

FORM NL-37-CLAIMS DATA

Name of the Insurer: Royal Sundaram General Insurance Co. Limited
 Registration No.102 and Date of Registration with the IRDAI:23.10.2000



Upto the quarter ending March 2023

Sl. No.	Claims Experience	No. of claims only																		
		Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/	Public/Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total
1	Claims O/S at the beginning of the period	1597	2433	0	2433	5512	23803	29,315	3229	635	5	3869	151	21	531	0	0		321	38238
2	Claims reported during the period	2576	11545	0	11545	307106	9641	316747	65464	2335	113	67912	146	30	1470	0	2	0	2425	402853
	(a) Booked During the period	2575	11545	0	11545	307106	9641	3,16,747	64723	2243	110	67076	146	30	1470	0	2		2425	402016
	(b) Reopened during the Period	1							741	92	3	836								837
	(c) Other Adjustment (to be specified)																			
	(i) _____				0			-				0								0
	(ii) _____																			
3	Claims Settled during the period	2187	12321	0	12321	286236	8889	295125	56165	1672	58	57895	58	19	1202	0	2	0	2147	370956
	(a) paid during the period																			
	(b) Other Adjustment (to be specified)																			
	(i) _____																			
	(ii) _____	2187	12321	0	12321	286236	8889	2,95,125	56165	1672	58	57895	58	19	1202	0	2	0	2147	370956
4	Claims Repudiated during the period	531	1001	0	1001	20710	2804	23514	8327	616	48	8991	112	20	346	0	0	0	292	34807
	Repudiation	180	389	0	389	5525	0	5,525	3981	52	43	4076	3	9	87	0	0		97	10366
	Closure	351	612	0	612	15185	2804	17,989	4346	564	5	4915	109	11	259	0	0		195	24441
	Other Adjustment (to be specified)																			
	(i) _____																			
	(ii) _____																			
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	40	55		55	2531		2,531	5149	20	7947								152	15894
6	Claims O/S at End of the period	1455	656	0	656	5672	21751	27,423	4201	682	12	4895	127	12	453	0	0		307	35328
	Less than 3months	307	271	0	271	4134	2163	6,297	3981	338	8	4327	27	5	161	0	0		156	11551
	3 months to 6 months	168	78	0	78	397	1625	2,022	41	142	2	185	23	6	79	0	0		38	2599
	6months to 1 year	340	94	0	94	299	2542	2,841	22	104	1	127	38	-	88	0	0		32	3560
	1year and above	640	213	0	213	842	15421	16,263	157	98	1	256	39	1	125	0	0		81	17618

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
- (b) Repudiated means rejected, partial rejection on account of policy terms and conditions
- (c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Upto the quarter ending March 2023
 (Amount in Rs. Lakhs)

Sl. No.	Claims Experience	(Amount in Rs. Lakhs)																		
		Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total
1	Claims O/S at the beginning of the period	18,112	2,322	-	2,322	8,906	1,41,529	1,50,435	2,455	1,030	10	3,495	315	23	5,267	-	-		500	1,80,468
2	Claims reported during the period	13,859	4,189	-	4,189	92,318	78,903	1,71,221	39,475	4,625	119	44,219	294	2,597	5,573	-	3	-	1,090	2,43,044
	(a) Booked During the period	12,959	4,119	-	4,119	90,756	40,121	1,30,877	33,415	4,297	82	37,794	322	195	7,389	-	-		737	1,94,392
	(b) Reopened during the Period	0							248	68	0	316								316
	(c) Other Adjustment (to be specified)																			
	(i) _____																			
	(ii) _____	900	70	-	70	1,562	38,782	40,344	5,813	259	36	6,109	-28	2,402	-1,816		3		353	48,336
3	Claims Settled during the period	7,833	3,327	-	3,327	85,489	63,548	1,49,037	34,879	3,903	33	38,815	132	2,514.81	2,755	-	3.00		278	2,04,696
	(a) paid during the period																			
	(b) Other Adjustment (to be specified)																			
	(i) _____																			
	(ii) _____	7,833	3,327	-	3,327	85,489	63,548	1,49,037	34,879	3,903	33	38,815	132	2,514.81	2,755	-	3.00		278	2,04,696
4	Claims Repudiated during the period	2,097	799	-	799	7,849	5,331	13,180	3,777	547	44	4,368	96	72	1,103	-	-		260	21,976
	Repudiation	510	298	-	298	3,580	-	3,580	1,727	66	31	1,825	17	4	185	-	-		24	6,442
	Closure	1,587	502	-	502	4,269	5,331	9,600	2,050	481	12	2,543	79	68.26	919	-	-		236	15,534
	Other Adjustment (to be specified)																			
	(i) _____																			
	(ii) _____																			
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	7	4		4	240		240	188	3	1	192								443
6	Claims O/S at End of the period	22,041	2,384	-	2,384	7,887	1,51,553	1,59,439	3,274	1,205	52	4,531	381	33	6,982	-	-		1,051	1,96,841
	Less than 3months	5,167	527	-	527	4,245	11,583	15,828	2,915	538	48	3,500	40	4	684	-	-		172	25,923
	3 months to 6 months	970	471	-	471	813	9,303	10,116	198	155	3	356	72	26	1,609	-	-		664	14,284
	6months to 1 year	6,177	682	-	682	863	17,190	18,053	53	148	1	202	134	-	1,779	-	-		55	27,082
	1year and above	9,728	705	-	705	1,966	1,13,476	1,15,441	109	363	0	472	135	2	2,910	-	-		159	1,29,552

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
- (b) Repudiated means rejected, partial rejection on account of policy terms and conditions
- (c) Claim o/s should be exclusive of IBNR AND IBNER reserves