram Finance	with the Company			
1	Limited	Joint Promoter/Investor	Income	20,603	21.1
	Linned		Insurance premium Interest on investment		31,1
				78,541	49,1
			Expenses	0.241	<i>C A</i>
			Rent	9,241	6,4
			Payment for services Agency commission	61,817	56,0
				1,58,354	1,70,5
			Insurance claims	3,109	7,7
			Assets	14 69 096	12 20 1
			Investment held Rental deposit	14,68,986	13,30,1
			Liabilities	4,629	3,6
			Insurance deposit	1,473	1 /
			Other payable		1,4
	Agoas Insuranco	Joint Promoter/Investor	Income	23,031	23,8
<u> </u>	Ageas Insurance	THE PROPERTY INVESTOR	meone	1 (2 774	
2	International NW		Claime on re insurance		2 2 2 2 0
2	International N.V.		Claims on re-insurance	1,62,774	
2	International N.V.		Commission on re-insurance ceded		
2	International N.V.		Commission on re-insurance ceded Expenses	1,23,672	1,12,8
2	International N.V.		Commission on re-insurance ceded Expenses Re-insurance premium		1,12,8
2	International N.V.		Commission on re-insurance ceded Expenses Re-insurance premium Liabilities	1,23,672 6,00,833	1,12,8 8,65,4
			Commission on re-insurance ceded Expenses Re-insurance premium Liabilities Other payable	1,23,672	1,12,8 [,] 8,65,4
2	International N.V. Mr. M S Sreedhar	Key Managerial	Commission on re-insurance ceded Expenses Re-insurance premium Liabilities Other payable Income	1,23,672 6,00,833 64,445	1,12,84 8,65,41 93,01
			Commission on re-insurance ceded Expenses Re-insurance premium Liabilities Other payable	1,23,672 6,00,833	3,33,8 1,12,84 8,65,49 93,09

Remuneration

Other payable – Variable pay

Liabilities

*Final amount paid was ₹12,043 thousand.



37,770

18,528*

34,588

13,910

15. Penal Actions by various statutory authorities:

(For the year ended March 31, 2022)

(101	ine year ended materi 51, 2022)				((000)
Sl No.	Authority	Non- Compliance/ Violation	Penalty Awarded	Penalty Paid	Penalty Waived/ Reduced
1	Insurance Regulatory and Development Authority of India	Nil	Nil	Nil	Nil
2	Service Tax Authorities	Nil	Nil	Nil	Nil
3	Income Tax Authorities	Nil	Nil	Nil	Nil
4	Any other Tax Authorities	Nil	Nil	Nil	Nil
5	Enforcement Directorate/Adjudicating Authority/Tribunal or any Authority under FEMA	Nil	Nil	Nil	Nil
6	Registrar of Companies/NCLT/CLB/Department of Corporate Affairs or any Authority under Companies Act, 2013	Nil	Nil	Nil	Nil
7	Penalty awarded by any Court/Tribunal for any matter including claim settlement but excluding compensation	Nil	Nil	Nil	Nil
8	Securities and Exchange Board of India	Nil	Nil	Nil	Nil
9	Competition Commission of India	Nil	Nil	Nil	Nil
10	Any other Central/State/Local Government/Statutory Authority	Nil	Nil	Nil	Nil

(₹′000)

(₹′000)

(For the year ended March 31, 2021)

Non-Penalty Penalty Penalty SI Compliance/ Waived/ Authority No. Awarded Paid Violation Reduced Insurance Regulatory and Development Authority of India Nil 300* 300* Nil 1 2 Service Tax Authorities Nil Nil Nil Nil 3 Income Tax Authorities Nil Nil Nil Nil Any other Tax Authorities Nil Nil Nil Nil 4 5 Enforcement Directorate/Adjudicating Authority/Tribunal or Nil Nil Nil Nil any Authority under FEMA Registrar of Companies/NCLT/CLB/Department of Corporate 6 Nil Nil Nil Nil Affairs or any Authority under Companies Act, 2013 7 Penalty awarded by any Court/Tribunal for any matter Nil Nil Nil Nil including claim settlement but excluding compensation Nil Nil 8 Securities and Exchange Board of India Nil Nil 9 Competition Commission of India Nil Nil Nil Nil 10 Any other Central/State/Local Government/Statutory Nil Nil Nil Nil Authority

*Penalty awarded and paid in the month of April, 2021.

16. Segment reporting

The Company carries on non-life insurance business in India. The Company has provided primary segmental information, in Annexure I, as required by Accounting Standard 17 – 'Segment Reporting' issued by ICAI, read with Accounting Regulations.



17. Interest earned on investments is shown net of amortisation of premium/(discount) on securities. The details of such amortisation are as below:

Particulars	March 31, 2022	March 31, 2021
Revenue account – Policyholders' Funds		
Fire	7,394	4,709
Marine	1,464	866
Miscellaneous	2,71,302	1,49,805
Profit and Loss account – Shareholders' Funds	68,825	37,028
Total	3,48,985	1,92,408

18. A summary of financial statements and accounting ratios

As per the formats prescribed by the IRDAI in its master circular dated October 5, 2012 and subsequent clarifications thereon dated July 3, 2013, are provided in Annexure 2 and Annexure 3.

19. The liability of IBNR & IBNER for the year ending March 31, 2022 has been estimated by the Appointed Actuary, in compliance with the guidelines issued by the IRDAI.

20. Disclosure on expenses:

). Disclosure on expenses:		(₹ ′000)
Particulars	March 31, 2022	March 31, 2021
Data processing and outsourcing expenses	5,42,153	5,27,380
Marketing and related expenses	9,14,481	10,32,791
Advertising and brand building	10,56,840	5,20,234
Data centre service charges	49,297	43,388
Professional fees staff deputation	1,81,149	1,60,796
Others	12,895	8,396
Total	27,56,814	22,92,985

21. Statement showing the age-wise analysis of the Unclaimed Amount of the Policyholders:

(For the year ended March 31, 2022)

AGE-WISE ANALYSIS Total **Particulars** Beyond 36 4-12 13-18 19-24 25-30 31-36 Amount months months months months months months Claims settled but not paid to the policyholders Excess premium & refunds (Due to 6,020 2,359 367 312 456 423 2,103 the insured) Cheque issued but not encashed by 72,135 5,959 3,668 2,148 5,825 2,834 51,701 the policyholder/insured

The above given figures include the policyholders' dues for the ageing 4-6 months and hence would differ from the amount given under the head "Unclaimed Amount of Policyholders" in Schedule 13.



(₹ '000)

(For the year ended March 31, 2021)

				AGE-WIS	E ANALYSI	(S	
Particulars	Total Amount	4-12 months	13-18 months	19-24 months	25-30 months	31-36 months	Beyond 36 months
Claims settled but not paid to the policyholders	-	-	-	-	-	-	-
Excess premium & refunds (Due to the insured)	4,065	1,083	456	423	731	546	826
Cheque issued but not encashed by the policyholder/insured	68,814	14,263	-	2,726	4,351	5,324	42,150

The above given figures include the policyholders' dues for the ageing 4-6 months and hence would differ from the amount given under the head "Unclaimed Amount of Policyholders" in Schedule 13.

