To ensure priority processing, please complete all sections in CAPITAL letters. Please tick \square in the relevant boxes.

CLAIM FORM FOR HEALTH INSURANCE POLICIES

OTHER THAN TRAVEL AND PERSONAL ACCIDENT

The issue of this form is not to be taken as an admission of liability.

(Guidance for filling claim form - Part A is available on our website: www.royalsundaram.in)



Please note that accepting claim intimation does not indicate claim admissibility. Claim will be processed as per policy terms and conditions. Also, please note that claims arising from "Excluded hospitals" will not be approved, as per policy terms and conditions. Please refer our website www.royalsundaram.in for list of

Excluded hospitals.		•								•]	PA	RT	A
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e) Relationship to Primary insured	☐ Se	lf		Spot	ıse		Chil	ld				Fath	er				Мо	the	r [the	r (Pl	ease	Spe	cify	·)							
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g) In case of maternity,	1 Dat	e of D	elive	ry	DI) 1	M	M 3	Y	Y	Y	Υ	2 (Grav	vida	Sta	atus																
h) If Injury, give cause	_	lf infli Medico		_	Roa	_						Subs			_						_		pr# 0-	D-1.	cc F	ID -4	tto -1	hed	_] w-		- تم [
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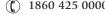
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3. Post-hospitalization Expenses	s Rs.							4. Health-Check up C	Cost	Rs.					
5. Ambulance Charges	Rs.							6. Others		Rs.					
1) 01 + 6 5 + 111 + 17 + 1			1		7			Total amount cla		Rs.					
b) Claim for Domiciliary Hospita					_ No	(If y	es, j	olease provide summary	of bil	ls in se	parate s	heet)			
c) Details of Lump sum / cash be		ıme	ed:	_		_									
1. Hospital Daily Cash	Rs.	4	4	4	_	_		2. Surgical Cash		Rs.					SEC
 Critical Illness Benefit Pre/Post hospitalization Lump sum benefit: 	Rs. Rs.							Convalescence Others		Rs. Rs.					SECTION
No of days (Pre Hospitalisation)							Total amount cla	aimed	Rs.					E
No of days (Post Hospitalisation	n)														
Check List of Claim Documents (For Hospital Cash benefit, phot									ζ.						
Claim Form Duly signed				Co	py of	the	clai	m intimation, if any		Origin	nal Deat	th Summa	ry (Wher	ever applicable)	
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(Formerly known as Royal Sundariam Alliance Insurance Company Limited)

Corporate Office: Vishranthi Melaram Towers, No. 2 / 319, Rajiv Gandhi Salai (OMR), Karapakkam, Chennai - 600097.

IRDAI Registration No.102 | CIN: U67200TN2000PLC045611









CLAIM FORM - PART B

TO BE FILLED IN BY THE HOSPITAL

The issue of this Form is not to be taken as an admission of liability (Guidance for filling claim form- Part B is available on our website: www.royalsundaram.in)

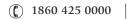


DETAILS OF HOSP	PITAL																										
a) Name of the hospital																											
b) Hospital ID	(For Office use only	7)																									
c) Type of Hospital	`	Non N	etwork	(If no	on net	tworl	k fill	sec	tion	D)																	O.E.
d) Name of the treating Doctor																											OECTION
e) Qualification																											A
f) Registration No. with State Code																											
g) Phone																											
DETAILS OF THE P	PATIENT ADMITTE	ED																									\equiv
a) Name of the Patient:																											
b) IP Registration Number																											
c) Gender	☐ Male ☐ F	emale	d) Age	e y y	Yea	ars	М	М	Mo	onth	ıs				e)	Dat	e of	Birth	ı) N	1 M	Y	Y	Y	Y	
f) Type of Admission	Emergency [Plan	ned [Day	Care		Ма	ateri	nity																		SEC
g) Date of Admission	D D M M	Y Y	Y Y	Time	Н	Н	: N	1 N	4																		SECTION D
h) Date of Discharge	D D M M	Y Y	Y Y	Time	Н	Н	: N	1 N	1																		5
i) If Maternity				_																							
1.Date of Delivery	D D M M	Y Y	Y Y	2.G	ravida	a Sta	tus _																				_
j) Status at time of discharge	Discharge to l	nome	Disc	charge 1	o ano	other	hos	pita	1 [D	ecea	ased	l														
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2. Additional Di	agnosis								_									_		М	М		Y	Y	Y		
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2. Procedure(2)																											OEC I
3. Procedure(3)																											ION
4. Details of any	other Procedure																										
a) Whether preauth	orisation obtained	I Yes	s \square N	o. If ye	s, Prea	auth	orisa	tior	ı No																		
b) If Authorisation																											
c) Hospitalization d	-	Yes		o If Yo	_																						_
1. Self-inflicted	_		_																								
2. If Injury due t	o Substance abuse	/alcoho	l consu	mptior	ı, Test	Cor	ıduc	ted	to es	tab	lish	this	s: [Y	es [\	lo										
If Yes, details	of tests conducted																										
3. If Medico lega	al Yes No	4.	Reporte	ed to Po	olice		Yes		No		5. l	FIR	No.														
6. If not reported	d to police, give rea	ison																									١