Statement Showing movement of Unclaimed Amount of Policyholders due:

(₹'000)

(₹'000)

Particulars	March 31, 2022	March 31, 2021
Opening Balance	77,833	66,432
Add: Amount transferred to unclaimed amount	5,975	9,675
Add: Cheques issued out of the unclaimed amount but not encashed by the policy holders (To be included only when the cheques are Stale)	-	-
Add: Investment Income	2,806	2,581
Less: Paid during the year	848	855
Less: Amount transferred to SCWF (net of claims Paid in respect of amounts transferred earlier)	-	-
Closing Balance of Unclaimed Amount	85,766	77,833

22. In accordance with the regulatory guidelines, there is no premium deficiency to be recognized at segmental level (i.e. Fire, Marine and Miscellaneous).

Earnings Per Share (EPS)		(Amount in ₹
Particulars		March 31, 2022
Profit/(Loss) after tax	- A	1,31,08,39,000
No. of shares		44,90,00,000
Weighted average no. of shares	- B	44,90,00,000
EPS – Basic & Diluted	- (A/B)	2.92
		(Amount in ₹)
Particulars		March 31, 2021
Profit/(Loss) after tax	- A	1,58,27,94,000
No. of shares		44,90,00,000
Weighted average no. of shares	- B	44,90,00,000
EPS – Basic & Diluted	- (A/B)	3.53

24. During the year foreign exchange gain/(loss) included in the Revenue account of the Company is of ₹(1,604) thousand [Previous year ₹(2,080) thousand].



NWP – Direct

NOTES TO FINANCIAL STATEMENTS

*Basis of Allocation

	March 31	, 2022*	March 31	, 2021*
Product Segment	Investment Expenses	Other Expenses	Investment Expenses	Other Expenses
Fire	477	67,239	440	65,919
Marine Cargo	94	37,035	81	27,348
Marine Hull	-	-	-	-
Miscellaneous	17,493	30,10,102	13,989	28,34,478
Total	18,064	31,14,376	14,510	29,27,745

26. Pursuant to Corporate Governance guidelines issued by IRDAI dated May 18, 2016, the additional works (other than statutory audit) given to the auditors are detailed below:

NWP - Direct

Technical Fund

Technical Fund

			(₹ '000)
Name of the audit firm	Services rendered	March 31, 2022	March 31, 2021
M/s. Brahmayya & Co.	Certification fees	1,175	1,100
M/s. N.C. Rajagopal & Co.	Certification fees	625	535

27. The provision for Free look period is ₹2,391 thousand (Previous year ₹3,500 thousand), as certified by the Appointed Actuary.

28. During the year ended March 31, 2022, the Company pursuant to the approval received from Insurance Regulatory and Development Authority of India ("IRDAI") has exercised call option and redeemed the subordinated debenture in full (a) on September 29, 2021 (ISIN - INE499S08013) amounting to ₹5,55,000 thousand including final interest due of ₹55,000 thousand and (b) on March 25, 2022 (ISIN - INE499S08021) amounting to ₹ 5,51,925 thousand including final interest due of ₹51,925 thousand.

During the year ended March 31, 2022, the Company issued fresh Unsecured Sub-ordinate redeemable non-convertible debentures of ₹7,60,000 thousand on September 27, 2021 at a coupon rate of 7.85% per annum and ₹5,00,000 thousand on March 15, 2022 at a coupon rate of 8.05% for the tenor of 10 years with interest payment on an annual basis, listed on National Stock Exchange (NSE). These debentures carry a call option available to the Company exercisable after completion of 5 years, subject to IRDAI approval.

Due date for next interest payments are September 27, 2022 and March 15, 2023, respectively.

Pursuant to IRDAI Circular No. IRDA/F&A/OF/01/2014-15/115 dated August 4, 2017 and as required by Companies (Share Capital and Debentures) Rules, 2014, read with Notification F.No. 01/04/2013-CL-V Part-III dated August 16, 2019 issued by the Ministry of Corporate Affairs, the Company is holding Debenture Redemption Reserve of ₹1,26,000 thousand (previous year – Nil) as at the year end.

- 29. During the year 2021-22, as per provisions of section 135 of Companies Act 2013, the Company was required to spend ₹28,967 thousand (previous year: ₹23,289 thousand) being 2% of average net profits made during the three immediately preceding financial years, in pursuance of its Corporate Social Responsibility Policy. The Company has spent ₹29,000 thousand (previous year: ₹23,300 thousand) towards Corporate Social Responsibility activities during the year.
- **30**. The Board of directors recommended a dividend of ₹0.60 per equity share of face value of ₹10 each for the year ended March 31, 2022. The declaration and payment of dividend is subject to shareholders' approval.



31. Based on, and to the extent of information received from the suppliers regarding their status under the Micro, Small and Medium Enterprises Development Act, 2006 (MSMED Act), the relevant particulars are furnished below:

		(₹ '000)
Particulars	March 31, 2022	March 31, 2021
Principal amount due to suppliers under MSMED Act	19,732	43,567
Interest accrued and due to suppliers under MSMED Act on the above amount	-	-
Payment made to suppliers (other than interest) beyond the appointed day, during the year	-	-
Interest paid to suppliers under MSMED Act (Section 16)	-	-
Interest due and payable to suppliers under MSMED Act, for payments already made	-	-
Interest accrued and remaining unpaid at the end of the year to suppliers under MSMED Act	-	-

32. Previous year figures have been reclassified/regrouped, wherever necessary, to conform with the current year's classification.

Sl. No.	Schedule	Particulars	Previous year figures reported in current year	Reported in previous year	Difference	Reason
1	Form B-PL	4-b) For doubtful debts	24,394	20,255	4,139	Reclassified/
2	Form B-PL	4-d) Others	-	4,139	(4,139)	Regrouped for appropriate presentation

33. The Company has used the principles of prudence in applying judgments, estimates and assumptions to assess and provide for the impact of the COVID-19 pandemic (wave 2 and 3 during the year) on the financial statements based on internal and external sources of information. The Company will continue to monitor closely any changes to the estimates based on the evolving economic scenarios. Further, the impact assessment undertaken by the Company does not indicate any adverse effect on its ability to continue as a going concern.

For Brahmayya & Co.

Chartered Accountants

P Babu

Partner

Registration No. 000511S

Membership No. 203358

As per our report of even date attached

For N.C. Rajagopal & Co. Chartered Accountants Registration No. 003398S

V Chandrasekaran Partner Membership No. 024844

Place : Chennai Date : May 6, 2022 For and on behalf of the Board of Directors

S Viji Chairman Managing (DIN : 00139043)

Filip A L Coremans Director (DIN : 03178684)

Vaibhav Kabra Chief Financial Officer M S Sreedhar Director (DIN : 07153983)

S Prasad Director (DIN : 00063667)

S R Balachandher Company Secretary

SEGMENT REPORTING THE Company's business is organised on a National Reculations.

ANNEXURE 1

ANNEXURE TO THE FINANCIAL STATEMENTS

• The Company's business is organised on a National basis and caters to the non-life insurance business. Accordingly, the Company has provided primary segmental information, as per Accounting Standard 17 - 'Segment Reporting' issued by ICAI, read with the Accounting Regulations.

• Segment revenues are either directly attributed to or, in the case of bundled products, allocated to the individual segments. There are no inter segment revenues.

Operating expenses are attributed to the business segments in line with accounting policy 13 in Schedule 16.

* Segmental Assets & Liabilities have been identified to the extent possible.

• Since the business operations of the Company are entirely in India, the same is considered as one geographical segment.

For the year ended March 31, 2022															(000, ≵)
Particulars	Fire	Marine Cargo	Marine Hull	Motor OD	Motor TP	Motor Total	Workmens Compensation/ Employers Liability	Public/Product Liability	Engineering	Personal Accident	Health Insurance	Crop	Others	Investment of Shareholders funds	Total
Gross direct premium	29,04,581	4,59,652		99,25,782	1,03,33,827	2,02,59,609	57,905	91,167	5,49,691	4,59,203	37,98,020		86,046		2,86,65,874
Premium inward	7,63,864	(1,317)		-		-		10	73,492	1,59,453			2,241	•	9,97,743
Net written premium	6,22,268	2,50,318		74,01,657	97,79,940	1,71,81,597	51,649	29,871	1,05,932	4,23,518	32,18,372	(1,623)	38,760		2,19,20,662
Premium earned (net)	6,12,336	2,19,812		74,57,893	96,54,548	1,71,12,441	54,219	28,166	1,02,361	4,36,988	31,09,385	(1,623)	38,117		2,17,12,202
Profit/(loss) on sale/redemption of investments	24,258	4,800	2	94,656	7,33,992	8,28,648	1,081	434	3,004	7,879	41,162	6,893	965	2,25,795	11,44,920
Others	9,380	261		3,375		3,375	16		504	41	286		7		13,870
Investment income-Terrorism pool	43,032				-			-	10,436		,		321		53,789
Interest (net of amortisation)	88,870	17,585	6	3,46,774	26,88,993	30,35,767	3,960	1,589	11,005	28,863	1,50,797	25,251	3,534	8,27,205	41,94,432
Total segmental revenue	7,77,875	2,42,458	8	79,02,699	1,30,77,534	2,09,80,232	59,275	30,189	1,27,310	4,73,771	33,01,629	30,521	42,945	10,53,000	2,71,19,213
Claims incurred (net)	(1,86,729)	(1,78,196)	206	(61,37,406)	(85,38,359)	(1,46,75,765)	(8,548)	388	(37,302)	(2,00,357)	(29,99,116)	1	1,473		(1,82,83,945)
Commission received/(paid), net	1,21,282	(33,261)	40	(12,57,495)	(1, 43, 389)	(14,00,884)	(6,391)	212	69,411	(15,635)	(3,15,295)	20,002	(1, 135)		(15,61,654)
Operating expenses related to insurance business	(2,02,602)	(54,069)		(19,59,655)	(25,34,960)	(44,94,615)	(9,371)	(4,849)	(28,765)	(96,000)	(6,71,291)	(135)	(6,270)		(55,67,967)
Total segmental expenses	(2,68,049)	(2,65,526)	246	(93,54,556)	(1,12,16,708)	(2,05,71,264)	(24,310)	(4, 249)	3,344	(3,11,992)	(39,85,702)	19,868	(5,932)		(2,54,13,566)
Segmental (loss)/profit	5,09,826	(23,068)	254	(14,51,857)	18,60,826	4,08,968	34,965	25,940	1,30,654	1,61,779	(6,84,073)	50,389	37,013	10,53,000	17,05,648
Other income		•	-		-			-			-	1		321	321
Unallocated corporate expenses					-		-	-			-	1		47,181	47,181
Provision for taxation					-			-		1		'		(4,42,311)	(4,42,311)
Net profit/(loss) for the year	5,09,826	(23,068)	254	(14,51,857)	18,60,826	4,08,968	34,965	25,940	1,30,654	1,61,779	(6,84,073)	50,389	37,013	6,58,191	13,10,839
Segment Assets	28,85,238	3,29,798	110	62,29,469	4,83,05,217	5,45,34,686	71,137	28,639	4,91,575	5,23,415	27,34,799	28,61,703	63,623	1,66,97,192	8,12,21,914
Segment Liabilities	15,13,733	3,19,376		56,85,529	4,77,03,965	5,33,89,494	63,158	25,558	1,88,668	4,72,743	25,49,773	3,53,979	71,821	56,53,100	6,46,01,404
Capital Expenditure										1		'		1,45,534	1,45,534
Amortisation of premium & discount	7,394	1,463	1	28,852	2,23,729	2,52,581	329	132	916	2,401	12,547	2,101	294	68,825	3,48,986
Depreciation		•	-		-			-				1		1,26,283	1,26,283
Non-Cash Expenditure other than depreciation and amortisation	-	-													,