d) When did the patie with the complaint								te of fi				D I) M	М	Y	YY	Y
e) Please give previou	s medical history of t	the patient															
f) Is the patient suffer	ing from any of the f	ollowing di	seases. If	"yes" Plea	se menti	ion th	e dura	tion be	elow.								
				Say Yes	/No]	Durati	on in Y	ear/		Dura	tion i	n Mo	onth			
1. Bronch	nial Asthma																
2. Chroni	ic Obstructive Pulmo	nary diseas	e														
3. Hypert	ension																
4. Diabet	es																
5. Heart a	nilment																
6. Arthriti	is of any kind																
7. Cerebr	o vascular attack																
8. Seizure	disorder																
9. Renal/l	Kidney Disorder																
10. Conger	nital conditions																
11. Develo	pmental anomalies																
12. Any oth	her																
g) Is the ailment a con of a pre-existing dis If Yes , please give o	sease or condition?																
h) History of alcoholis If yes : No of years Quantity consumed		Yes [No														
i) History of Smoking,	/ Tobacco chewing	Yes [No														
If yes : No of years Units consumed per	r dav																
ADDITIONAL DETAIL		LAIETMOD	V HOSDI	ra i													
a) Address of the	LS IN CASE OF NON	I-NEIWOK	K HUSPI	IAL	1 1	1 1		1 1		1 1	1	1			1	1 1	1 1
Hospital																	
b) Hospital Registration No																	
c) Hospital Registered with																	
C	City						State										
d) Hospital PAN				e) Num	ber of I	npatie	nt bed	s									
f) Facilities	. OT Yes No	2. ICU	Yes [No 3. I	Round th	ne cloc	ck Doc	tor/Nu	rses	Yes	1 :	No					
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5	. Others																
DECLARATION BY TH	HE HOSPITAL											(PLE	ASE I	READ	VERY	CAR	EFULLY
We hereby declare that th suppression or concealme								owledge	and b	elief. If	we ha	ve ma	de an	y false	or unt	rue sta	itement,
Date D D M M	Y Y Y Y P	lace						gnature the Ho			ority						

Royal Sundaram General Insurance Co. Limited
(Formerly known as Royal Sundaram Alliance Insurance Company Limited)
Corporate Office: Vishranthi Melaram Towers, No. 2 / 319, Rajiv Gandhi Salai (OMR), Karapakkam, Chennai - 600097.
IRDAI Registration No.102 | CIN: U67200TN2000PLC045611







Authorization Letter (Mandatory)

		Date:
From:		
То:		
The Manager/ Medical Superintend	ent,	
Medical Records		
D 6.		
Dear Sir		
Reg : Authorization Letter.		
Name of the Patient:		
IP Number	(First admission) in	Hospital
IP Number	(Second admission) in	Hospital
IP Number	(Third admission) in	Hospital
I consent and authorize M/s Ro	yal Sundaram General Insurance Co. Limited	and their Authorized Service Providers to
	your hospital and share copies of indoor case	
	ement from the Medical Practitioner who hasto	at any time attended on the patient for the
nospitalization dated	10	
Thanking you,		
Voren ein omele		
Yours sincerely,		
Signature of the Proposer		Signature of the Patient

CENTRAL KYC REGISTRY | Know Your Customer (KYC) Application Form | Individual

Important Instructions:

- A) Fields marked with '*' are mandatory fields.
- B) Tick 'V' wherever applicable.
- C) Please fill the form in English and in BLOCK letters.
- D) Please fill the date in DD-MM-YYYY format.
- E) For particular section update, please tick (</) in the box section number and strike off the sections not required to be updated.
- F) Please read section wise detailed guidelines / instructions at the end.
- G) List of State / U.T code as per Indian Motor Vehicle Act, 1988 is available at the end.
- H) List of two character ISO 3166 country codes is available at the end.
- I) KYC number of applicant is mandatory for update application.
- J) The 'OTP based E-KYC check box is to be checked for accounts opened using OTP based E-KYC in non-face to face mode



to be updated.	sections no	ot requi	reu			UIF	Das	eu E	-IX I	C III	non	I-IAG	e to	1806	inc	Jue												*	ERRY	llt.	PAR	A.
For office use only	Applic	ation Ty	/pe*			New			U	pdate	9																					
(To be filled by financial institution)	KYCN	lumber																(Man	date	ory f	or K	YC	upda	ate r	eque	est)					
	Accou	nt Type	e*			Norr	nal	E	М	inor		Aa	dhaa	ar O	TP	oase	d e	-KY	C (in	nor	n-fac	e to	face	e mo	ode)							
1. PERSONAL DETAILS* (ple	ease refer i	nstructi	on A a	t the	end)																										
	Prefix			F	irst N	lame									Mic	ddle	Nar	me									La	st Na	ame			
Name* (Same as ID proof)			П	T			Т	Т	T				I	Τ	Т	Τ	Γ	Π			T			Т	Г			T	T			T
Maiden Name				T				T	Т				T	T	T		Ī	Π			Т			T	Т			T		П		Т
Father / Spouse Name				T			П	Т	T					T	Т	Τ	Т															Т
Mother Name									I						Τ	I					I			T				I				
Date of Birth*	D D - I	W W -	- Y	y i	Y																											
Gender*	M- Male				□ F	- Fer	nale					T-T	rans	sgen	der																	
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2. PROOF OF IDENTITY AND	ADDRESS	* (Plea	se refe	r ins	tructi	ion B	at t	he e	nd)																							
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B-Voter ID Card																																
C-Driving Licence																																
D-NREGA Job Card		П		T	Ì	П	П	Т	T	T		П	П	T	T	Τ	Т	T	П													
E-National Population Regi	ister Letter		Ī	T		П	T	T	Ī	T		Ī	T	T	Ī	Ī	Ī	Ī	П													
F-Proof of Possession of A			Ē	XD	X		X	XD	ÓX	1																						
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		*************		VII. SA THE																												
3. CURRENT ADDRESS I										10																						
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I. Certified copy of OVD or equivaler	nt e-docume	ent of C	VD or	OVE) obta	ainec	thre	ough	dig	ital k	CYC	pro	cess	nee	eds	to b	e su	bmi	tted	(any	one	of t	he fo	ollov	ving	OVE)s)					
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B-Voter ID Card								1	_																							
C- Driving Licence																																
D-NREGA Job Card										L						ı																
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5. REMARKS (If an	y)																									
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6. APPLICANT DE	CLARATION																									
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CENTRAL KYC REGISTRY | Instructions / Check list / Guidelines for filling Individual KYC Application Form

Clarification / Guidelines on filling 'Personal Details' section

- Name: The name should match the name as mentioned in the Proof of Identity submitted failing which the application is liable to be rejected.
- 2 One the following is mandatory: Mother's name, Spouse's name, Father's name.

Clarification / Guidelines on filling 'Current Address details' section B

- In case of deemed PoA such as utility bill, the document need not be uploaded on CKYCR
- 2 PoA to be submitted only if the submitted Pol does not have current address or address as per Pol is invalid or not in force.
- State / U.T Code and Pin / Post Code will not be mandatory for Overseas addresses. In Section 2, one of I, II, and III is to be selected. In case of online e-kyc authentication, II is to be selected.
- 5 In Section 3, one I, II, III and IV is to be selected. In case of online e-kyc authentication, II is to be selected.
- List of documents for 'Deemed Proof of Address':

Document Code Description

- 01 Utility bill which is not more than two months old of any service provider (electricity, telephone, post-paid mobile phone, piped gas, water bill).
- 02 Property or Municipal tax receipt.
- 03 Pension or family pension payment orders (PPOs) issued to retired employees by Government Departments or Public Sector Undertakings, if they contain the address.
- 04 Letter of allotment of accommodation from employer issued by State Government or Central Government Departments, statutory or regulatory bodies, public sector undertakings, scheduled commercial banks, financial institutions and listed companies and leave and licence agreements with such employers allotting official accommodation.
- 7 Regulated Entity (RE) shall redact (first 8 digits) of the Aadhaar number from Aadhaar related data and documents such as proof of possession of Aadhaar, while uploading on CKYCR.
- Equivalent e-document" means an electronic equivalent of a document, issued by the issuing authority of such document with its valid digital signature including documents issued to the digital locker account of the client as per rule 9 of the Information Technology (Preservation and Retention of Information by 8 Intermediaries Providing Digital Locker Facilities) Rules, 2016.
- 9 'Digital KYC process' has to be carried out as stipulated in the PML Rules, 2005.