For the year ended March 31, 2021															(000, ≩)
Particulars	Fire	Marine Cargo	Marine Hull	Motor OD	Motor TP	Motor Total	Workmens Compensation /Employers Liability	Public/ Product Liability	Engineering	Personal Accident	Health Insurance	Crop	Others	Investment of Shareholders funds	Total
Gross direct premium	27,25,928	3,52,718		99,61,479	98,24,660	1,97,86,139	60,542	60,339	6,20,077	5,18,531	34,36,786	5,69,115	92,658		2,82,22,833
Premium inward	5,36,706	5,900			-				45,995	17,736			163		6,06,500
Net written premium	5,21,258	1,89,305		74,12,210	92,78,791	1,66,91,001	54,484	26,207	99,456	4,41,058	27,47,455	5,75,659	39,668		2,13,85,551
Premium earned (net)	5,50,965	1,96,551		77,96,899	84,12,769	1,62,09,668	53,051	28,450	1,01,204	4,63,071	29,27,987	5,78,731	42,331		2,11,52,009
Profit/(loss) on sale/redemption of investments	15,311	2,815	2	62,266	3,78,676	4,40,942	691	290	1,941	4,979	25,186	12,379	711	1,20,403	6,25,651
Others	6,035	224		2,469		2,469	2	1	342	16	221		17		9,327
Investment income-Terrorism pool	44,853								11,213	,					56,066
Interest (net of amortisation)	1,00,366	18,454	13	4,08,167	24,82,292	28,90,459	4,530	1,899	12,725	32,641	1,65,100	81,145	4,662	7,89,267	41,01,263
Total segmental revenue	7,17,530	2,18,044	15	82,69,801	1,12,73,737	1,95,43,538	58,274	30,639	1,27,426	5,00,708	31,18,494	6,72,255	47,721	9,09,671	2,59,44,316
Claims incurred (net)	(3,33,148)	(93,790)		(57,84,541)	(84,61,633)	(1,42,46,174)	(4,190)	(4,568)	(49,713)	(1,98,078)	(21,03,637)	42,418	(15,532)		(1,70,06,412)
Commission received/(paid), net	53,086	(25,315)	231	(11,66,431)	(1,01,212)	(12,67,643)	(7,230)	2,820	79,024	(47,593)	(1,92,940)	2,382	(2,474)		(14,05,652)
Operating expenses related to insurance business	(1,43,884)	(42,318)		(18,38,382)	(21,40,592)	(39,78,974)	(9,718)	(4,279)	(23,128)	(1,26,807)	(6,15,882)	(12,655)	(6,719)		(49,64,364)
Total segmental expenses	(4,23,946)	(1,61,423)	231	(87,89,354)	(1,07,03,437)	(1, 94, 92, 791)	(21,138)	(6,027)	6,183	(3,72,478)	(29,12,459)	32,145	(24,725)		(2,33,76,428)
Segmental (loss)/profit	2,93,584	56,621	246	(5,19,553)	5,70,300	50,747	37,136	24,612	1,33,609	1,28,230	2,06,035	7,04,400	22,996	9,09,671	25,67,888
Other income					-			1						554	554
Unallocated corporate expenses												•		(4,56,412)	(4,56,412)
Provision for taxation					•		-		•	1				(5,29,236)	(5,29,236)
Net profit/(loss) for the year	2,93,584	56,621	246	(5,19,553)	5,70,300	50,747	37,136	24,612	1,33,609	1,28,230	2,06,035	7,04,400	22,996	(75,423)	15,82,794
Segment Assets	27,92,777	3,32,447	221	69,59,062	4,22,11,464	4,91,70,526	78,887	32,282	4,52,290	5,75,800	28,47,951	37,87,508	76,128	1,46,32,624	7,47,79,439
Segment Liabilities	16,88,245	2,73,341	206	60,02,912	4,29,31,796	4,89,34,708	70,317	28,007	2,04,973	5,00,134	24,97,636	4,97,142	84,664	55,38,905	6,03,18,278
Capital Expenditure					-									89,636	89,636
Amortisation of premium & discount	4,709	866	1	19,149	1,16,455	1,35,604	213	89	597	1,531	7,746	3,807	219	37,028	1,92,408
Depreciation	'	'		'	'	'		'			1	'	'	1,33,817	1,33,817
Non-Cash Expenditure other than depreciation and amortisation			'					'							

Note : Aviation Segment Business for 2020-21 - NIL

ANNEXURE TO THE FINANCIAL STATEMENTS

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ANNEXURE 2

ANNEXURE TO THE FINANCIAL STATEMENTS SUMMARY OF FINANCIAL STATEMENTS

						(₹′ Lakhs)
Sl No	Particulars	2021-22	2020-21	2019-20	2018-19	2017-18
	OPERATING RESULTS					
1	Gross premiums written-Direct	2,86,659	2,82,228	3,66,696	3,17,257	2,62,344
2	Net premium income #	2,19,207	2,13,856	2,35,543	2,21,100	2,03,209
3	Income from investments (Net)@	43,401	38,733	33,739	30,193	26,773
4	Other income	139	93	59	39	47
5	Total income	2,62,747	2,52,682	2,69,341	2,51,332	2,30,029
6	Commissions (Net)	15,617	14,057	15,168	8,455	5,214
7	Operating expenses	55,680	49,644	46,230	43,060	52,772
8	Net incurred claims	1,82,839	1,70,064	1,93,887	1,85,485	1,56,037
9	Change in unexpired risk reserve	2,085	2,335	7,532	2,481	9,165
10	Operating Profit/(Loss)	6,526	16,582	6,524	11,851	6,841
	NON OPERATING RESULTS					
11	Total income shareholders' account	11,005	4,538	(2,394)	6,350	5,761
12	Profit/(Loss) before tax	17,532	21,120	4,130	18,201	12,602
13	Provision for tax	(4,423)	(5,292)	(1,675)	(6,081)	(4,272)
14	Profit/(Loss) after tax	13,108	15,828	2,455	12,120	8,330
	MISCELLANEOUS					
15	Policyholders' Account:					
	Total funds	5,89,483	5,47,794	5,00,854	4,21,318	3,39,632
	Total investments	5,89,483	5,47,794	4,62,487	4,00,910	3,41,951
	Yield on investments	7.7%	7.5%	7.5%	7.8%	8.5%
16	Shareholders' Account:					
	Total funds	1,45,964	1,32,855	1,17,028	1,14,573	1,02,453
	Total investments	1,20,975	1,00,640	1,12,017	1,06,640	87,269
	Yield on investments	7.7%	7.5%	7.5%	7.8%	8.5%
17	Paid up equity capital	44,900	44,900	44,900	44,900	44,900
18	Net worth	1,45,964	1,32,855	1,17,028	1,14,573	1,02,453
19	Total assets	8,16,468	7,53,583	6,77,097	5,78,023	4,77,135
20	Yield on total investments	7.7%	7.5%	7.5%	7.8%	8.5%
21	Earnings per share (₹)*	2.92	3.53	0.55	2.70	2.10
22	Book value per share (₹)	32.51	29.59	26.06	25.52	22.82
23	Total dividend	-	-	-	-	-
24	Dividend per share (₹)	-	-	-	-	-
#	Net of reinsurance					
@	Net of losses & includes investment					
	income from terrorism pool					
*	EPS has been calculated in					
	accordance with AS-20 Basic &					
	Diluted (Face Value ₹10/- each) Profit/(Loss) for the year	13,108	15,828	2,455	12,120	8,330
	Weighted average number of					
	shares at the end of the year	44,90,00,000	44,90,00,000	44,90,00,000	44,90,00,000	39,68,90,411
	The Company determines the Police			1	1	

Note: The Company determines the Policyholders' Fund and the Shareholders' Fund on the basis stipulated in IRDAI Circular no. IRDA/F&A/CIR/CPM/010/01/2017 (Refer Point 8 of Schedule 16 relating to Accounting Policies)



ANNEXURE TO THE FINANCIAL STATEMENTS RATIOS FOR NON-LIFE INSURANCE COMPANIES

ANNEXURE 3

Sl. No	Performance Ratio	March 31, 2022	March 31, 2021
1	Gross premium growth rate (segment wise): (Gross premium for the current year divided by gross premium for the previous year) Refer Accounting Ratios Schedule 1	1.6%	(23.0%)
2	Gross premium to shareholders' fund ratio: (Gross premium for the current year divided by the paid up capital plus free reserves)	1.96	2.12
3	Growth rate of shareholders' funds: (Shareholders' funds as at the current balance sheet date divided by the shareholders' funds at the previous balance sheet date)	9.9%	13.5%
4	Net retention ratio (segment wise): (Net premium divided by gross premium) Refer Accounting Ratios Schedule 2	73.9%	74.2%
5	Net commission ratio (segment wise): (Commission net of reinsurance for a class of business divided by net premium) Refer Accounting Ratios Schedule 3	7.1%	6.6%
6	Expenses of management to gross direct premium ratio: (Expenses of management divided by the total gross direct premium)	29.8%	27.8%
7	Expenses of management to net written premium ratio: (Expenses of management divided by the net written premium)	38.9%	36.7%
8	Net incurred claims to Net earned premium	84.2%	80.4%
9	Combined ratio: (Net incurred claims divided by net earned premium plus expenses of management divided by Net written premium)	116.7%	110.2%
10	Technical reserves to net premium ratio: (Reserve for unexpired risks plus premium deficiency reserve plus reserve for outstanding claims divided by Net written premium)	2.60	2.45
11	Underwriting balance ratio (segment wise): (Underwriting profit divided by net premium for the respective class of business) Refer Accounting Ratios Schedule 4	(0.17)	(0.11)
12	Operating profit ratio: (Underwriting profit plus investment income divided by Net earned premium)	3.0%	7.8%
13	Liquid assets to liabilities ratio: (Liquid assets of the insurer divided by the policyholders' liabilities)	0.31	0.25
14	Net earnings ratio: (Profit after tax divided by Net written premium)	6.0%	7.4%
15	Return on networth: (Profit after tax divided by net worth)	9.0%	11.9%
16	Available Solvency Margin(ASM) to Required Solvency Margin (RSM) Ratio	2.10	1.87
17	Gross NPA ratio	-	1.5%
18	Net NPA ratio	-	0.9%



ANNEXURE TO THE FINANCIAL STATEMENTS ACCOUNTING RATIOS - SCHEDULE 1

GROSS PREMIUM GROWTH RATE

formant	Growt	h (%)
Segment	2021-22	2020-21
Fire	6.6%	21.0%
Marine	30.3%	-7.8%
Motor	2.4%	-4.9%
Workmen's Compensation/ Employers Liability	-4.4%	-13.1%
Public/Product Liability	51.1%	-14.8%
Engineering	-11.4%	-21.4%
Personal Accident	-11.4%	-9.2%
Health Insurance	10.5%	-13.7%
Others	-87.0%	-28.8%
Total	1.6%	-23.0%

ACCOUNTING RATIOS - SCHEDULE 3

NET COMMISSION RATIO

Cogmont	% to	NWP
Segment	2021-22	2020-21
Fire	-19.5%	-10.2%
Marine	13.3%	13.3%
Motor	8.2%	7.6%
Workmen's Compensation/ Employers Liability	12.4%	13.3%
Public/Product Liability	-0.7%	-10.8%
Engineering	-65.5%	-79.5%
Personal Accident	3.7%	10.8%
Health Insurance	9.8%	7.0%
Others	-50.8%	6.2%
Total	7.1%	6.6%

ACCOUNTING RATIOS - SCHEDULE 2

NET RETENTION RATIO

Commont	% to	GWP
Segment	2021-22	2020-21
Fire	17.0%	16.0%
Marine	54.6%	52.8%
Motor	84.8%	84.4%
Workmen's Compensation/ Employers Liability	89.2%	90.0%
Public/Product Liability	32.8%	43.4%
Engineering	17.0%	14.9%
Personal Accident	68.5%	82.2%
Health Insurance	84.7%	79.9%
Others	42.1%	42.7%
Total	73.9%	74.2%

ACCOUNTING RATIOS - SCHEDULE 4

UNDERWRITING BALANCE RATIO

Cogmont	to N	NEP
Segment	2021-22	2020-21
Fire	0.56	0.23
Marine	-0.21	0.18
Motor	-0.20	-0.20
Workmen's Compensation/ Employers Liability	0.55	0.60
Public/Product Liability	0.85	0.79
Engineering	1.03	1.06
Personal Accident	0.29	0.20
Health Insurance	-0.28	0.01
Others	1.38	0.42
Total	-0.17	-0.11

MANAGEMENT REPORT

In accordance with Part IV Schedule B of the Insurance Regulatory and Development Authority of India (Preparation of Financial Statements and Auditors' Report of Insurance Companies) Regulations, 2002, the following report is submitted by the Management:

- 1. We confirm that the Certificate of Registration granted by the Insurance Regulatory and Development Authority of India, to transact general insurance business, continues to be valid. The fee for renewal of the Certificate of Registration has been paid for the financial year 2021-22.
- 2. We certify that all dues payable to the Statutory Authorities have been duly paid.
- 3. We confirm that the shareholding pattern during the year ended March 31, 2022 has been in accordance with the Statutory/Regulatory requirements.
- 4. We declare that the funds of the holders of policies issued in India have not been directly or indirectly invested outside India.
- 5. The Company has maintained the required solvency margins.
- 6. The values of all the assets have been reviewed on the date of the Balance Sheet and in our belief the assets set forth in the Balance Sheet are shown in the aggregate at amounts not exceeding their realizable or market value under the headings 'Investments', 'Interest, Dividends and Rents accruing but not due', 'Amounts due from other persons or Bodies carrying on insurance business', 'Cash' and the several items specified under 'Other Accounts', except debt securities which are shown at amortized cost and non-performing investments which are shown at amortized cost less provision.
- 7. The Company is exposed to a variety of risks such as quality of risks underwritten, fluctuations in the value of assets, operational risks and higher expenses.

The Company through an appropriate reinsurance programme has kept its risk exposure at a level commensurate with its capacity.

During the year under report, the Company's Management expenses are within the allowable limit in all segments prescribed in IRDAI (Expense of Management of Insurer transacting General and Health Insurance Business) Regulation, 2016.

The Company monitors these risks closely and effective remedial action is taken wherever required.

8. The Company does not have operations in other countries and hence related country/currency fluctuation risk is not applicable.