Clarification / Guidelines on filling 'Contact details' section C

- Please mention two- digit country code and 10 digit mobile number (e.g. for Indian mobile number mention 91-9999999999). Do not add '0' in the beginning of Mobile number.

Clarification / Guidelines on filling 'Related Person details' section

Provide KYC number of related person, if available.

Clarification on Minor E

- Guardian details are optional for minors above 10 years of age for opening of bank account only

 However, in case guardian details are available for minor above 10 years of age, the same (or CKYCR number of guardian) is to be uploaded.

List of two digit state / U.T codes as per Indian Motor Vehicle Act, 1988

State/U.T	Code	
Andaman & Nicobar	AN	Himacha
Andhra Pradesh	AP	Jammu 8
ArunachalPradesh	AR	Jharkhar
Assam	AS	Karnatak
Bihar	BR	Kerala
Chandigarh	CH	Lakshad
Chattisgarh	CG	Madhya
Dadra and Nagar Haveli	DN	Maharas
Daman & Diu	DD	Manipur
Delhi	DL	Meghala
Goa	GA	Mizoram
Gujarat	GJ	Nagalan
Haryana	HR	Orissa

State / U.T	Code
Himachal Pradesh	HP
Jammu & Kashmir	JK
Jharkhand	JH
Karnataka	KA
Kerala	KL
Lakshadweep	LD
Madhya Pradesh	MP
Maharashtra	MH
Manipur	MN
Meghalaya	ML
Mizoram	MZ
Nagaland	NL
Orissa	OR

State / U.T	Code
Pondicherry	PY
Punjab	PB
Rajasthan	RJ
Sikkim	SK
Tamil Nadu	TN
Telangana	TS
Tripura	TR
Jttar Pradesh	UP
Jttarakhand	UA
West Bengal	WB
Other	XX