9. The trend in average claim settlement time for various Segments for the past 5 years are given hereunder:

Ageing as on March 31, 2022

												(₹ '000)	
Line of	Up to 30 days		31 days to	31 days to 6 months		6 months to 1 year 1		1 year to 5 years		5 years and above		Total	
Business	No	Amt	No	Amt	No	Amt	No	Amt	No	Amt	No	Amt	
Fire	2,692	1,29,530	518	2,10,089	263	3,44,475	199	4,11,411	1	3,019	3,673	10,98,525	
Marine Cargo	6,771	86,006	2,239	1,00,527	159	51,914	217	43,829	7	10,073	9,393	2,92,349	
Marine Hull	-	-	-	-	-	-	-	-	-	-	-	-	
Motor	2,25,119	46,36,440	21,175	34,51,149	2,155	7,61,049	6,093	27,43,537	666	6,91,190	2,55,208	1,22,83,365	
Workmen compensation	12	1,979	18	6,399	19	2,411	11	1,843	-	-	60	12,633	
Liability	8	1,881	8	1,635	1	110	1	3,701	-	-	18	7,326	
Engineering	934	20,393	557	65,546	248	44,307	87	1,09,346	-	350	1,826	2,39,942	
Personal Accident	358	2,24,411	922	80,414	-	-	-	-	-	-	1,280	3,04,825	
Health	34,143	24,16,806	18,490	11,61,718	-	-	-	-	-	-	52,633	35,78,525	
Crop	39,342	3,10,692	-	-	-	-	-	-	-	-	39,342	3,10,692	
Others	1,076	9,499	694	12,790	79	6,606	25	8,192	-	-	1,874	37,087	
Total	3,10,455	78,37,638	44,621	50,90,269	2,924	12,10,872	6,633	33,21,859	674	7,04,632	3,65,307	1,81,65,270	

Ageing as on March 31, 2021

(₹ ′000)

Line of	Up to	30 days	31 days to	o 6 months	6 months	s to 1 year	1 year t	o 5 years	5 years a	nd above	Т	`otal
Business	No	Amt	No	Amt	No	Amt	No	Amt	No	Amt	No	Amt
Fire	1,785	90,658	472	2,18,004	208	1,76,764	217	3,82,701	-	29	2,682	8,68,157
Marine Cargo	4,931	53,513	1,708	65,209	253	59,950	57	42,863	1	4	6,950	2,21,539
Marine Hull	-	-	-	-	-	-	-	-	-	-	-	-
Motor	1,90,751	37,24,474	28,224	33,84,300	1,627	5,62,475	1,876	13,41,948	473	5,59,530	2,22,951	95,72,726
Workmen compensation	7	191	17	1,615	10	1,579	6	2,085	-	-	40	5,470
Liability	12	2,789	1	262	-	154	-	-	-	-	13	3,205
Engineering	1,699	27,171	430	38,799	335	34,059	37	94,382	2	5,416	2,503	1,99,828
Personal Accident	1,108	77,156	45	79,063	-	39,954	-	21,657	-	217	1,153	2,18,046
Health	37,200	10,34,983	3,211	12,89,167	-	58,241	-	16,575	-	663	40,411	23,99,630
Crop	2,50,470	21,83,249	-	-	-	-	-	-	-	-	2,50,470	21,83,249
Others	1,563	13,714	544	13,296	113	11,302	25	8,341	-	96	2,245	46,749
Total	4,89,526	72,07,899	34,652	50,89,714	2,546	9,44,479	2,218	19,10,552	476	5,65,955	5,29,418	1,57,18,599

Ageing as on March 31, 2020

												(₹ ′000)	
Line of	Upto 30 days		31 days to 6 months		6 months	6 months to 1 year		1 year to 5 years		5 years and above		Total	
Business	No	Amt	No	Amt	No	Amt	No	Amt	No	Amt	No	Amt	
Fire	633	71,861	209	2,89,300	128	5,14,668	86	5,61,906	-	(84)	1,056	14,37,652	
Marine Cargo	3,381	36,173	2,356	1,18,724	189	59,257	46	14,494	4	14,242	5,976	2,42,890	
Marine Hull	-	-	-	-	-	-	-	-	-	-	-	-	
Motor	2,78,201	52,06,060	31,892	40,16,572	2,529	9,56,035	2,961	21,54,834	764	7,96,733	3,16,347	1,31,30,233	
Workmen compensation	5	854	21	5,541	9	2,345	2	195	-	-	37	8,934	
Liability	10	1,200	14	4,484	1	291	1	59	-	-	26	6,033	
Engineering	189	6,619	218	58,738	78	26,745	28	1,80,794	-	33,088	513	3,05,984	
Personal Accident	1,550	63,269	52	1,02,312	-	26,191	-	17,861	-	574	1,602	2,10,207	
Health	50,640	11,05,048	4,744	11,91,285	-	77,220	-	4,198	-	584	55,384	23,78,334	
Crop	1,87,237	25,34,467	-	-	-	-	-	-	-	-	1,87,237	25,34,467	
Others	678	15,250	249	56,906	51	4,147	10	17,934	1	150	989	94,388	
Total	5,22,524	90,40,800	39,755	58,43,864	2,985	16,66,900	3,134	29,52,274	769	8,45,286	5,69,167	2,03,49,123	

Ageing as on March 31, 2019

(₹ ′000)

Line of	Upto :	30 days	31 days to	6 months	6 months	to 1 year	1 year t	o 5 years	5 years a	nd above	Т	otal
Business	No	Amt	No	Amt	No	Amt	No	Amt	No	Amt	No	Amt
Fire	651	29,832	211	1,76,906	126	1,33,416	95	1,61,209	-	477	1,083	5,01,840
Marine Cargo	2,678	36,553	1,725	1,10,683	197	45,169	73	19,013	2	265	4,675	2,11,684
Marine Hull	-	-	-	-	-	-	-	-	-	-	-	-
Motor	2,79,052	47,28,533	32,863	36,75,361	2,881	9,48,897	3,526	20,13,513	1,171	7,69,379	3,19,493	1,21,35,683
Workmen compensation	9	0	17	2,940	18	5,831	8	1,047	-	-	52	9,818
Liability	12	1,701	9	1,827	1	88	-	120	-	3	22	3,738
Engineering	152	2,460	246	1,79,810	67	21,782	36	45,097	-	128	501	2,49,277
Personal Accident	1,681	2,00,334	61	72,581	-	-	-	-	-	-	1,742	2,72,914
Health	42,135	11,56,211	1,835	6,20,478	-	-	-	-	-	-	43,970	17,76,689
Crop	33,674	1,68,539	-	-	-	-	-	-	-	-	33,674	1,68,539
Others	489	8,380	227	8,207	29	3,029	7	2,554	-	44	752	22,213
Total	3,60,533	63,32,541	37,194	48,48,793	3,319	11,58,211	3,745	22,42,552	1,173	7,70,296	4,05,964	1,53,52,394



(₹ ′000)

Ageing as on March 31, 2018

Line of	Upto	30 days	31 days t	o 6 months	6 month	ns to 1 year	1 year t	o 5 years	5 years a	nd above	Т	otal
Business	No	Amt	No	Amt	No	Amt	No	Amt	No	Amt	No	Amt
Fire	594	37,992	413	2,49,099	191	1,56,274	125	1,92,733	-	-	1,323	6,36,098
Marine Cargo	1,735	24,829	1,571	99,123	262	40,458	147	19,304	5	6,110	3,720	1,89,825
Marine Hull	-	-	1	524	-	-	-	-	-	-	1	524
Motor	2,50,165	37,59,841	33,570	34,06,826	3,393	9,01,574	5,018	18,44,697	1,208	5,65,245	2,93,354	1,04,78,183
Workmen compensation	12	272	24	5,169	11	3,626	5	2,876	-	-	52	11,943
Liability	11	2,532	13	1,624	-	22	1	21,506	-	-	25	25,683
Engineering	139	12,289	147	41,720	91	37,758	41	53,412	3	2,481	421	1,47,660
Personal Accident	1,386	69,810	22	1,14,322	-	-	-	-	-	-	1,408	1,84,133
Health	39,547	8,57,908	709	7,08,516	-	-	-	-	-	-	40,256	15,66,425
Crop	35	118	-	-	-	-	-	-	-	-	35	118
Others	259	9,084	182	9,335	35	15,592	9	4,222	-	-	485	38,233
Total	2,93,883	47,74,677	36,652	46,36,258	3,983	11,55,304	5,346	21,38,749	1,216	5,73,837	3,41,080	1,32,78,825

10. We certify that

- a) The Investments in Government Securities and other debt securities have been considered as 'held to maturity' and have been measured at historical cost subject to amortization.
- b) The market values of debt securities including Government securities have been ascertained by reference to the quotations published for the last working day of the financial year by Clearing Corporation of India Ltd., Corporate bond reporting platform (CBRICS) of NSE Clearing Limited/CRISIL Limited security level valuation.
- c) The market values of quoted equity investments have been ascertained by reference to the last quoted closing prices available on the Balance Sheet date on the National Stock Exchange of India Limited.
- d) The market value of Mutual Fund Investments has been ascertained based on the net asset value declared by the asset management companies as on Balance Sheet date. Unrealized gains or losses arising due to change in the fair value of Mutual Funds are recognized in the Balance Sheet under "Fair value change account".
- e) Investments in Alternative Investment Funds (AIFs) are valued at latest available net asset values. Unrealized gains or losses arising due to change in the fair value of Alternative Investment Funds (AIFs) are recognized in the Balance Sheet under "Fair value change account".
- 11. The Company has adopted a prudent investment policy with emphasis on optimizing return with minimum risk. Significant weighting of the assets has been made towards low risk/liquid investments such as Government securities, Treasury bills and other good quality debt instruments. Fair value of investments is computed for quoted investments, based on the last available market price/CRISIL security level valuation.

The average yield on investments after considering the profit/loss on sale and amortization of costs of investments is 7.74%. All investments in our portfolio as at March 31, 2022 are performing investments. During the year, the Company has received ₹8,54,091 thousand comprising of ₹3,87,974 thousand by way of credit in bank account and the balance of ₹4,66,117 thousand by way of Non-Convertible Debentures of Piramal Capital and Housing Finance Limited towards recovery of dues from Dewan Housing Finance Limited, which had been classified as Non-Performing investments.



12. The Management of Royal Sundaram General Insurance Co. Limited certifies that:

- a) In the preparation of financial statements, the applicable accounting standards, principles, and policies have been followed. To the best of our knowledge there were no material departures from such standards during the year under report.
- b) The Management has adopted accounting policies and applied them consistently and made judgements and estimates that are reasonable and prudent, so as to give a true and fair view of the state of affairs of the Company at the end of the financial year and of the net profit of the Company for the year ended March 31, 2022.
- c) The Management has taken proper and sufficient care for the maintenance of adequate accounting records in accordance with the applicable provisions of the Insurance Act, 1938, (4 of 1938) as amended by the Insurance Law (Amendment) Act 2015/Companies Act, 2013, for safeguarding the assets of the Company and for preventing and detecting fraud and other irregularities.
- d) The Management has prepared the financial statements on a going concern basis.
- e) The Management has ensured that an internal audit system commensurate with the size and nature of the business exists and is operating effectively.
- 13. Particulars of payment made to individuals, firms, companies and organizations in whom/which the directors of the company are interested are as under.

Sl. No.	Entity in which Director is interested	Name of the Director	Interested as	Amount	Nature of Payments
1	Sundaram Finance Limited	S Viji	Director	9,241	Rent
		T T Srinivasaraghavan	Director	59,112	Information Technology and Others
		S Prasad	Director	1,58,354	Agency Commission
		Harsha Viji	Director	-	Insurance Claims Other services
2	Sundaram Home Finance	T T Srinivasaraghavan	Director	431	Insurance Claims
	Limited	Radha Unni	Director	15	Payment for Services
		Harsha Viji	Director		Received
3	Sundaram Asset Management	T T Srinivasaraghavan	Director	22	Incurance Claime
	Company Limited	Harsha Viji	Director	52	Insurance Claims
4	Sundaram Finance Holdings	T T Srinivasaraghavan	Director	149	Insurance Claims
	Limited	S Prasad	Director	8,313	Payment for Services
		Harsha Viji	Director		Received
5	TV Sundram Iyengar & Sons Private Limited	S Viji	Director	15,168	Insurance Claims

Transactions with related parties in terms of Accounting Standard 18 are included in note 14 of Schedule 17.

For and on behalf of the Board of Directors

S Viji Chairman (DIN:00139043)

Filip A L Coremans Director (DIN:03178684)

Vaibhav kabra Chief Financial Officer M S Sreedhar Managing Director (DIN:07153983)

(₹'000)

S Prasad Director (DIN:00063667)

S R Balachandher Company Secretary

Place : Chennai Date : May 6, 2022



 (∓ 1000)

RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED MARCH 31, 2022

Registration No. and Date of Registration with the IRDAI : 102/23.10.2000

		(₹ ′000)				
Particulars	March 31, 2022	March 31, 2021				
Cash flows from operating activities						
Receipts from policyholders, including advance receipts & GST	3,46,15,940	3,35,30,054				
Other receipts	14,114	9,884				
Payments to the re-insurers, net of commissions and claims	(23,13,580)	(28,89,300)				
Payments to co-insurers, net of claims recovery	(16,852)	(67,038)				
Payments of claims	(1,80,29,230)	(1,55,66,556)				
Payments of commission and brokerage	(31,17,745)	(29,70,528)				
Payments of other operating expenses	(56,84,388)	(45,90,774)				
Preliminary and pre-operative expenses	-	-				
Deposits, advances and staff loans	(64,885)	(21,601)				
Income taxes paid (Net)	(2,11,647)	(7,53,773)				
GST paid	(51,97,615)	(51,00,932)				
Other payments	3,351	(3,153)				
Cash flows before extraordinary items	-	(=, ==)				
Cash flow from extraordinary operations	_	-				
Net cash flow from operating activities	(2,537)	15,76,283				
······································	(_/= = +)					
Cash flows from investing activities						
Purchase of fixed assets	(78,238)	(1,12,544)				
Proceeds from sale of fixed assets	494	121				
Purchases of investments	(3,39,22,115)	(2,95,94,332)				
Loans disbursed	(3,33,22,113)	(_,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,				
Sales of investments	2,97,06,568	2,32,63,859				
Repayments received		_,5_,65,655				
Rents/Interests/Dividends received	44,48,510	42,08,904				
Investments in money market instruments and in liquid mutual funds (Net)	(5,02,332)	9,25,472				
Expenses related to investments	(22,502)	(17,967)				
Net cash flow from investing activities	(3,69,615)	(13,26,487)				
Act cash now from investing activities	(3,03,013)	(15,20,407)				
Cash flows from financing activities						
Proceeds from issuance of share capital						
Proceeds from borrowing	12,60,000	_				
Repayments of borrowing	(10,00,000)					
Interest/dividends paid	(1,05,615)	(1,07,613)				
Net cash flow from financing activities	1,54,385	(1,07,613)				
Net cash now from mancing activities	1,54,505	(1,07,013)				
Effect of Foreign exchange rates on cash and cash equivalents, net	(1,218)	(636)				
Net increase in cash and cash equivalents	(2,18,985)	1,41,547				
Cash and cash equivalents at the beginning of the year		5,94,791				
Cash and cash equivalents at the end of the year	7,36,338	7,36,338				
Cash and Cash equivalents at the chu of the year	5,17,353	6,00,000				
As per our report of even date attached For and on beh	alf of the Board of Di	irectors				