List of ISO 3166 two digit Country Code

Country	Country	Country	Country	Country	Country	Country	Code
Afghanistan	AF	Dominican Republic	DO	Libya	LY	Saint Pierre and Miquelon	PM
Aland Islands	AX	Ecuador	EC	Liechtenstein	LI	Saint Vincent and the Grenadines	VC
Albania	AL	Egypt	EG	Lithuania	LT	Samoa	WS
Algeria	DZ	El Salvador	SV	Luxembourg	LU	San Marino	SN
American Samoa	AS	Equatorial Guinea	GO	Macao	MO	Sao Tome and Principe	ST
Andorra	AD	Eritrea	ER	Macedonia, the former Yugoslav Republic	MK	Saudi Arabia	SA
Andorra	AD	Entrea	EK	of	IVIN	Saudi Arabia	SA
Angola	AO	Estonia	EE	Madagascar	MG	Senegal	SN
Anguilla	Al	Ethiopia	ET	Malawi	MW	Serbia	RS
Antarctica	AQ	Falkland Islands (Malvinas)	FK	Malaysia	MY	Seychelles	SC
Antigua and Barbuda	AG	Faroe Islands	FO	Maldives	MV	Sierra Leone	SL
Argentina	AR	Fiji	FJ	Mali	ML	Singapore	SG
Armenia	AM	Finland	FI	Malta	MT	Sint Maarten (Dutch part)	SX
Aruba	AW	France	FR	Marshall Island	MH	Slovakia	SK
Australia	AU	French Guiana	GF	Martinique	MQ	Slovenia	SI
	AT		PF		MR		SE
Austria		French Polynesia		Mauritania		Solomon Island	
Azerbaijan	AZ	French Southern Territories	TF	Mauritius	MU	Somalia	SC
Bahamas	BS	Gabon	GA	Moyotte	YT	South Africa	ZA
Bahrain	BH	Gambia	GM	Mexico	MX	South Georgia and the South Sandwich	GS
Bangladesh	BD	Georgia	GE	Micronesia, Federated States of	FM	Islands South Sudan	SS
Barbados	BB	Germany	DE	Moldova, Republic of	MD	Spain	ES
	BY		GH		MC		LK
Belarus		Ghana		Monaco		Sri Lanka	
Belgium	BE	Gibraltar	GI	Mongolia	MN	Sudan	SE
Belize	BZ	Greece	GR	Montenegro	ME	Suriname	SF
Benin	BJ	Greenland	GL	Montserrat	MS	Svalbard and Jan Mayen	SI
Bermuda	BM	Grenada	GD	Morocco	MA	Swaziland	SZ
Shutan	BT	Guadeloupe	GP	Mozambique	MZ	Sweden	SE
Bolivia, Plurinational State of	BO	Guam	GU	Myanmar	MM	Switzerland	C
Bonaire, Sint Eustatius and Saba	BQ	Guatemala	GT	Nambia	NA	Syrian Arab Republic	S
Bosnia and Herzegovina	BA	Guernsey	GG	Nauru	MZ	Taiwan province of china	TV
Botswana	BW	Guinea	GN	Nepal	NP	Tajikistan	TJ
Souvet Island	BV	Guinea-Bissau	GW	Netherlands	NL	Tanzania, United Republic of	TZ
Brazil	BR	Guyana	GY	New Caledonia	NC	Thailand	TH
British Indian Ocean Territory	10	Haiti	HT		NZ	Timor-Leste	TL
				New Zealand			
Brunei Darussalam	BN	Heard Island and McDonald Islands	HM	Nicaragua	NI	Togo	TO
3ulgaria Sulgaria	BG	Holy See (Vatican City State)	VA	Niger	NE	Tokelau	TK
Burkina Faso	BF	Honduras	HN	Nigeria	NG	Tonga	TC
Burundi	BI	Hongkong	HK	Niue	NU	Trinidad and Tobago	TT
Cabo Verde	CV	Hungary	HU	Norfolk Island	NF	Tunisia	TN
Cambodia	KH	Iceland	IS	Northern Mariana Islands	MP	Turkey	TF
			IN		NO		
Cameroon	CM	India		Norway		Turkmenistan	TN
Canada	CA	Indonesia	ID	Oman	OM	Turks and Caicos Islands	TC
Cayman Islands	KY	Iran, Islamic Republic of	IR	Pakistan	PK	Tuvalu	TV
Central African Republic	CF	Iraq	IQ	Palau	PW	Uganda	UC
Chad	TD	Ireland	IE	Palestine, State of	PS	Ukraine	UA
Chile	CL	Isle of Man	IM	Panama	PA	United Arab Emirates	AE
China	CN			Papua New Guinea	PG		GI
		Israel	IL.			United Kingdom	
Christmas Island	CX	Italy	IT	Paraguay	PY	United States	U
cocos (Keeling) Islands	CC	Jamaica	JM	Peru	PE	United States Minor Outlying Islands	U
Colombia	CO	Japan	JP	Philippines	PH	Uruguay	U
Comoros	KM	Jersey	JE	Pitcairn	PN	Uzbekistan	U
Congo	CG	Jordan	JO	Poland	PL	Vanuatu	VI
ongo, the Democratic Republic of	CD	Kazakhstan	KZ	Portugal	PT	Venezuela, Bolivarian Republic of	VE
10	211			17			
Cook Islands	CK	Kenya	KE	Puerto Rico	PR	Viet Nam	VI
Costa Rica	CR	Kiribati	KI	Qatar	OA	Virgin Islands, British	V
Cote d'Ivoire l'Cote d'Ivoire	CI	Korea, Democratic People's Republic of	KP	Reunion !Reunion	RE	Virgin Island, U.S.	VI
Croatia	HR	Korea, Republic of	KR	Romania	RO	Wallis and Futuna	W
Cuba	CU	Kuwait	KW	Russian Federation	RU	Western Sahara	EH
Curacao ICuracao	CW	Kyrgyzstan	KG	Rwanda	RW	Yemen	Y
yprus	CY	Lao People's Democratic Republic	LA	Saint Barthelemy !Saint BartheJemy	BL	Zambia	ZI
Czech Republic	CZ	Latvia	LV	Saint Helena, Ascension and Tristan da Cunha	SH	Zimbabwe	ZV
Denmark	DK	Lebanon	LB	Saint Kittsand Nevis	KN		
Dibouti	DJ	Lesotho	LS	Saint Lucia	LC		