For N.C. Rajagopal & Co. Chartered Accountants Registration No. 003398S

For Brahmayya & Co. Chartered Accountants Registration No. 000511S

V Chandrasekaran Partner Membership No. 024844

Place : Chennai

Date : May 6, 2022

P Babu Partner Membership No. 203358 S Viji Chairman (DIN:00139043)

Filip A L Coremans Director (DIN:03178684)

Vaibhav Kabra Chief Financial Officer **M S Sreedhar** Managing Director (DIN:07153983)

S Prasad Director (DIN:00063667)

S R Balachandher **Company Secretary**



BALANCE SHEET ABSTRACT AND COMPANY'S GENERAL BUSINESS PROFILE

(Statement pursuant to Part IV of Schedule VI to the Companies Act, 1956, as amended)

(Sta	tement pursuant to Part IV of Schedule VI to the Companies A	Act,	195	56,	as a	ime	ende	ed)									
1.	Registration Details:																
	Registration No.	1	8	-	4	5	6	1	1								
	State Code							1	8								
	Balance Sheet Date	3	1	-	0	3	-	2	2								
2.	Capital raised during the year: (Amount in ₹000)																
	Public Issue						Ν	Ι	L								
	Rights Issue						Ν	Ι	L								
	Bonus Issue						Ν	Ι	L								
	Private Placement						Ν	Ι	L								
3.	Position of mobilisation and deployment of funds: (Amou	int	in ₹	₹00	0)												
	Total Liabilities	1	7	0	4	5	3	7	6								
	Total Assets	1	7	0	4	5	3	7	6								
	Source of Funds:																
	Paid-up Capital		4	4	9	0	0	0	0								
	Reserves and Surplus	1	0	1	0	6	3	8	4								
	Fair Value Change Account		1	1	8	8	9	9	2								
	Secured Loans						Ν	Ι	L								
	Unsecured Loans		1	2	6	0	0	0	0								
	Application of Funds:																
	Net Fixed Assets			2	8	0	2	6	1								
	Investments	7	1	0	4	5	8	3	9								
	Net Deferred Tax Assets			4	2	4	8	6	7								
	Net Current Assets	(5	4	7	0	5	5	9	1)								
	Miscellaneous Expenditure						Ν	Ι	L								
	Accumulated Losses						Ν	Ι	L								
4.	Performance of the Company: (Amount in ₹000)																
	Turnover	2	7	1	1	9	5	3	7								
	(Net Earned Premium, income from Investments and other i	ncc	ome	es)													
	Total Expenditure	2	5	2	5	4	6	7	7								
	Profit before Tax		1	7	5	3	1	5	0								
	Profit after Tax		1	3	1	0	8	3	9								
	Earnings per share (₹)					2		9	2								
	Dividend Rate (%)						Ν	Ι	L								
5.	Generic names of 3 principal products, services of the Con	npa	ny														
	(as per monetary terms):	N.T.		A													
	Item Code No.	N	• •	A	• •	D		T		T L	T	0	T T	D	A >		Г
	Product Description	G	E	Ν	E	R	A	L		I I	N 8	S	u	K .	AN	I C	E

Place : Chennai Date : May 6, 2022 S Viji Chairman (DIN:00139043)

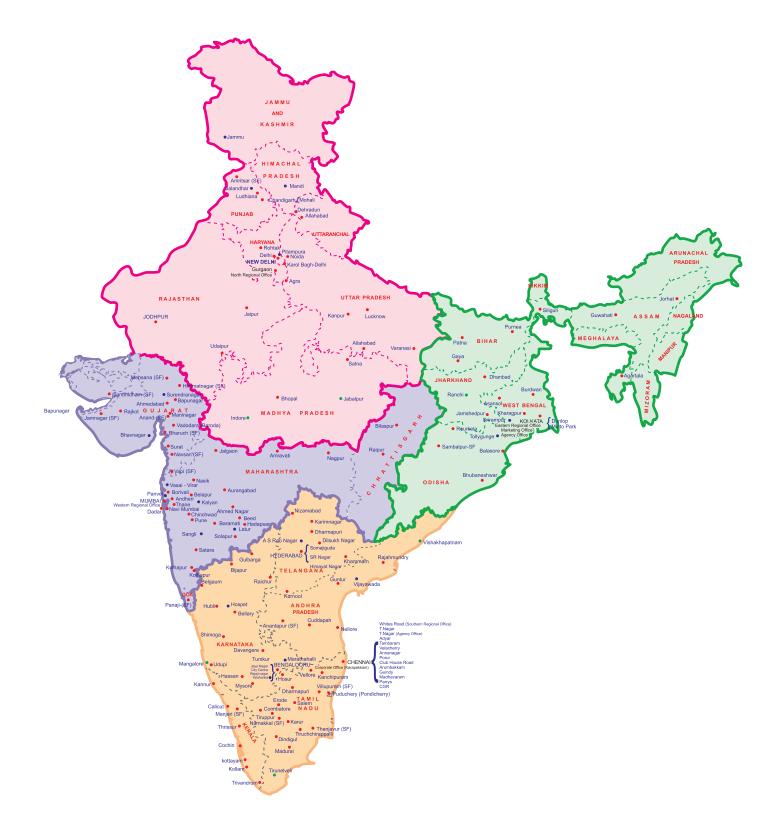
Filip A L Coremans Director (DIN:03178684)

Vaibhav Kabra Chief Financial Officer M S Sreedhar Managing Director (DIN:07153983)

S Prasad Director (DIN:00063667)

S R Balachandher Company Secretary

Royal Sundaram Branch Network - 158 Branches





Royal Sundaram General Insurance Co. Limited

Corporate Office: Vishranthi Melaram Towers, No. 2 / 319, Rajiv Gandhi Salai (OMR), Karapakkam, Chennai - 600097. Registered Office: 21, Patullos Road, Chennai - 600 002.





We Insure:

Log on to www.royalsundaram.in



customer.services@royalsundaram.in





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